NORTH LOS ANGELES COUNTY REGIONAL CENTER (NLACRC)
9200 OAKDALE AVENUE, SUITE 100
CHATSWORTH, CALIFORNIA

MINUTES OF THE VENDOR ADVISORY COMMITTEE MEETING
HYBRID –SANTA CLARITA VALLEY OFFICE / ZOOM
September 10, 2026, 9:30 A.M.

MEMBERS:

Tal Segalovitch, Jodie Agnew-Navarro, Andrea Devers, Jason Gillis, Jaklen Keshishyan, Ricki Macken-Chilvers, Vahe Mkrtchian, Desiree Misrachi, Lea Munoz, Jen Pippard, Sharon Weinberg, Alona Yorkshire

STAFF:
Angela Pao-Johnson, Executive Director, Evelyn McOmie, Deputy Director, Vini Montague, Chief Financial Officer, Arshalous Garlanian, Community Services Director, Justice Agonoy, Controller, Robin Monroe SDP Manager, Lindsay Granger, Executive Administrative Assistant, Belinda Abatesi, Legislative Analyst

GUESTS: Alex Kopilevich, Yolanda Bosch

ABSENT: Paul Borda, Vahe Mkrtchian

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1. CALL TO ORDER

There being a quorum present, and adequate and proper notice of the meeting having been given, VAC Chair Tal Segalovitch called the meeting to order at 9:30 a.m. read the NLACRC Civility Code.

2. COMMITTEE MEMBER ATTENDANCE

Members were asked to identify themselves when speaking or making a motion.

3. RECOGNITION AND REMEMBRANCE OF SHELLY BRIGGS

Emmanuel Gutierrez paid tribute to Shelly Briggs, recognizing Shelly Briggs' significant contributions to NLACRC, including achieving near 100% compliance with required turnaround times, implementing team processes and protocols, and preparing the agency for new Title 17 guidelines. Emmanuel Gutierrez highlighted Shelly Briggs' compassionate leadership, kindness, and dedication to supporting others. Colleagues remembered Shelly Briggs as a supportive leader who valued family and faith. Emmanuel Gutierrez emphasized honoring Shelly Briggs' legacy by continuing to build upon the foundation established at NLACRC.

4. PUBLIC INPUT

Tal Segalovitch opened public input for agenda items.

There was no public input.

5. CONSENT ITEMS

On a motion made by Sharon Weinberg, seconded by Jaklen Keshishyan, it was resolved to approve the minutes of the Vendor Advisory Committee special meeting held on August 12, 2026, as presented. Motion carried.

On a motion made by Sharon Weinberg, seconded by Jaklen Keshishyan, it was resolved to approve the minutes of the Vendor Advisory Committee meeting held on August 12, 2026, as presented. Motion carried.

On a motion made by Alona Yorkshire, seconded by Ricki Macken-Chilvers, it was resolved to approve the agenda. Motion carried.

6. ACTION ITEMS

There were no action items.

7. COMMITTEE BUSINESS

7.1 Self-Determination Update

Robin Monroe, SDP Manager, provided an update on the program's continued growth. As of September 1, 2026, 958 budgets had been certified, 896 spending plans approved, and 896 participants fully transitioned, with only 19 participants opting out since the program's inception. August activity included 31 first-year transitions, 29 subsequent transitions, and 16 budget revisions. The co-employer model remains the most utilized, with 676 participants. Robin Monroe also highlighted ongoing SDP support groups, orientations, and Local Advisory Committee meetings. An updated SDP manual is in the final stages of completion and translation and will be available on NLACRC's website.

No questions were raised by the committee.

8. REPORT OUTS

8.1 Deputy Director Officer's Report

Evelyn McOmie provided updates on SIPP surveys, caseloads, Purchase of Services (POS) processing, IPP signature requirements, employment services, and upcoming events.

Evelyn McOmie reported that NLACRC continues to meet and exceed statewide benchmarks for SIPP survey participation and encouraged service providers to continue promoting survey completion among individuals served and families, including during meetings with case management staff.

Regarding caseloads, Evelyn McOmie reported continued progress in reducing caseload sizes through ongoing recruitment and hiring. Adult and transition units generally range from the mid-60s to 80s, while school-age units continue to experience higher caseloads in the 90s and low 100s. NLACRC has experienced significant growth, particularly during the summer, and plans to hire staff for two additional school-age units to address increasing service demands.

Evelyn McOmie provided an update on POS processing, reporting that more than 7,400 authorizations were approved in August. NLACRC continues to evaluate existing procedures,

provide additional staff support, and leverage technology to improve efficiency and reduce delays. Increased staffing, reduced caseloads, and improved staff training were identified as contributing factors to higher POS processing volumes. Evelyn McOmie encouraged service providers experiencing delays or outstanding authorizations to submit detailed lists directly to NLACRC to help identify barriers, address backlogs, and improve processes.

Regarding IPP signature requirements, Evelyn McOmie clarified that signed IPP acknowledgement forms are mandatory before services can be implemented. This requirement was recently confirmed by case management leadership across all 21 regional centers and is consistent with DDS's standardized IPP signature process. Evelyn McOmie emphasized the importance of maintaining proper documentation to ensure regulatory compliance, avoid audit findings, and protect service providers from potential repayment obligations.

Evelyn McOmie provided an update on the Department of Rehabilitation (DOR) Order of Selection, which places eligible applicants on a waiting list for employment services. Regional centers will assume responsibility for funding appropriate employment services when DOR funding is unavailable; however, individuals must still be referred to DOR and complete the required eligibility process. Evelyn McOmie clarified that job development services remain limited to 120 hours per calendar year, with eligibility for additional hours in subsequent years based on individual needs. Supported employment services do not have an overall hour cap but cannot exceed the individual's hours worked and are intended to decrease over time. Anticipated vendor fees include $360 for intake, $720 for placement, and $720 for 90-day retention. Additional DDS guidance regarding funding responsibilities, service codes, reimbursement, and implementation procedures is forthcoming.

Evelyn McOmie reminded service providers to complete the Language-Based Vendor Directory survey by September 30, identifying languages currently supported within their existing services. The information will be used to develop an updated directory on NLACRC's website. Evelyn McOmie also highlighted the upcoming Santa Clarita Family Expo on September 12 and an Antelope Valley event scheduled for October.

Sharon Weinberg expressed concerns regarding the scheduling of the Family Expo during Rosh Hashanah and an adult breakout session during Yom Kippur, emphasizing the importance of recognizing Jewish religious and cultural observances when planning community events. Evelyn McOmie acknowledged the concerns and apologized for the scheduling conflicts, explaining that limited venue availability, space requirements, upcoming elections, and HCBS funding deadlines restricted scheduling options. Rescheduling could result in postponement until the following year or cancellation of the event.

Alona Yorkshire asked whether implementation of the planned one-door employment services process could be accelerated in response to DOR's Order of Selection. Evelyn McOmie clarified that referrals to DOR remain mandatory under current guidance and that NLACRC is awaiting further direction from DDS. Alona Yorkshire emphasized concerns that delays in authorizing employment supports could result in individuals losing employment opportunities. Evelyn McOmie reiterated that the goal is to prevent interruptions in access to services.

Jason Gillis requested clarification regarding responsibility for employment service fees under the new funding arrangement. Evelyn McOmie confirmed that regional centers would assume these costs, including applicable employment supports, and explained that additional DDS guidance is needed to establish the appropriate service codes, billing procedures, and reimbursement processes.

Ricki Macken-Chilvers expressed concerns regarding the timeline for implementing new service codes and the potential impact on individuals requiring immediate employment

services. Evelyn McOmie explained that an implementation timeline could not yet be established because DDS had not released the necessary guidance. Ricki Macken-Chilvers and Alona Yorkshire emphasized the need for consistent direction to service coordinators and expedited authorizations to prevent service delays. Evelyn McOmie indicated that NLACRC is exploring streamlined procedures, including standardized IPP addendums, to assist service coordinators in processing authorizations more efficiently while maintaining required documentation.

Lea Munoz asked whether regional centers would receive additional funding to accommodate the expanded employment service responsibilities previously supported by DOR. Evelyn McOmie explained that DDS had not yet clarified the funding impact on regional center allocations and that additional information was forthcoming.

No additional questions were asked by the committee.

8.2 Chief Financial Officer's Report

Vini Montague presented financial updates for FY 2025–2026 and FY 2026–2027. As of June 2026, NLACRC's FY 2025–2026 B5 allocation was approximately $1.4 billion, with monthly Purchase of Services (POS) expenditures averaging $115 million and a projected POS deficit of $11.5 million. For FY 2026–2027, the initial C1 allocation was approximately $1.3 billion. POS expenditures had not yet been processed for the new fiscal year.

Vini Montague also provided an update on a new ticketing system being piloted to centralize vendor inquiries, POS authorization issues, and payment concerns. The system will generate and track tickets, identify staff responsible for resolving issues, and categorize inquiries to improve response times and efficiency. The system is currently undergoing an internal soft launch while NLACRC evaluates staffing needs and establishes appropriate tracking categories before broader implementation.

Vini Montague reviewed the Outstanding Authorization Issues Report, which is presented monthly to the Executive Finance Committee. As of July 31, 2026, the report reflected seven outstanding vendor inquiries involving 89 authorizations. Vini Montague explained that the report currently tracks escalated issues but will expand to include all authorization inquiries as the ticketing system is implemented. Although reported issues are expected to increase, the expanded tracking will provide greater visibility, improve accountability, and help management identify recurring concerns and monitor resolutions. Updated reports and additional metrics will be shared with the Vendor Advisory Committee as the system develops.

Sharon Weinberg expressed appreciation for the new ticketing system, sharing a positive experience in which an inquiry was resolved within two days. Sharon Weinberg highlighted the system's transparency in identifying assigned staff and facilitating timely follow-up. Vini Montague acknowledged the feedback and emphasized that the pilot will help determine appropriate staffing levels and support continued improvements in responsiveness to service providers.

No further questions were raised.

8.3 Community Services Director's Report

Arshalous Garlanian, Community ServicesDirector, provided updates on upcoming trainings, community events, vendor fairs, and day service subcode implementation.

Arshalous Garlanian announced the return of the Dementia and Disability Escape Training, scheduled for later in September and early October. The training provides participants with an

experiential understanding of the challenges faced by individuals with dementia and promotes greater awareness and compassionate care. Registration information was included in the meeting packet.

Arshalous Garlanian reminded service providers of the upcoming Antelope Valley Family Expo on October 24, noting that registration remains open to providers from all NLACRC service areas. The North LA Vendor Fair, intended to connect service providers with service coordinators, was also discussed. The October 14–15 event is being rescheduled, with updated information forthcoming. The Antelope Valley Vendor Fair remains scheduled for November 3–4, with registration open.

Regarding the implementation of new day service subcodes, Arshalous Garlanian explained that NLACRC is reviewing program designs and will contact day service providers to discuss the transition. Alona Yorkshire requested clarification on whether providers should continue using existing subcodes for authorization requests until implementation. Arshalous Garlanian confirmed that existing subcodes should continue to be used during the transition. The new subcodes will reflect program duration, including four-, five-, and six-hour programs, with options for Tailored Day Services (TDS). Jason Gillis asked whether programs currently using hourly rates would transition to daily rates. Arshalous Garlanian clarified that hourly rates would apply to programs operating four hours or less, while programs exceeding four hours would transition to daily rates. Implementation is expected by the end of 2026.

Jen Pippard expressed appreciation for the continued availability of the dementia training, noting that the initiative originated through Activities, Recreation, and Care. Jen Pippard recognized Kimberly Johnson-McNeil's efforts in helping introduce the training to NLACRC and emphasized the growing need for dementia-related resources and support for individuals served and families. Arshalous Garlanian acknowledged the organization's contributions and encouraged service providers to share additional training opportunities and resources with NLACRC for broader community distribution.

No further questions were raised.

8.4 <u>Legislative Report</u>

Belinda Abatesi, Legislative Analyst, provided updates on legislative developments, advocacy efforts, upcoming elections, and community engagement opportunities.

Belinda Abatesi announced NLACRC’s virtual Legislative Town Hall scheduled for November 17, from 6:00–7:30 p.m., focusing on Medi-Cal, In-Home Supportive Services (IHSS), and housing. Participants were encouraged to register and submit questions in advance to help guide discussions with legislators.

Belinda Abatesi highlighted ongoing advocacy efforts related to the Olmstead decision and community integration. Disability organizations are urging California’s Governor and Attorney General to reaffirm the state’s commitment to community-based services following a June 18 federal legal opinion challenging the longstanding interpretation of the ADA and Section 504 integration mandate. NLACRC will continue monitoring developments affecting housing, employment, and community-based supports.

Regarding Medi-Cal, Belinda Abatesi reviewed upcoming changes affecting coverage eligibility, retroactive benefits, work and community engagement requirements, and renewal periods. Changes are scheduled to begin in October 2026, with additional provisions taking effect in January and March 2027, subject to federal guidance and legal challenges. Belinda Abatesi also reported that DDS identified individuals receiving regional center services as exempt from new CalFresh work and community engagement requirements. Individuals

receiving notices requesting proof of work were advised to contact their county social worker to clarify their exemption.

Belinda Abatesi reviewed the November 3 general election, highlighting State Senate Districts 20 and 24 and Assembly Districts 34, 39, 40, 42, 43, 44, and 46 within NLACRC's catchment area. Senate District 24 and Assembly District 42 will have new representation. Voting resources, including the Office of Clients' Rights Advocacy (OCRA) Voting Rights Guide and Disability Voting Rights Week, September 14–18, were also highlighted.

Belinda Abatesi provided an update on tracked legislation following the August 31 legislative deadline. Bills were categorized by status, including those awaiting gubernatorial action, held bills, and enacted legislation. The Governor has until September 30 to sign or veto legislation presented for consideration. Belinda Abatesi also highlighted the City of Los Angeles ADA public hearing on September 17, where community members can provide feedback on accessibility barriers and priorities for the City's ADA Transition Plan.

Alona Yorkshire highlighted AB 2414, sponsored by the California Disability Services Association (CDSA), which would establish a statutory definition for Direct Support Professionals (DSPs). Alona Yorkshire emphasized the importance of the legislation in supporting workforce recognition, compensation, and provider reimbursement rates. Advocacy resources, including template letters and talking points in English and Spanish, were shared to encourage support for the bill.

Ricki Macken-Chilvers explained that establishing a statutory definition for DSPs would also support future advocacy for a dedicated workforce classification and workers' compensation code. Ricki Macken-Chilvers noted that DSPs are currently classified under varying industries, which can affect insurance rates and workforce protections. Ricki Macken-Chilvers also clarified that AB 2414 does not impose additional fees or taxes and encouraged members to identify the bill specifically when submitting comments to the Governor's office.

Lea Munoz requested clarification regarding CDSA's role. Ricki Macken-Chilvers explained that CDSA is a statewide service provider association that advocates on behalf of disability service organizations and works closely with DDS. Alona Yorkshire highlighted CDSA's contributions to rate reform and preservation of daily reimbursement structures, while Ricki Macken-Chilvers emphasized the association's role in obtaining clarification on DDS directives. Members encouraged service providers to participate in CDSA's advocacy efforts.

No questions were raised following the report.

8.5 <u>Executive Director's Report</u>

Angela Pao-Johnson provided updates on community outreach, operational improvements, caseload reductions, legislative developments, staffing, compliance activities, and upcoming events.

Angela Pao-Johnson recognized Javier Zepeda, NLACRC's Outreach Language and LGBTQ Specialist, for receiving recognition from the Association of Regional Center Agencies (ARCA) for efforts supporting and engaging diverse communities. Javier Zepeda facilitates NLACRC's LGBTQ support group, which is open to individuals both within and outside the regional center's catchment area. Angela Pao-Johnson encouraged participation and highlighted the importance of expanding access to community resources. Angela Pao-Johnson also reported that the Self-Determination Program manual is undergoing Spanish translation, with both English and Spanish versions anticipated for release within six to eight weeks. The manual will provide individuals served and families with information and guidance on navigating the Self-Determination Program.

Angela Pao-Johnson announced NLACRC's participation in the LANES Health Information Exchange, a secure system that allows participating healthcare organizations to share and access patient medical information. The system is expected to improve coordination with healthcare providers, reduce delays in obtaining necessary medical records, and streamline regional center processes, particularly intake and eligibility determinations.

Regarding caseload reductions, Angela Pao-Johnson reported significant progress in adult and transition units. The Santa Clarita office currently averages caseloads in the mid-60s, approaching statutory requirements. Adult and transition caseloads in the Antelope Valley and San Fernando Valley offices generally remain in the mid-70s, with some transition units continuing in the 80s. Angela Pao-Johnson acknowledged the recruitment team's continued efforts to fill vacancies and reduce caseloads across all offices.

Angela Pao-Johnson provided an overview of Senate Bill 163, which would require regional center governing boards to appoint an advisory group consisting of individuals with lived experience with intellectual and developmental disabilities by January 1, 2028. The advisory group would select two representatives to serve on the Board, including a family member or legal guardian, with at least one representative serving as a voting member of the committee responsible for recruiting, screening, and recommending Board applicants.

Angela Pao-Johnson discussed concerns raised by ARCA delegates and regional center executive directors regarding the proposed structure, particularly the potential for Board influence over advisory group membership and, ultimately, the selection of Board representatives. Additional concerns included preserving independent representation for individuals served and whether requiring a family member or legal guardian could undermine the ability of individuals served to represent their own interests. Angela Pao-Johnson noted that regional center boards already have statutory composition requirements, including 25% representation by individuals served and 50% by family members. NLACRC's Consumer Advisory Committee (CAC) currently maintains an open membership structure, allowing individuals to become members after attending five meetings. CAC members have expressed a desire to preserve this process to ensure participation remains accessible and independent of Board appointments. Angela Pao-Johnson emphasized avoiding unnecessary changes to the existing committee structure while ARCA continues advocacy efforts ahead of the January 2028 implementation deadline.

Angela Pao-Johnson reported that NLACRC currently has 989 filled positions and serves 43,371 individuals. Eight new employees recently joined NLACRC, with five additional hires confirmed for September 21 and recruitment continuing. During August, NLACRC opened 573 Early Start intake cases and 554 intake cases for individuals over age three, in addition to processing cases opened in previous months.

Regarding compliance activities, Angela Pao-Johnson reported 132 residential visits, including 36 unannounced in-person visits. Three corrective action plans were issued, with no plans of improvement issued for non-licensed service providers.

Angela Pao-Johnson highlighted a Vietnamese family gathering organized in response to feedback from a family focus group requesting additional opportunities to connect and celebrate Vietnamese culture. Approximately 12 families participated in the potluck-style gathering, which provided opportunities for cultural engagement, community connection, and information sharing about NLACRC services and other available community resources. Angela Pao-Johnson emphasized the importance of responding to community feedback and developing outreach opportunities that address the needs of underserved populations.

Upcoming events included the Self-Determination Local Advisory Committee meeting on September 17, Disability Rights California Board meeting on September 19, and State Council on Developmental Disabilities meeting on September 29. Angela Pao-Johnson also encouraged service providers to promote participation in NLACRC's Consumer Advisory Committee, noting that membership has declined. Angela Pao-Johnson emphasized the importance of strengthening participation to ensure individuals served have opportunities to share their experiences, express concerns, and contribute diverse perspectives to regional center discussions.

9. OPEN DISCUSSION TOPICS

Tal Segalovitch opened discussion regarding challenges obtaining annual physical documentation for Medi-Cal Providers.

Sharon Weinberg raised concerns regarding difficulties residential service providers face in obtaining required medical documentation from Medi-Cal providers, particularly in the Antelope Valley. Sharon Weinberg explained that some physicians charge for documentation, delay completing forms until laboratory testing is finished, or schedule appointments months in advance, creating challenges with meeting NLACRC Quality Assurance (QA) requirements. Sharon Weinberg asked other residential providers to share strategies for obtaining documentation and maintaining compliance when delays are beyond their control.

Alona Yorkshire and Ricki Macken-Chilvers discussed similar challenges and potential solutions. Members suggested maintaining detailed records of appointment requests, follow-up communications, cancellations, and other barriers to obtaining medical documentation. Ricki Macken-Chilvers shared information about StationMD, a virtual healthcare provider specializing in services for individuals with disabilities, as a potential resource. The recently announced LANES Health Information Exchange was also discussed as another possible avenue for accessing medical records.

Jen Pippard shared experiences involving individuals who are unable or unwilling to attend medical appointments, resulting in repeated cancellations and delays despite providers' efforts to coordinate care. Members discussed the importance of recognizing documented attempts to obtain medical services when evaluating compliance, particularly when circumstances are outside the residential provider's control.

Alona Yorkshire asked whether Community Care Licensing (CCL) or NLACRC was identifying the compliance deficiencies. Sharon Weinberg clarified that the concerns arose during an NLACRC QA review. Sharon Weinberg acknowledged that QA staff recognized the organization's documentation of efforts to obtain medical care but emphasized that providers may still face compliance issues when required annual examinations remain incomplete.

Members discussed the possibility of working with NLACRC to establish greater consideration of documented provider efforts and barriers beyond their control. Sharon Weinberg thanked members for the suggestions and indicated that the resources would be explored, with an update to be provided at a future meeting.

10. COMMITTEE WORK GROUP INFORMATION

10.1 Early Start Services

Jodie Agnew-Navarro provided an update from the July Early Start Services Committee meeting. The committee began by honoring the memory of Georgina de la Cruz, a longtime Early Start Service Coordinator who recently passed away. Jodie Agnew-Navarro recognized Georgina de la Cruz's dedication and contributions to service providers and NLACRC.

Jodie Agnew-Navarro reported that the committee discussed rate reform and the Quality Incentive Program (QIP). NLACRC, in collaboration with service providers, is developing a standardized “Gold Standard” report to improve the consistency and quality of information submitted to the regional center. A small group of providers is currently piloting the reporting format to evaluate its effectiveness.

The next committee meeting is scheduled for September 17 at 9:00 a.m.

10.2 School Age Services

Jaklen Keshishyan provided an update from the September 8 School Age Services Committee meeting. The committee reviewed previously established goals and discussed the transition from traditional billing to Service Code Provider (SCP) billing, including implementation timelines and provider education. Additional topics included timely communication and authorizations from NLACRC, challenges faced by crisis intervention providers, legislative advocacy, service extensions, authorization gaps, and opportunities to improve cross-departmental collaboration.

Jaklen Keshishyan emphasized the committee’s goal of establishing a collaborative forum where service providers and NLACRC staff can openly discuss challenges, share information, and identify practical solutions. Jaklen Keshishyan thanked Jessica Ross, NLACRC Supervisor, for assisting with the meeting and encouraged additional providers to participate.

Members discussed whether high school transition services should fall under the School Age or Adult Services Committee, noting gaps in coordination between school districts and regional center services as individuals transition into adulthood. It was suggested that transition-related issues involving minors be addressed through the School Age Services Committee, while allowing opportunities for discussion within other relevant committees. Members agreed to continue discussing the appropriate placement of transition services at a future VAC meeting.

The next School Age Services Committee meeting is scheduled for October 13 at 10:00 a.m.

10.3 Adult Services

Octavia Watkins reported that the Adult Services Committee meeting was originally scheduled for September 21 at 11:00 a.m. However, in consideration of a scheduling conflict involving a religious observance, Octavia Watkins proposed rescheduling the meeting to Wednesday or Thursday of the same week to accommodate Sharon Weinberg’s participation.

Committee members suggested distributing an email to determine availability, with the meeting date to be selected based on the majority’s preference. Octavia Watkins agreed to coordinate the rescheduling.

Octavia Watkins also reported that the July committee meeting was not held due to scheduling availability. An update on the next meeting will be provided at a future VAC meeting, along with co-facilitator Jen Pippard.

11. BOARD COMMITTEE REPORTS

11.1 Community Relations Committee

Sharon Weinberg reported that the committee has been renamed the Community and Government Relations Committee to reflect updated terminology. Jeremy Sunderland was re-elected as Committee Chair. The committee reviewed social media and legislative updates, the community planning calendar, and complaints received by NLACRC.

The next committee meeting is scheduled for November 18, from 5:00–6:30 p.m.

11.2 Executive Finance Committee

Tal Segalovitch reported that the Executive Finance Committee reviewed financial and operational matters previously presented by Vini Montague during the CFO Report. The committee also participated in an orientation covering its responsibilities and operations.

The next committee meeting date was announced during the meeting.

11.3 Nominating Committee

Jaklen Keshishyan provided an update from the September 2 Nominating Committee meeting, which included an orientation and review of the committee's bylaws, guidelines, procedures, community planning calendar, and meeting schedules for the current fiscal year. Chris Whitlock also provided updates on Board marketing and recruitment notices.

The committee will remain dark until its next scheduled meeting on January 6, 2027.

12. BOARD MEETING AGENDA ITEMS

No items were identified to forward to the Board of Trustees.

13. ANNOUNCEMENTS/PUBLIC INPUT

Yolanda Bosch, consultant for HealthCallMD, shared information about the organization's in-home medical services for individuals with disabilities. Yolanda Bosch explained that HealthCallMD provides medical care and documentation directly in residential settings, potentially reducing unnecessary emergency room and urgent care visits. Yolanda Bosch offered to share additional information with providers experiencing challenges obtaining medical care and documentation.

Members announced an upcoming DDS Quality Incentive Program (QIP) meeting scheduled for Monday, from 2:00–4:00 p.m. The meeting will review requirements for providers to receive 100% of their reimbursement rates for the upcoming fiscal year, including new requirements and anticipated changes for FY 2027–2028.

Alex Kopilevich of K&L C.A.R.E. Inc. requested that the upcoming Vendor Fair be added to NLACRC's website calendar to improve visibility and support provider registration. Alex Kopilevich also raised concerns regarding families experiencing difficulties electronically signing agreements through the Scrive system and suggested providing clarification if downloading an application is required.

Sharon Weinberg noted that the vendor directory on NLACRC's website appeared not to have been updated since February 2026, despite indicating quarterly updates, and requested that the information be updated.

14. NEXT MEETING

The next Vendor Advisory Committee meeting is scheduled for Thursday, November 12, 2026, at 9:30 a.m. The meeting will be held in a hybrid format at the Antelope Valley office and via Zoom.

15. ADJOURNMENT

It was agreed that there was no further business to transact; Tal Segalovitch adjourned the meeting at 11:00 a.m.