



North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | www.nlacrc.org

MEMORANDUM

Date: August 19, 2026

To: **Community Relations Committee**
Jeremy Sunderland, Cathy Blin, Nicholas Abrahms, Jennifer Koster, George Alvarado, Blanca Chavez, Jacquie Colton, Lety Garcia, Laura Monge, Jason Taketa, Curtis Wang, Sharon Weinberg

From: Lindsay Granger
Executive Administrative Assistant

Re: Information and materials for Consumer Services Committee meeting on **Wednesday, August 19, 2026, at 5:00 p.m. (via Zoom)**

Enclosed is the packet for the next Community Relations Committee meeting. Please review this information in preparation for the meeting.

Date/Time: Wednesday, August 19, 2026, at 5:00 p.m.

Please **click the link** below to join the Zoom webinar as an attendee.

To join the Zoom Meeting:

<https://us06web.zoom.us/j/86261818892>

The information below is only needed if you are joining the meeting by phone or if you are using phone audio.

Webinar ID: 862 6181 8892

Dial by your location

- +1 669 444 9171 US
- +1 669 900 6833 US (San Jose)

If you have any questions, please email boardsupport@nlacrc.org.

Thank you!

Enclosures

c: Angela Pao-Johnson, Evelyn McOmic, Vini Montague, Donna Rentsch, Silvia Renteria-Haro, Dana Lawrence, Dr. Carlo DeAntonio, Sarah Yap, Chris Whitlock, John Van de Riet, Belinda Abatesi – Staff

Community Relations Committee

August 19, 2026

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North Los Angeles County Regional Center **COMMUNITY RELATIONS COMMITTEE** – *Via Zoom*

Wednesday, August 19, 2026

5:00 pm

~**AGENDA**~

I. Call to Order and Introductions (1 min)

II. Committee Member Attendance/Quorum (1 min)

III. Agenda (1 min)

A. Approval of Agenda

IV. Public Input – Agenda Items (3 min per person / 3 attendees max)

V. Consent Items (2 min)

All Consent Items are to be approved in one motion unless a Committee Member or a member of the public requests separate action or discussion on a specific item.

A. Approval of the Minutes from the Community Relations May 20, 2026, Committee Meeting

VI. Action Items

A. Elect Committee Chair for FY 2026-27 – Jeremy Sunderland (10 min)

B. Discuss Committee Name (AB 1575) for Board Recommendation – Evelyn McOmie (5 min)

VII. Committee Business

A. Orientation – Evelyn McOmie (15 min)

1. Bylaws

2. Committee Priorities

3. Meeting Schedule

B. Update on Legislative Town Hall – Chris Whitlock (3 min)

VIII. Report Outs –

A. Semi-annual 4731 Report – Dana Lawrence (2 min)

B. Legislative Update – Belinda Abatesi (2 min)

C. Social Media Update – John Van De Riet (2 min)

D. 4th Quarter Disparity Committee Report Out (April 2026-June 2026) – Sarah Yap (2 min)

E. Semi-annual Expenditure Data Report (Jan. 2026-June 2026) – Evelyn McOmie (3 min)

F. Semi-annual Consumer Competitive Employment Report (Jan. 2026-June 2026) – Evelyn McOmie (2 min)

G. Semi-annual Social Recreation, Camp & Non-Medical Therapies Services Report (Jan. 2026-June 2026) – Evelyn McOmie (2 min)

H. Semi-annual Consumer Diagnostic Report (Jan. 2026-June 2026) – Evelyn McOmie (2 min)

I. 4th Quarter Intake Data by Location Report (April 2026-June 2026) – Evelyn McOmie (2 min)



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- IX. Board Meeting Agenda items (1 min)**
- X. Announcements / Public Input (3 min per person) / Information Items**
 - A. Next meeting: November 18, 2026
 - B. Committee Attendance (1 min)
- XI. Review of Committee Action Items (2 min)**
- XII. Adjournment**

Please refer to NLACRC's website for the Calendar of Events, which includes a link for the Family Focus Resource Center, for information regarding more support groups, training opportunities, dates, times, and links – www.nlacrc.org



North Los Angeles County Regional Center
Community Relations Committee Meeting Minutes
May 20, 2026

Present: Jeremy Sunderland, Cathy Blin, Nicholas Abrahms, Laura Monge, Jennifer Koster, Jacquie Colton, Lety Garcia, Jennifer Koster, Curtis Wang, Juan Hernandez, Sharon Weinberg – Committee Members

Executive Director Angela Pao-Johnson, Deputy Director Evelyn McOmie, Executive Administrative Assistant Lindsay Granger, Silvia Renteria-Haro, Chris Whitlock, Belinda Abatesi, Sarah Yap – Staff Members

Guests:

Absent: Jason Taketa, George Alvarado

1. CALL TO ORDER

There being a quorum present Community Relations Committee Co-Chair Cathy Blin called the meeting to order at 5:05 p.m. Co-Chair Jeremy Sunderland read the NLACRC Mission and Vision Statements.

Sharon Weinberg read the NLACRC Board of Trustees Civility Code, reminding attendees that participation in board-related meetings requires treating all individuals with respect and consideration, supporting open and inclusive discussion, and refraining from discriminatory, harassing, bullying, threatening, or intimidating behavior.

Following these opening remarks, Chair Cathy Blin called the Community Relations Committee meeting to order at 5:04 p.m., with a quorum present.

2. COMMITTEE MEMBER ATTENDANCE

3. AGENDA

Absent objection the agenda for the May 20, 2026 Community Relations Committee was approved as presented. Motion carried.

4. PUBLIC INPUT – AGENDA ITEMS

There was no public input regarding the agenda.

5. CONSENT ITEMS

A. Approval of Minutes of the March 18, 2026, Community Relations Committee Meeting

Absent objection the minutes of the March 18, 2026, Community Relations Committee were approved as presented. Motion carried.

6. COMMITTEE BUSINESS

6.1 Update on 2026 Legislative Breakfast

Belinda Abatesi provided an update on NLACRC's Annual Legislative Breakfast, scheduled for June 12, 2026, from 9:00 a.m. to 11:30 a.m. at the Woodland Hills Country Club. This year's theme, "Yesterday, Today, and Tomorrow: Strengthening the Regional Center System for the Future," recognizes the 60th Anniversary of the Regional Center System.

Belinda Abatesi reported that community registration had reached capacity; however, a limited number of seats remained reserved for Board and Committee members. Jennifer Koster inquired whether a reminder or RSVP link would be sent to Committee members. Belinda Abatesi confirmed that a reminder would be distributed and noted that members of the Legislative Breakfast Workgroup already had reserved seats. Jeremy Sunderland also reminded Committee members that invitations had previously been sent to Board members.

The Committee received the update, and no action was taken.

6.2 Discuss Committee Name

Evelyn McOmie introduced a discussion regarding the Community Relations Committee name. The discussion stemmed from feedback provided by Lety Garcia, who observed that when the former Community Relations Committee and Consumer Services Committee were merged, the resulting committee name reflected only the Community Relations component and did not acknowledge the Consumer Services Committee. Evelyn McOmie noted that the Committee may wish to consider whether the current name accurately reflects the scope and purpose of the merged committee.

Evelyn McOmie further advised that any discussion regarding a name change should take into consideration ongoing statewide efforts to identify a replacement for the term "consumer." She shared that surveys were being conducted among individuals served and community members to gather input on preferred terminology and that future legislative or policy changes could impact naming conventions used throughout the Regional Center system.

Cathy Blin acknowledged the concern raised by Lety Garcia and agreed that the current committee name does not fully reflect both predecessor committees. Committee members discussed whether it would be more prudent to wait for statewide guidance before making a permanent change.

Jeremy Sunderland expressed support for postponing any action, noting that adding the term "consumer" back into the committee name could result in the need for another change in the near future if statewide terminology is updated. He suggested waiting until there is greater clarity regarding the terminology that will be adopted at the state level.

Sharon Weinberg suggested that the Committee could consider a more general title that would not rely on any specific terminology for individuals served. She noted that a broader title could potentially address the concern regarding representation of both committees while avoiding future revisions.

Lety Garcia asked whether there was an anticipated timeline for statewide decisions regarding terminology. Evelyn McOmie indicated that updates could potentially occur through trailer bill language and that additional information may become available by July. Lety Garcia also noted that similar discussions were taking place within the Consumer Advisory Committee regarding alternative terminology.

Angela Pao-Johnson provided additional context regarding statewide efforts to replace the term "consumer." She reported that Assemblymember Joaquin Arambula had introduced legislation proposing the use of the phrase "persons eligible for regional center services" within the Lanterman Act. She also shared that ARCA had distributed a statewide survey seeking feedback from individuals served regarding

preferred terminology and anticipated that preliminary survey results may be available by the next ARCA meeting in June.

Cathy Blin commented that “client” had historically been used by Regional Centers and suggested that it could be considered as a temporary option. In response, Lety Garcia made a motion to rename the committee the Client and Community Relations Committee, which was seconded by Sharon Weinberg.

During discussion of the motion, Angela Pao-Johnson shared that “client” was not a preferred term among participants in recent Consumer Advisory Committee discussions. Lindsay Granger reported that the most favored alternatives identified during those discussions were “individuals served” and “participant,” with “individuals served” receiving the strongest support.

Following this discussion, Lety Garcia withdrew her motion to rename the committee. The Committee then discussed procedural options, including postponing consideration of the matter until additional statewide guidance becomes available. Sharmila Brunjes provided parliamentary guidance regarding the process for tabling a motion and recommended postponing further consideration until the Committee has more information regarding statewide terminology.

Committee members agreed that revisiting the issue after receiving statewide survey results and potential legislative updates would allow for a more informed decision regarding a future committee name change.

M/S/C (Sharmila Brunjes/Cathy Blin) On a motion made by Sharmila Brunjes, seconded by Cathy Blin, it was resolved to table the committee name discussion until the August Community Relations Committee meeting, pending additional guidance regarding statewide terminology for individuals served. Motion carried.

ACTION: This item will be added to the August Community Relations Committee meeting agenda.

7. ACTION ITEMS

7.1. Review and Approve Planning Calendar for FY 2026-2027

Cathy Blin introduced the action item and invited Lindsay Granger to present.

Lindsay Granger presented the proposed Fiscal Year 2026–2027 Community Relations Committee Planning Calendar and reviewed the reports, activities, and action items scheduled throughout the year. Lindsay Granger noted that the calendar remains largely consistent with the prior fiscal year while incorporating several updates based on recent committee discussions and reporting practices.

Lindsay Granger explained that the Self-Determination Program Report and Liaison Report were removed from the calendar because those reports will no longer be presented through the Community Relations Committee. Lindsay Granger also highlighted that the Semi-Annual Notice of Action (NOA) Report by Ethnicity, Location, Services, and Age Range was shown in italics to indicate that the report remains tentative due to ongoing challenges related to data collection and report production.

Lety Garcia asked whether the reporting challenges were new, noting that the Committee had historically received the report. Lindsay Granger explained that similar issues had affected previous NOA reporting and contributed to delays in producing both quarterly and semi-annual reports. Cathy Blin clarified that the italicized formatting was intended to indicate that the report may not always be available until the underlying data and reporting issues are resolved.

Lindsay Granger reviewed recurring reports and activities scheduled throughout the year, including quarterly disparity reports, quarterly intake data by location reports, semi-annual expenditure data reports, semi-annual competitive employment reports, semi-annual social recreation, camp, and non-medical therapy reports, semi-annual diagnostic data reports, and semi-annual Section 4731 reports.

Lindsay Granger also reviewed several scheduling updates. The annual Board and Vendor Advisory Committee Legislative Training remains listed in October. Although the training has not yet been formally scheduled, Lety Garcia and Cathy Blin agreed that October remains the appropriate timeframe based on historical practice and should remain on the calendar.

Lindsay Granger reviewed the addition of a semi-annual Deputy Director Report in November and May, which was added in response to a prior Committee request for operational updates similar to those provided at Vendor Advisory Committee meetings. Cathy Blin expressed support for including the report on an ongoing basis.

Additional planning activities include distribution of nomination forms for the Ginny Ratzinger Community Service Award, formation of a Legislative Breakfast Workgroup in January, and planning activities related to ARCA Grassroots Day and NLACRC Grassroots Week. Lindsay Granger noted that Grassroots Week did not occur during the current year and is being reevaluated; however, the activity remains on the calendar in anticipation of future implementation. Cathy Blin agreed that the activity should remain included.

Lindsay Granger explained that the quarterly disparity report and quarterly intake data by location report were moved from March to May. Because the Committee meets before the end of March, presenting the reports in May will allow for inclusion of complete reporting-period data, including March information. Cathy Blin agreed that the adjustment would provide a more comprehensive review of the data presented to the Committee.

M/S/C (Curtis Wang/Jennifer Koster) On a motion made by Curtis Wang, seconded by Jennifer Koster, it was resolved to approve the Community Relations Committee Planning Calendar for FY 2026-2027 as presented. Motion carried.

8. REPORT OUTS

8.1 Legislative Update

Cathy Blin introduced the Legislative Update Report and invited Belinda Abatesi to present.

Belinda Abatesi provided a legislative and budget update, highlighting key developments from the Governor's May Revision and other statewide advocacy efforts. Belinda Abatesi reported that the Governor's May Revision, released on May 14, proposes a \$21.6 billion Department of Developmental Services (DDS) budget and currently includes no identified cuts to DDS services. The proposal also includes funding to support regional center operations and infrastructure in response to continued caseload growth, with DDS projecting that more than 39,700 additional individuals will receive services during the next fiscal year.

While noting the overall stability of the developmental services budget, Belinda Abatesi highlighted several proposals that could impact individuals and families served by Regional Centers. These included the proposed reinstatement of Medi-Cal asset limits effective January 1, 2027, which would reduce allowable assets to \$2,000 for an individual and \$3,000 for a couple. Belinda Abatesi noted that because eligibility for In-Home Supportive Services (IHSS) is tied to Medi-Cal eligibility, the proposal could create challenges for individuals with modest savings or assets. Belinda Abatesi also discussed proposed changes to CalFresh, including modifications to time limits and work requirements, while noting that certain exemptions may apply to members of the developmental disabilities community.

Belinda Abatesi emphasized that the May Revision remains a proposal and that negotiations between the Governor and Legislature will continue until adoption of the final state budget. Belinda Abatesi also highlighted upcoming advocacy opportunities, including the California Disability Leadership Alliance (CDLA) Day of Action at the Capitol, and encouraged participation in advocacy efforts. Additional

advocacy resources, legislative tracking information, and upcoming events were provided to Committee members. Belinda Abatesi further reported that the first annual report on California's Master Plan for Developmental Services had been released and that implementation efforts are now underway, with ongoing work focused on identifying policy, funding, and operational changes needed to advance the Master Plan recommendations.

Belinda Abatesi concluded the presentation by highlighting the upcoming June 2 Primary Election and reminding attendees of voter registration deadlines and available election resources.

During discussion, Lety Garcia asked what support NLACRC was providing to assist individuals served with voter participation and whether any voter education workshops or trainings were planned. Belinda Abatesi reported that voter information and registration resources had recently been distributed to community members through email communications and stated that additional educational opportunities could be explored. Lety Garcia encouraged NLACRC to consider partnering with organizations that have historically provided voter education and election support to individuals with disabilities and emphasized the importance of maximizing voter participation among individuals served.

Evelyn McOmie informed the Committee that Service Coordinators complete annual National Voter Registration Act (NVRA) training and are provided with voter registration materials and information to share with individuals served. Cathy Blin expressed support for providing as much individualized assistance as possible to help individuals register, access polling locations, complete ballots, and participate in elections. Jennifer Koster emphasized the importance of continuing these efforts during every election cycle, including the upcoming November General Election.

In response to a follow-up question from Lety Garcia, Evelyn McOmie confirmed that staff would explore additional voter education and training opportunities, including potential partnerships and resources that could further support civic engagement among individuals served.

No additional questions were asked.

ACTION: Staff will explore additional voter education and training opportunities and potential partnerships and resources.

8.2 Social Media Update

Chris Whitlock presented a social media update covering analytics and engagement trends for NLACRC's Facebook, Instagram, LinkedIn, and YouTube platforms from February through April. Chris Whitlock reported steady growth across the organization's social media channels and explained that staff are increasingly focused on creating content strategically rather than simply increasing posting volume. Efforts are being directed toward identifying which content generates the highest levels of engagement, interaction, and community reach in order to guide future communications.

Chris Whitlock highlighted Instagram as an example of this approach, noting that April generated the highest level of engagement despite having fewer posts than some previous months. Chris Whitlock explained that staff are evaluating content performance and working to consolidate information across English and Spanish platforms where appropriate to improve accessibility and audience engagement. Chris Whitlock also reported significant growth on LinkedIn and noted that staff are placing increased emphasis on strengthening NLACRC's professional presence through the platform. Additionally, YouTube remains an area of focus, with ongoing efforts to increase viewership and engagement through continued content development and platform-specific improvements.

During discussion, Lety Garcia confirmed that NLACRC podcasts are being posted on YouTube and suggested that additional cross-promotion between social media platforms could help increase awareness and utilization of YouTube content. Lety Garcia also noted that some Instagram posts

promoting public meetings appeared to contain non-functioning registration links. Chris Whitlock thanked Lety Garcia for identifying the issue and stated that staff would review the links and take steps to ensure users are directed appropriately in the future.

Chris Whitlock agreed that cross-promoting content across platforms is an important strategy and noted that staff are actively evaluating opportunities to improve visibility and engagement by connecting content across Facebook, Instagram, LinkedIn, and YouTube.

Cathy Blin commended the steady growth across the platforms and expressed appreciation for the team's focus on content quality, audience engagement, and continuous improvement of NLACRC's social media presence.

9. BOARD MEETING AGENDA ITEMS/ACTION ITEMS

Cathy Blin asked whether there were any items requiring referral to the next Board of Trustees meeting. Lindsay Granger reported that there were no items requiring Board action and noted that pending matters discussed during the meeting would instead be brought back to the Community Relations Committee at its August meeting.

10. ANNOUNCEMENTS / PUBLIC INPUT / INFORMATION ITEMS

There were no announcements or public input.

11. NEXT MEETING

The next meeting of the Community Relations Committee will be on August 19, 2026 at 5:00 p.m.

12. ADJOURNMENT

The meeting adjourned at 5:45 p.m.

DISCLAIMER

The above minutes should be used as a summary of the motions passed and issues discussed at the meeting. This document shall not be considered a verbatim copy of every word spoken at the meeting.



Submitted by:
Lindsay Granger
Executive Administrative Assistant – Board Relations Liaison

Committee shall submit to the Board a slate of individuals to be appointed by the Board as Board Liaison to the Consumer Advisory Committee.

Section 6. Community Relations Committee.

(a) Composition. The Community Relations Committee shall select its chairperson. The Board ARCA Delegate shall report at each meeting of the Community Relations Committee, but shall not necessarily be required to be a member of the Community Relations Committee. A quorum shall consist of a majority of the members of the Community Relations Committee.

(b) Term of Members. The term of members shall be set at one (1) year.

(c) Duties. The duties of the Community Relations Committee shall be to:

(1) Review any pending legislation pertinent to people with developmental disabilities and to coordinate contacts with legislators representing the catchment area or responsible for introducing, reviewing or acting upon legislation affecting the segment of the population served by this Regional Center at the direction of the full Board; and

(2) Inform and educate, as outreach, the diversified communities served by the Regional Center as to the purposes, policies and operational procedures of the organization; and (3) Serve as a clearing-house for all public forums.

(3) Review and recommend standards and policies consistent with the needs of Regional Center consumers with regard to:

- i. Regional Center services, such as consumers' rights, case management, intake, assessment, and community development.
- ii. Services provided by agencies outside the Regional Center. It is not the role of the Community Relations Committee to discuss individual consumers, individual vendors, the investigation of special incidents involving vendors, and other confidential Regional Center matters. Accordingly, such matters shall not be discussed at meetings of the committee.

North Los Angeles County Regional Center

Community Relations Committee

Priorities for FY 2025-26

1. Develop and maintain relationships with elected representatives and candidates for legislative office based on relevance, opportunity, and committee priorities.
2. Monitor service delivery including the Self-Determination Program, the Waiver Programs, statutory, and regulatory requirements; and to ensure alignment with community needs and meet compliance.
3. Engage families of color to identify barriers and develop strategies to address service disparities and increase Purchase of Service (POS) expenditures.
4. Take an active role advocating with government entities and other community partners that have the power to influence the state on the regional center service systems, for important legislative priorities such as the reduction of caseload ratios and promoting increased funding to strengthen and improve the regional center service delivery system.



[priorities.2526] Approved: 11/19/25



North Los Angeles County Regional Center

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Community Relations Committee Meetings Schedule

FY 2026-27

No meeting in July 2026

Wednesday, August 20, 2026
5:00 p.m.

No meeting in September 2026 & October 2026

Wednesday, November 18, 2026
5:00 p.m.

No meeting in December 2026

Wednesday, January 20, 2027
5:00 p.m.

No meeting in February 2027

Wednesday, March 17, 2027
5:00 p.m.

No meeting in April 2027

Wednesday, May 19, 2027
5:00 p.m.

No meeting in June 2027

NLACRC
Community Relations Committee
PLANNING CALENDAR
FY 2026-27

<i>Month</i>	<i>Activity</i>
<i>July</i>	Committee does not meet in July.
<i>August</i>	Committee elects a chairperson for the current fiscal year. Orientation for committee. Committee begins planning for a candidates' forum to be held in the fall. Committee is given their monthly Legislative Update. Committee is given their monthly Social Media Update. Committee reviews the Quarterly Disparity Committee Report (April-June) Committee reviews Semi-annual Expenditure Data Reports (January-June) Committee reviews the Semi-annual Consumer Competitive Employment Report (January-June) Committee reviews the Semi-annual Social Recreation, Camp & Non-Medical Therapies Services Report (January-June) Committee reviews the Semi-annual Consumer Diagnostic Report (January-June) Committee reviews the Quarterly Intake Data by Location Report (April-June) <i>Committee reviews the Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (January-June)</i> Committee reviews the Semi-annual 4731 Report (January-June)
<i>September</i>	Committee does not meet in September.
<i>October</i>	Annual Board & VAC Legislative Training will be held in October.

	Committee does not meet in October.
<i>November</i>	Committee is given their monthly Legislative Update. Committee is given their monthly Social Media Update. Committee reviews the Quarterly Disparity Committee Report (July-September) Committee reviews the Quarterly Intake Data by Location Report (July-September) Deputy Director Report Out Jynny Retzinger Community Service Award – Send out Nomination forms Committee begins discussion on ideas for legislative event to be held in the spring.
<i>December</i>	Committee does not meet in December.
<i>January</i>	Committee is given their monthly Legislative Update. Committee is given their monthly Social Media Update. Committee reviews the Quarterly Disparity Committee Report (October-December) Committee reviews Semi-annual Expenditure Data Reports (July-December) Committee reviews the Semi-annual Consumer Competitive Employment Report (July-December) Committee reviews the Semi-annual Social Recreation, Camp & Non-Medical Therapies Services Report (July-December) Committee reviews the Semi-annual Consumer Diagnostic Report (July-December) Committee reviews the Quarterly Intake Data by Location Report (October-December) <i>Committee reviews the Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (July-December)</i> Committee reviews the semi-annual 4731 Report (July-December) Committee creates a Workgroup to plan the Legislative Breakfast.

	Committee begins planning for ARCA's Grass Roots Day and NLACRC's Grass Roots Week.
<i>February</i>	Committee does not meet in February. Legislative Town Hall
<i>March</i>	Committee is given their monthly Legislative Update. Committee is given their monthly Social Media Update. Vote on Jynny Retzinger Community Service Award Recipient.
<i>April</i>	Committee does not meet in April.
<i>May</i>	Committee is given their monthly Legislative Update. Committee is given their monthly Social Media Update. Committee reviews the Quarterly Disparity Committee Report (January-March) Committee reviews the Quarterly Intake Data by Location Report (January-March) Deputy Director Report Out Update on Legislative Breakfast provided. Committee reviews and approves planning calendar for next fiscal year.
<i>June</i>	Legislative Breakfast takes place.

[Committee Planning Calendar 2026-27] Approved: 5/20/2026

Welfare and Institutions Code Section 4731 Individuals' Rights Complaints Survey

Fiscal Year 2025-2026

The purpose of this survey is to obtain information on Welfare and Institutions (W&I) Code section 4731 individuals' rights complaints. This information is used to meet the requirements of W&I Code section 4519.2(c), which requires the Department of Developmental Services (Department) to update the Legislature annually with the number of complaints filed at each regional center, to include the following information:

1. The subject matter of complaints filed (see subject matter codes and descriptions).
 2. How complaints were resolved (see resolution codes and descriptions).
 3. The timeframe within which resolutions to those complaints were provided by the regional center.
 4. Demographic information, as identified by the Department, about consumers on whose behalf the complaint was filed.
- Note: Demographic information is not required to complete the survey.**

Record information for all W&I Code section 4731 complaints filed with the regional center during the reporting quarter. Please refer to the Instructions tab prior to completing the survey.

Regional Center		North Los Angeles County Regional Center					Date		4/13/2026					
Contact Person		Dana Lawrence		Email Address		Lawrence@nlarc.org		Phone Number		818-766-6384				
Individual UCI	Individual Initials	Information Not Required				Date Complaint Received by Regional Center	Date Proposed Resolution Sent to Individual	Subject Matter of Complaint (List each issue identified in the complaint) To add more rows, click the (+) icon located in the left margin	Subject Code	How Complaint was Resolved (List how each issue in "Subject Matter of Complaint" was resolved)	Resolution Code	Root Cause of Complaint (Provide a brief description of each subject matter)		
		Date of Birth	Age at the Time Complaint Received by Regional Center (Age will vary by provider, when columns C and D are entered)	Ethnicity	Primary Language of Consumer									
					12/9/2025	1/8/2026	1. IPP Development/Implementation	1	No violation identified	7	Parent alleged consumer's funding for subsequent year SDP funding has been withheld delaying services.			
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					12/9/2025	1/8/2026	1. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Alleged IPP was not met within 30 days of request.			
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					12/12/2025	1/13/2026	1. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLARC did not provide fair and appropriate treatment in determining services.			
							2. Service Coordination	5	No violation identified	7	Parent alleged NLARC did not provide adequate response during medical emergency.			
							3. Regional Center 20-Working-Day Timeline	3	No violation identified	7	Parent alleged NLARC ignored 4731 Complaint previously filed.			
							4. Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	Parent alleged case management has disrupted communication and a lack of clear roles.			
							5. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLARC has handled SDP, IPP and budget process improperly.			
							6. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Parent alleged CSC lacked knowledge regarding approval of services (lack of training and incorrect scope of assessment).			
							7. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Parent alleged NLARC issued NOAs denying services consumer needs.			
							8. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLARC created barriers to consumer's initiation of subsequent SDP budget year.			
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					12/11/2025	1/13/2026	1. Service Coordination	5	Training was provided to regional center and/or vendor staff	4	Parent alleged NLARC has delayed consumer's subsequent year budget.			
							2. Service Coordination	5	No violation identified	7	Parent alleged NLARC did not complete Medicaid Waiver paperwork.			
							3. Service Coordination	5	Change in service coordinator occurred	2	Parent requested new CSC.			
							4. Notice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged it was determined that NLARC did not provide a timely NOA.			
							5. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged it was determined that NLARC did not reconvene as required to resolve.			
							6. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged it was determined that NLARC did not provide an IPP agreement page at the conclusion of the IPP meeting.			
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							1. Service Coordination	5	No violation identified	7	Parent alleged NLARC did not provide share of cost information.			
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					12/16/2025	1/12/2026	1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Consumer alleged vendor had not been paid for services provided.			
							2. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Consumer alleged staff had not been paid for services provided.			
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				12/29/2025	1/28/2026	1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Consumer alleged staff had not been paid for services provided.				
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				12/17/2025	1/20/2026	1. Service Related	8	No violation identified	7	Parent alleged NLACRC failed to communicate in preferred language.				
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				12/19/2025	1/23/2026	1. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC failed to provide an SOP budget delegating services.				
						2. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC failed to implement services.				
						3. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC failed to provide services in a timely manner.				
						4. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC violated right to prompt and appropriate services.				
						5. IPP Development/Implementation	1	No violation identified	7	Parent alleged SOP transition has been significantly delayed.				
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						1. Vendor Requirements	9	No violation identified	7	Parent alleged vendor misrepresented staff training.				
						2. Vendor Requirements	9	No violation identified	7	Parent alleged vendor did not produce records or track behaviors.				
						3. Vendor Requirements	9	No violation identified	7	Parent alleged vendor gave assurances but did not follow through.				
						4. Vendor Requirements	9	No violation identified	7	Parent alleged vendor staff do not engage with consumer and arrive late or cancel their shifts.				
						5. Vendor Requirements	9	No violation identified	7	Parent alleged vendor was unable to provide policy regarding consumer safety.				

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				1/5/2026	2/3/2026	1. Vendor Requirements	9	Training was provided to regional center and/or vendor staff	4	Parent alleged vendor terminated consumer improperly.		
						2. Service Coordination	5	No violation identified	7	Parent alleged NLACRC was unresponsive.		
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				1/5/2026	2/5/2026	1. Vendor Requirements	9	Training was provided to regional center and/or vendor staff	4	Advocate alleged vendor terminated consumer from program improperly.		
						2. Service Coordination	5	No violation identified	7	Advocate alleged NLACRC was unresponsive.		
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				1/13/2026	2/12/2026	1. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged vendor has delayed payments to staff.		
						2. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged vendor sent letter to staff giving them the improper date they would be paid.		
						3. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged vendor's late payment has caused hardship for staff.		
						4. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged she and family have had to track down payments.		
						5. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged staff have had to track down payment.		
						6. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Advocate alleged vendor does not answer questions and only responds when CEO is involved or a complaint is filed.		
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				1/21/2026	2/26/2026	1. Vendor Requirements	9	No violation identified	7	Consumer alleged vendor fail not provided information regarding funds and make unauthorized payments.		
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						1. IPP Development/Implementation	1	No violation identified	7	Parent alleged consumer's level of care was determined without her participation.		
						2. Notice of Proposed Action	2	No violation identified	7	Parent alleged NLACRC did not provide a timely NCA.		
						3. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC did not reassess.		
						4. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged vendor did not pay staff.		
						5. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged vendor took a long time to process potential staff.		
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				1/23/2026	2/17/2026	1. Service Coordination	5	No violation identified	7	Parent alleged HLACRC has not identified appropriate placement.	
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				1/23/2026	3/5/2026	1. Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	Parent alleged HLACRC failed to provide guardianship documents to OAH.	
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				1/26/2026	2/26/2026	1. Service Coordination	5	Training was provided to regional center and/or vendor staff.	4	Parent alleged HLACRC did not provide notification of new CRC.	
						2. Service Coordination	5	Training was provided to regional center and/or vendor staff.	4	Parent alleged HLACRC has not provided case management.	
						3. Notice of Proposed Action	2	Training was provided to regional center and/or vendor staff.	4	Although not alleged it was determined that HLACRC did not provide NCA in a timely manner.	
						4. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff.	4	Although not alleged it was determined that HLACRC did not provide IPP in a timely manner.	
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				1/28/2026	3/6/2026	1. IPP Development/Implementation	1	No violation identified	7	Parent alleged that HLACRC did not provide information regarding multiple provider approval.	
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				1/28/2026	2/26/2026	1. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged group home provided incorrect information.	
						2. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged group home staff did not support consumer with negative testing results.	
						3. Vendor Requirements	9	Training was provided to regional center and/or vendor staff.	4	Parent alleged 11 staff failed to provide support following PCA.	
						4. Vendor Requirements	9	Training was provided to regional center and/or vendor staff.	4	Parent alleged 11 staff failed to follow safety procedures.	
						5. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 11 staff failed to provide medications as prescribed.	
						6. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 11 staff did not monitor fluid intake.	
						7. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 11 staff failed to perform daily PPT.	
						8. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 11 staff failed to assist consumer in using AAC.	
						9. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 11 staff assisted her by talking to ensure consumer participated in outings.	

						10. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	Parent alleged 1:1 staff did not support her with daytime holding needs.
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				1/28/2026	2/26/2026	1. Vendor Requirements	9	No violation identified	7	Advocate alleged vendor did not provide personal care services.
						2. Vendor Requirements	9	No violation identified	7	Advocate alleged vendor did not provide approved services in an appropriate manner.
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				1/29/2026	3/2/2026	1. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC delayed EDP opening then resulting in delays.
						2. Service Coordination	5	No violation identified	7	Parent alleged NLACRC did not provide consistent communication.
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				2/2/2026	3/6/2026	1. Notice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Consumer alleged NLACRC has not authorized service.
						2. Service Coordination	5	No violation identified	7	Consumer alleged CSC is not responsive.
						3. Vendor Requirements	9	No violation identified	7	Consumer alleged vendor would not allow him to have a mini fridge in his room.
						4. Vendor Requirements	9	No violation identified	7	Consumer alleged vendor prevents him from advocating for himself.
						5. Service Coordination	5	No violation identified	7	Consumer alleged a new CSC was requested but not provided.
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				2/4/2026	3/5/2026	1. Notice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Parent alleged NLACRC did not provide timely NCA.
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				2/3/2026	3/3/2026	1. Service Coordination	5	No violation identified	7	Parent alleged NLACRC did not transfer case.
						2. IPP Development/Implementation	1	No violation identified	7	Parent alleged NLACRC did not provide support with IPP and implementation of services.
						3. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Parent alleged NLACRC denied requested services.
						4. Confidentiality	7	Complaint was out-of-scope of W&I §4731	9	Parent alleged NLACRC isolated HPAA.
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				2/3/2026	3/3/2026	1. Service Coordination	5	No violation identified	7	Parent alleged HLACRC did not transfer case.	
						2. IPP Development/Implementation	1	No violation identified	7	Parent alleged HLACRC did not provide support with IPP and implementation of services.	
						3. Service Related	8	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC denied requested services.	
						4. Confidentiality	7	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC violated HIPAA.	
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				2/3/2026	3/3/2026	1. Service Coordination	5	No violation identified	7	Parent alleged HLACRC did not transfer case.	
						2. IPP Development/Implementation	1	No violation identified	7	Parent alleged HLACRC did not provide support with IPP and implementation of services.	
						3. Service Related	8	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC denied requested services.	
						4. Confidentiality	7	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC violated HIPAA.	
						5.					
				2/6/2026	3/10/2026	1. Confidentiality	7	No violation identified	7	Consumer alleged HLACRC provided vendor with her phone number.	
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				2/6/2026	3/10/2026	1. IPP Development/Implementation	1	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC delayed spending plan and budget meeting in staff not being paid in a timely manner.	
						2. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Parent alleged IPP was requested but not met.	
						3. Service Coordination	5	Complaint was out-of-scope of WSI §4731	9	Parent alleged CRC did not communicate.	
						4. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged it was determined that HLACRC did not provide a list of agreed upon services at end of IPP meeting.	
						5.					
				2/10/2026	3/10/2026	1. Provision of Records	4	No violation identified	7	Parent alleged HLACRC refused to provide her records of unconsented consumer's case.	
						2. Service Coordination	5	No violation identified	7	Parent alleged HLACRC considered consumer's functional capacity which was ruled on by the Probate Court leading to termination of Limited Conservatorship and termination of parental rights.	
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				2/4/2026	3/5/2026	1. WIC 4502	6	Allegations were inconclusive	8	Consumer alleged she was spoken to in a disrespectful manner.	
						2. Service Coordination	5	Allegations were inconclusive	8	Consumer alleged she did not receive assistance with living situation.	
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				2/12/2026	3/16/2026	1. Service Coordination	5	No violation identified	7	Parent alleged HLACRC did not provide guidance regarding L.S. services.	
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				2/12/2026	3/16/2026	1. Service Coordination	5	Training was provided to regional center and/or vendor staff	4	Parent alleged CRC did not attend IPP meeting and did not provide service coordination.	
						2. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Parent alleged HLACRC has not implemented services.	
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				2/12/2026	3/16/2026	1. Provision of Records	4	No violation identified	7	Parent alleged that HLACRC denied access to records and the right to correct entries in records.	
						2. IPP Development/Implementation	1	No violation identified	7	Parent alleged HLACRC paid for services without signed IPP.	
						3. Service Coordination	5	Complaint was out-of-scope of WSI §4731	9	Parent alleged HLACRC attempted to force institutionalization.	
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				2/13/2026	3/13/2026	1. Vendor Requirements	9	No violation identified	7	Parent alleged vendor has not paid staff wages.	
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				2/25/2026	3/25/2026	1. Service Coordination	5	Complaint was out-of-scope of WSI §4731	9	Family member alleged HLACRC attempted to remove consumer's conservator.	
						2. IPP Development/Implementation	1	No violation identified	7	Family member alleged HLACRC is attempting to place consumer in group home as institution.	
						3. Service Coordination	5	Complaint was out-of-scope of WSI §4731	9	Family member alleged HLACRC staff committed perjury.	
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				2/24/2026	3/24/2026	1. Service Coordination	5	No violation identified	7	Parent alleged CRC did not attend IPP meeting.	
						2. Notice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Parent alleged no response was provided to requested services.	
						3. IPP Development/Implementation	1	No violation identified	7	Parent alleged child IPP was not developed in a timely manner.	
						4. Service Coordination	5	Change in service coordinator occurred	2	Parent alleged no response was provided to request for a new CRC.	
						5.					
						1. IPP Development/Implementation	1	No violation identified	7	Parent alleged HLACRC failed to attend IPP meeting to meet in person.	

						2/23/2026	3/20/2026	2. Service Coordination	5	No violation identified	7	Parent alleged CSC is not knowledgeable about SOP.	
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								1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	Parent alleged a consumer harassed her daughter's staff.	
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									1. WIC 4502	6	No violation identified	7	Consumer alleged vendor sexually assaulted him.
							2/16/2026	3/17/2026	2. WIC 4502	6	No violation identified	7	Consumer alleged vendor feed residents old food.
									3. Vendor Requirements	9	No violation identified	7	Consumer alleged vendor refuses to assist him in self care.
									4. Vendor Requirements	9	No violation identified	7	Consumer alleged vendor does not include him in outings.
									5. Vendor Requirements	9	No violation identified	7	Consumer alleged that vendor alleges that he breaks windows and doors.
									1. WIC 4502	6	No violation identified	7	Consumer alleged vendor allows him to run out of medication.
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**Resolution Codes for W&I §4731 Complaints
Submitted to Regional Centers**

Code	Description
1	Additional consumer and/or regional center customer services were provided
2	Change in service coordinator occurred
3	Change in regional center policy and/or procedures were implemented
4	Training was provided to regional center and/or vendor staff
5	Vendor Plan of Correction was required
6	Complaint withdrawn by complainant
7	No violation identified
8	Allegations were inconclusive
9	Complaint was out-of-scope of W&I §4731

Welfare and Institutions Code Section 4731 Individuals' Rights Complaints Survey
Fiscal Year 2026-2027

The purpose of this survey is to obtain information on Welfare and Institutions (W&I) Code section 4731 individuals' rights complaints. This information is used to meet the requirements of W&I Code section 4519.2(c), which requires the Department of Developmental Services (Department) to update the Legislature annually with the number of complaints filed at each regional center, to include the following information:

1. The subject matter of complaints filed (see subject matter codes and descriptions).
 2. How complaints were resolved (see resolution codes and descriptions).
 3. The timeframe within which resolutions to those complaints were provided by the regional center.
 4. Demographic information, as identified by the Department, about consumers on whose behalf the complaint was filed.
- Note: Demographic information is not required to complete the survey.**

Record information for all W&I Code section 4731 complaints filed with the regional center during the reporting quarter. Please refer to the Instructions tab prior to completing the survey.

Regional Center		NLACRC				Date	7/15/2026					
Contact Person		Dana Lawrence				Email Address	dlawrence@nlacrc.org					
						Phone Number	818756-6394					
Individual UCI	Individual Initials	Date of Birth	Age at the Time Complaint Received by Regional Center (Age will auto-calculate when columns C and D are entered)	Ethnicity	Primary Language of Consumer	Date Complaint Received by Regional Center	Date Proposed Resolution Sent to Individual	Subject Matter of Complaint (List each issue identified in the complaint) To add more rows, click the (+) icon located in the left margin	Subject Code	How Complaint was Resolved (List how each issue in "Subject Matter of Complaint" was resolved)	Resolution Code	Allegations in the Complaint (Provide a brief description of the allegations in the complaint)
						4/28/2026	6/4/2026	1. Service Coordination	5	No violation identified	7	A legend to be responded to requests for information in a timely manner.
								2. IPP Development/Implementation	1	No violation identified	7	A legend to be provided support and implement IPP in timely manner.
								3. Service Coordination	5	No violation identified	7	A legend to be complete Medi-Cal referral.
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						4/28/2026	6/4/2026	1. Service Coordination	5	No violation identified	7	A legend to be responded to requests for information in a timely manner.
								2. IPP Development/Implementation	1	No violation identified	7	A legend to be provided support and implement IPP in timely manner.
								3. Service Coordination	5	No violation identified	7	A legend to be complete Medi-Cal referral.
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						4/28/2026	6/4/2026	1. Service Coordination	5	No violation identified	7	A legend to be responded to requests for information in a timely manner.
								2. IPP Development/Implementation	1	No violation identified	7	A legend to be provided support and implement IPP in timely manner.
								3. Service Coordination	5	No violation identified	7	A legend to be complete Medi-Cal referral.
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						4/3/2026	5/1/2026	1. IPP Development/Implementation	1	No violation identified	7	A legend IPP does not reflect consumer goals, preference and needs.
								2. IPP Development/Implementation	1	No violation identified	7	A legend IPP signature page is incorrect.
								3. IPP Development/Implementation	1	No violation identified	7	A legend delays in IPP process.
								4. Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend denial of IF services.
								5. Service Coordination	5	No violation identified	7	A legend to be communicated in clear and timely manner.
								6. Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A legend disregard of consumer's communication preference.
								7. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely MDA was substantiated.
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								1. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A legend to be provided support and responses in a timely manner.
								2. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation to the right to timely development of IPP was substantiated.

				5/7/2026	6/2/2026	3. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of the right to list of agreed upon services was substantiated.
						4. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely MCA was substantiated.
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				3/3/2026	4/1/2026	1. IPP Development/Implementation	1	No violation identified	7	A legend to late to implement IPP.
						2. Service Coordination	5	No violation identified	7	A legend to late to implement NCR.
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				4/20/2026	5/19/2026	1. Vendor Requirements	9	No violation identified	7	A legend vendor misrepresentation of staff qualifications.
						2. Vendor Requirements	9	Vendor Plan of Correction was required	5	A legend vendor misrepresentation of staff qualifications.
						3. Vendor Requirements	9	No violation identified	7	A legend vendor did not provide documentation.
						4. Vendor Requirements	9	No violation identified	7	A legend vendor staff provided minimal engagement.
						5. Vendor Requirements	9	No violation identified	7	A legend vendor staff arrived late or cancelled.
						6. Vendor Requirements	9	No violation identified	7	A legend vendor did not provide policies upon request.
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				5/4/2026	6/9/2026	1. Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	A legend CSC lacked professionalization.
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				3/25/2026	4/21/2026	1. Provision of Records	4	No violation identified	7	A legend to late to provide to filing and service records.
						2. Provision of Records	4	Training was provided to regional center and/or vendor staff	4	A legend to late to provide copy of IPP reports.
						3. IPP Development/Implementation	1	No violation identified	7	A legend to late to implement service.
						4. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely MCA was substantiated.
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						1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend to late to provide service.

				3/17/2026	4/14/2026	2. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A legend is to develop IPP in a timely manner.
						3. Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A legend is to provide appropriate service coordination.
						4. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A legend is to develop IPP.
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				4/6/2026	5/1/2026	1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is to provide placement.
						2. Service Coordination	5	No violation identified	7	A legend is to provide appropriate service coordination.
						3. IPP Development/Implementation	1	No violation identified	7	A legend is to develop transition plan.
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				5/13/2026	6/16/2026	1. WIC 4502	6	No violation identified	7	A legend vendor staff were developed.
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				4/13/2026	5/11/2026	1. Service Coordination	5	No violation identified	7	A legend NLACRC failed to develop budget in timely manner.
						2. Service Coordination	5	No violation identified	7	A legend NLACRC exhibited arbitrary and inconsistent decision making.
						3. No Use of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely NDA was substantiated.
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				3/27/2026	4/29/2026	1. Vendor Requirements	9	No violation identified	7	A legend refusal to transport service animal.
						2. Vendor Requirements	9	Vendor Plan of Correction was required	5	A legend vendor left consumer without care.
						3. WIC 4502	6	No violation identified	7	A legend vendor forced consumer to exercise causing seizure.
						4. Vendor Requirements	9	No violation identified	7	A legend right to privacy has been violated.
						5. Vendor Requirements	9	No violation identified	7	A legend vendor has retaliated against consumer.
						6. WIC 4502	6	Vendor Plan of Correction was required	5	A legend consumer had seizure when left without care.
						7. WIC 4502	6	Vendor Plan of Correction was required	5	A legend vendor left consumer without care.
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				4/16/2026	5/20/2026	1. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A signed HACRC did not plan following consumer transfer.
						2. IPP Development/Implementation	1	No violation identified	7	A signed IPP meeting requested but not held.
						3. Service Coordination	5	Complaint was out-of-scope of WBJ §4731	9	A signed lack of communication from CRC.
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				5/21/2026	6/22/2026	1. IPP Development/Implementation	1	No violation identified	7	A signed HACRC did not implement services.
						2. Service Related	8	Complaint was out-of-scope of WBJ §4731	9	A signed HACRC failed to authorize mental payment.
						3. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely NCA was substantiated.
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				5/12/2026	6/12/2026	1. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A signed to late to completed IPP to timely manner.
						2. IPP Development/Implementation	1	No violation identified	7	A signed improper retroactive alteration of IPP.
						3. WIC 4502	6	No violation identified	7	A signed distribution based on SSI/SEA and income.
						4. Service Coordination	5	No violation identified	7	A signed HACRC assumed control of SSI benefits.
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				3/27/2026	4/27/2026	1. IPP Development/Implementation	1	No violation identified	7	A signed HACRC threatened to terminate services.
						2. Service Coordination	5	No violation identified	7	A signed HACRC threatened group home placement.
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				3/4/2026	4/17/2026	1. Service Related	8	Complaint was out-of-scope of WBJ §4731	9	A signed HACRC required assessment prior to authorizing service.
						2. Service Related	8	Complaint was out-of-scope of WBJ §4731	9	A signed HACRC did not comply with subpoena for appeal.
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					4/15/2026	5/28/2026	1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	A leged another consumer's information was included in hearing evidence requiring new hearing.
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				4/23/2026	6/22/2026	1. IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A leged to late to hold IPP meeting in a timely manner.	
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				4/9/2026	5/14/2026	1. IPP Development/Implementation	1	No violation identified	7	A leged NLACRC failed to implement authorized service.	
						2. Service Coordination	5	No violation identified	7	A leged NLACRC failed to provide appropriate service coordination.	
						3. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	A leged NLACRC did not respond to requests.	
						4. Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	A leged NLACRC did not respond to attempts to contact.	
						5. Service Coordination	5	No violation identified	7	A leged NLACRC failed to support SDP transition process.	
						6. Service Coordination	5	No violation identified	7	A leged NLACRC attempted to discontinue service without IPP planning.	
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				4/9/2026	6/3/2026	1. IPP Development/Implementation	1	No violation identified	7	A leged NLACRC failed to implement authorized service.	
						2. Service Coordination	5	No violation identified	7	A leged NLACRC failed to provide appropriate service coordination.	
						3. Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	A leged NLACRC did not respond to attempts to contact.	
						4. Service Coordination	5	No violation identified	7	A leged NLACRC attempted to discontinue service without IPP planning.	
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				2/13/2026	4/1/2026	1. Service Related	8	Complaint was out-of-scope of W&I §4731	9	A leged termination of services resulting in loss of income and services.	
						2. Service Coordination	5	No violation identified	7	A leged to late to provide alternative programs.	
						3. Service Coordination	5	No violation identified	7	A leged to late to assign CSC in timely manner.	
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						1.	Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	A leged lawsuit regarding receipt provider's wages and mileage reimbursement.
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						1.	No ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	A leged delay in response and failure to secure and implement services.
						2.	No ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged a violation of the right to a timely IPP was substantiated.
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						1.	IPP Development/Implementation	1	No violation identified	7	A leged delay in transferring case from Larkman RC caused lapse in services.
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						1.	Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	A leged CSC is unresponsive.
						2.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A leged delays caused by CSC caused lapse in services.
						3.	IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged a violation of the right to a timely IPP was substantiated.
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						1.	IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A leged to late to implement IPP in timely manner.
						2.	IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A leged to late to hold IPP meeting in a timely manner.
						3.	IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	A leged to late to provide list of agreed upon services.
						4.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A leged to late to respond to request for services in crisis situation.
						5.	No ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not

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					5/26/2026	6/30/2026	1. WIC 4502	6	Complaint was out-of-scope of W&I §4731	9	A lgeed consumer residing in group home created an uncomfortable environment.
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				5/26/2026	6/30/2026	1. WIC 4502	6	Complaint was out-of-scope of W&I §4731	9	A lgeed consumer residing in group home created an uncomfortable environment.	
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				3/4/2026	5/15/2026	1. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	A lgeed vendor did not return calls or provide last name.	
						2. Vendor Requirements	9	No violation identified	7	A lgeed account "truster" with Social Security.	
						3. Vendor Requirements	9	No violation identified	7	A lgeed vendor removed funds.	
						4. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	A lgeed vendor hung up on consumer and would not provide account updates.	
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				3/26/2026	4/23/2026	1. IPP Development/Implementation	1	No violation identified	7	A lgeed NLACRC failed to ensure continuity of services.	
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				3/24/2026	4/22/2026	1. WIC 4502	6	No violation identified	7	A lgeed NLACRC and vendor did not treat consumer in age appropriate manner.	
						2. Vendor Requirements	9	Complaint was out-of-scope of W&I §4731	9	A lgeed NLACRC and vendor did not maintain safe transportation conditions.	
						3. Vendor Requirements	9	No violation identified	7	A lgeed NLACRC and vendor did not maintain adequate complaint process.	
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				3/16/2026	4/17/2026	1.	Service Coordination	5	No violation identified	7	A legend is late to transition to SGP in a timely manner.	
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				5/27/2026	6/30/2026	1.	IPP Development/Implementation	1	No violation identified	7	A legend is late to implement approved services.	
						2.	Service Coordination	5	Complaint was out-of-scope of W&I §4731	9	A legend is late to communicate effectively.	
						3.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A legend is late to provide service coordination.	
						4.	No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of right to a timely NDA was substantiated.	
						5.	Regional Center 20-Working-Day Timeline	3	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation of the right to a timely 4731 response was substantiated.	
						6.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation to the right to timely notice of permanent CSC change was substantiated.	
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				4/2/2026	5/5/2026	1.	IPP Development/Implementation	1	No violation identified	7	A legend services not provided in timely manner.	
						2.	WIC 4502	6	No violation identified	7	A legend violation of right to be free from harm.	
						3.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	A legend CSC is unresponsive.	
						4.	IPP Development/Implementation	1	Training was provided to regional center and/or vendor staff	4	Although not alleged a violation of the right to a timely IPP was substantiated.	
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				5/18/2026	6/12/2026	1.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is late to reimburse in timely manner.	
						2.	No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff	4	A legend is late to respond to service request.	
						3.	Service Coordination	5	Training was provided to regional center and/or vendor staff	4	Although not alleged, a violation to the right to timely notice of permanent CSC change was substantiated.	
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				5/21/2026	6/23/2026	1.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC blocked consumer from receiving state mandated services.	
						2.	IPP Development/Implementation	1	No violation identified	7	A legend NLACRC discouraged consumer from pursuing interests by not providing job training or specialized school.	
						3.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC did not rectify ILS in IPP.	
						4.	WIC 4502	6	No violation identified	7	A legend NLACRC did not provide representation or monitor psychiatric findings and ignored medical crises.	
						5.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC did not provide emergency placement.	
						1.	Service Coordination	5	No violation identified	7	A legend level of care has not been established.	
						2.	IPP Development/Implementation	1	No violation identified	7	A legend NLACRC excluded mother from IPP meeting.	
						3.	Service Coordination	5	No violation identified	7	A legend NLACRC did not participate in court proceedings and made inappropriate comments to mother.	
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				3/25/2026	4/23/2026	1.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC has not provided housing.	
						2.	Service Coordination	5	No violation identified	7	A legend level of care was established using outdated information.	
						3.	IPP Development/Implementation	1	No violation identified	7	A legend NLACRC did not conduct IPP or plan for transition following confinement.	
						4.	Service Coordination	5	No violation identified	7	A legend NLACRC has delayed services.	
						5.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC failed to provide emergency crisis support.	
						1.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is late to implement day program.	
						2.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is late to disclose or provide SLS and ILS.	
						3.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is late to provide transportation.	
						4.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend is late to implement social recreation services.	
						5.	Service Coordination	5	No violation identified	7	A legend is late to provide forensic advocacy.	
						1.	WIC 4502	6	No violation identified	7	A legend is late to discuss consumer with medical providers.	
						2.	WIC 4502	6	No violation identified	7	A legend NLACRC requires consent to discuss case with mother.	
						3.	IPP Development/Implementation	1	No violation identified	7	A legend emergency IPP was requested but not held.	
						4.	Service Coordination	5	No violation identified	7	A legend NLACRC stated that services couldn't be provided if consumer resides in Antelope Valley.	
						5.	Service Coordination	5	No violation identified	7	A legend NLACRC refused to assist with SSI.	
				4/30/2026	5/29/2026	1.	Service Coordination	5	No violation identified	7	A legend NLACRC stated it would take a "long time" to receive services.	
						2.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend NLACRC did not offer CIE or IPP only day program.	
						3.	Service Related	8	Complaint was out-of-scope of W&I §4731	9	A legend transportation is needed.	
						4.	Service Related	8	No violation identified	7	A legend NLACRC has not provided support in seeking suitable living arrangement for family.	
						5.	WIC 4502	6	No violation identified	7	A legend CSC was unprofessional and discouraging.	

							1. Service Coordination	5	No violation identified	7	A legend NACRC stated SLI does not assist with traveling and it would take minimum 1-2 years to get an apartment.
							2. Service Coordination	5	No violation identified	7	A legend NACRC informed consumer he would have to go to a person facility or wait years for independence.
							3. Service Coordination	5	No violation identified	7	A legend NACRC failed to collect medical records.
							4. Service Coordination	5	No violation identified	7	A legend NACRC failed to advocate for consumer while in OCR.
							5. Service Coordination	5	Complaint was out-of-scope of WBJ §4731	9	A legend NACRC recommended adult school instead of providing educational support or cognitive habilitation.
							1. No Ice of Proposed Action	2	Training was provided to regional center and/or vendor staff.	4	A legend to learn to leave OCR.
							2. Service Coordination	5	No violation identified	7	A legend to learn to provide adequate service coordination.
							3. WIC 4502	6	No violation identified	7	A legend CSC was organizational and leadership inappropriate.
							4. IPP Development/Implementation	1	No violation identified	7	A legend IPP requested but not scheduled.
							5. Service Coordination	5	Change in service coordinator occurred	2	Request to change CSC.
							1. Service Coordination	5	No violation identified	7	A legend NACRC delayed subsequent year SSP budget.
							2.				
							3.				
							4.				
							5.				
							1. Service Coordination	5	Training was provided to regional center and/or vendor staff.	4	A legend to learn to provide adequate service coordination.
							2. IPP Development/Implementation	1	No violation identified	7	A legend to learn to build IPP.
							3. IPP Development/Implementation	1	No violation identified	7	A legend to learn to implement approved services.
							4.				
							5.				
							1. Service Coordination	5	Change in service coordinator occurred	2	Request to change CSC.
							2.				
							3.				
							4.				
							5.				
							1. Service Coordination	5	No violation identified	7	A legend to learn to provide adequate service coordination.
							2.				
							3.				
							4.				
							5.				
							1.				
							2.				
							3.				
							4.				
							5.				
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							5.				
							1.				
							2.				
							3.				
							4.				
							5.				
							1.				
							2.				
							3.				
							4.				
							5.				

Survey Instructions

Column	Column Name	Description
A	Individual UCI	Record the individual's UCI number.
B	Individual Initials	Record the individual's initials.
C	Date of Birth	<i>Information not required .</i>
D	Age at the Time Complaint Received by Regional Center	<i>Information not required .</i>
E	Ethnicity	<i>Information not required .</i>
F	Primary Language of Individual	<i>Information not required .</i>
G	Date Complaint Received by Regional Center	Record the date the complaint was received by the regional center.
H	Date Proposed Resolution Sent to Consumer	Record the date the proposed resolution was sent to the consumer or the individual filing the complaint on the consumer's behalf.
J	Subject Matter of Complaint	Select a subject matter from the drop down menu. Please refer to the Subject Codes tab for a detailed list of definitions.
K	Subject Code	The associated subject code will auto-populate when a subject matter is selected.
L	How Complaint was Resolved	Select a resolution from the drop down menu. Please refer to the Resolution Codes tab for a list of definitions.
M	Resolution Code	The associated resolution code will auto-populate when a resolution is selected.
N	Allegations in the Complaint	Identify the allegations of each subject matter in a brief 1 to 3 sentence description. The cell is limited to 200 characters.

Subject Codes for W&I §4731 Complaints Submitted to Regional Centers		
Code	Subject	Description
1	IPP Development/Implementation	1. W&I Code §4646(b) The individual program plan is developed through a process of individualized needs determination. The individual with developmental disabilities and, where appropriate, his or her parents, legal guardian or conservator, or authorized representative, shall have the opportunity to actively participate in the development of the plan. 2. W&I Code §4646(c) An individual program plan shall be developed for any person who, following intake and assessment, is found to be eligible for regional center services. These plans shall be completed within 60 days of the completion of the assessment. At the time of intake, the regional center shall inform the consumer and, where appropriate, his or her parents, legal guardian or conservator, or authorized representative, of the services available through the state council and the protection and advocacy agency designated by the Governor pursuant to federal law, and shall provide the address and telephone numbers of those agencies. 3. W&I Code §4646(d) Individual program plans shall be prepared jointly by the planning team. Decisions concerning the consumer's goals, objectives, and services and supports that will be included in the consumer's individual program plan and purchased by the regional center or obtained from generic agencies shall be made by agreement between the regional center representative and the consumer or, where appropriate, the parents, legal guardian, conservator, or authorized representative at the program plan meeting. 4. W&I Code §4646(e) Regional centers shall comply with the request of a consumer, or when appropriate, the request of his or her parents, legal guardian, conservator, or authorized representative, that a designated representative receive written notice of all meetings to develop or revise his or her individual program plan and of all notices sent to the consumer pursuant to Section 4710. The designated representative may be a parent or family member. 5. W&I Code §4646(f) ...If a final agreement regarding services and supports to be provided to the consumer cannot be reached at a program plan meeting, then a subsequent program plan meeting shall be convened within 15 days, or later at the request of the consumer...or parents...or when agreed to by the planning team.
2	Notice of Proposed Action	W&I Code §4710(b) Adequate notice shall be sent to the recipient and the authorized representative, if any, by certified mail no more than five working days after the agency makes a decision without the mutual consent of the recipient or authorized representatives, if any, to deny the initiation of a service or support request for the inclusion in the individual program plan.
3	Regional Center 20-Working-Day Timeline	W&I Code §4731(b)...The (regional center) director shall, within 20 working days of receiving a complaint, investigate the complaint and send a written proposed resolution to the complainant.
4	Provision of Records	W&I Code §4726 Notwithstanding the provisions of Section 5328, access to records shall be provided to an applicant for, or recipient of, services or to his or her authorized representative, including the person appointed as a developmental services decisionmaker... for purposes of the appeal procedure under this chapter
5	Service Coordination	W&I Code §4647(b) The regional center shall assign a service coordinator who shall be responsible for implementing, overseeing, and monitoring each individual program plan. The service coordinator may be an employee of the regional center or may be a qualified individual or employee of an agency with whom the regional center has contracted to provide service coordination services... The regional center shall provide the consumer or, where appropriate, his or her parents, legal guardian, or conservator or authorized representative, with written notification of any permanent change in the assigned service coordinator within 10 business days. No person shall continue to serve as a service coordinator for any individual program plan unless there is agreement by all parties that the person should continue to serve as service coordinator.
6	WIC 4502	(a) Persons with developmental disabilities have the same legal rights and responsibilities guaranteed all other individuals by the United States Constitution and laws and the Constitution and laws of the State of California. An otherwise qualified person by reason of having a developmental disability shall not be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity that receives public funds. (b) It is the intent of the Legislature that persons with developmental disabilities shall have rights including, but not limited to, the following: (1) A right to treatment and habilitation services and supports in the least restrictive environment. Treatment and habilitation services and supports should foster the developmental potential of the person and be directed toward the achievement of the most independent, productive, and normal lives possible. Such services shall protect the personal liberty of the individual and shall be provided with the least restrictive conditions necessary to achieve the purposes of the treatment, services, or supports. (2) A right to dignity, privacy, and humane care. To the maximum extent possible, treatment, services, and supports shall be provided in natural community settings. (3) A right to participate in an appropriate program of publicly supported education, regardless of degree of disability. (4) A right to prompt medical care and treatment. (5) A right to religious freedom and practice. (6) A right to social interaction and participation in community activities. (7) A right to physical exercise and recreational opportunities. (8) A right to be free from harm, including unnecessary physical restraint, or isolation, excessive medication, abuse, or neglect. (9) A right to be free from hazardous procedures. (10) A right to make choices in their own lives, including, but not limited to, where and with whom they live, their relationships with people in their community, the way they spend their time, including education, employment, and leisure, the pursuit of their personal future, and program planning and implementation. (11) A right to a prompt investigation of any alleged abuse against them.
7	Confidentiality	W&I Code §4514 All information and records obtained in the course of providing services under Division 4 (commencing with Section 4000), Division 4.1 (commencing with Section 4400), Division 4.5 (commencing with Section 4500), Division 5 (commencing with Section 5000), Division 6 (commencing with Section 6000), or Division 7 (commencing with Section 7100), to either voluntary or involuntary recipients of services are confidential. Information and records obtained in the course of providing similar services to either voluntary or involuntary recipients before 1969 are also confidential. Information and records shall be disclosed only in any of the following cases: 1) In communications between qualified professional persons in the provision of services or appropriate referrals, or in the course of conservatorship proceedings. The consent of the patient, or his or her guardian or conservator shall be obtained before information or records may be disclosed by a professional person employed by a facility to a professional person not employed by the facility who does not have the medical or psychological responsibility for the patient's care.
8	Service Related	Complaint contains disputes about the amount, nature and scope of services provided, or not being provided by the regional center. W&I Code §4731(e), This section shall not be used to resolve disputes concerning the nature, scope, or amount of services and supports that should be included in an individual program plan, for which there is an appeal procedure established in this division, or disputes regarding rates or audit appeals for which there is an appeal procedure established in regulations. Those disputes shall be resolved through the appeals procedure established by this division or in regulations.

9	Vendor Requirements	Complaint contains concerns and/or disagreement with vendor activities and/or conduct.
---	---------------------	--

**Resolution Codes for W&I §4731 Complaints
Submitted to Regional Centers**

Code	Description
1	Additional consumer and/or regional center customer services were provided
2	Change in service coordinator occurred
3	Change in regional center policy and/or procedures were implemented
4	Training was provided to regional center and/or vendor staff
5	Vendor Plan of Correction was required
6	Complaint withdrawn by complainant
7	No violation identified
8	Allegations were inconclusive
9	Complaint was out-of-scope of W&I §4731

August 2026

NLACRC Legislative Report





2026-27 California State Budget



1. Statewide Budget Overview



\$351.7 billion
total spending



\$251.5 billion
from the General Fund



No significant
reductions to DDS or
regional center services.



2. DDS & Regional Center Funding



Core Lanterman Act
services and supports
preserved



\$3.5 million for
HCBS Access Rule
compliance



\$1.5 million for the
Home and Community-
Based Alternatives
waiver waitlist



3. IHSS & Medi-Cal

- Proposed IHSS reductions were rejected
- Backup provider system remains in place
- Medi-Cal asset limit effective **July 1, 2027**:
 - \$21,000 individual
 - \$31,000 couple
 - +\$1,550 each additional household member
- Because IHSS eligibility is tied to Medi-Cal, the asset limit could affect individuals who rely on IHSS and other long-term supports.

4

State Budget Law Changes

In addition to funding, SB 163 makes several changes to state law.

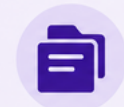
Signed by Governor Newsom



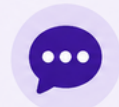
Early Start:
updates to DDS and CDE roles



Governing Boards:
stronger training and support



LOIS:
codified into law



Grievance Process:
new person-centered process



Rate Reform:
several updates



Employment:
improved access groundwork



See the Department directive to regional centers for full details.

**Read DDS Budget
Summary**

Read SB 163

**Read DDS Directive
on SB 163**

2026 General Election

NLACRC Catchment Area

August 2026



California State Senate

DISTRICT
20

D Dem - Caroline Menjivar (I)

R Rep. - Tony Rodriguez

DISTRICT
24

D Dem - John Erickson

D Dem - Brian Goldsmith

(I) = Incumbent

California State Assembly

DISTRICT
34

D Dem - Randall Putz

R Rep. - Charles Hughes

DISTRICT
39

D Dem - Juan Carrillo (I)

R Rep. - Paul Marsh

DISTRICT
40

D Dem - Pilar Schiavo (I)

R Rep. - Rickey Hayes II

DISTRICT
42

D Dem - Deborah Klein Lopez

R Rep. - Ted Nordblum

DISTRICT
43

D Dem - Celeste Rodriguez (I)

R Rep. - Ricardo Benitez

DISTRICT
44

D Dem - Nick Schultz (I)

R Rep. - Carolyn Daniels

DISTRICT
46

D Dem - Jesse Gabriel (I)

R Rep. - Tracey Shroeder

(I) = Incumbent

Important Information



Election Day: California’s General Election is November 3, 2026.



Ballots: All active registered California voters will receive a ballot for the November 2026 General Election.



Secure ballot drop-off locations open on October 6, 2026.



Ballots can be dropped off at a drop-off location, county elections office, or returned by mail.



In-person early voting locations throughout California will be open on Saturday, October 31, 2026.

Learn More About Voting



2026 Legislative Bill Tracker

Active Bills

AB 277 (Alanis) – Behavioral Health Background Checks

Would require a person providing behavioral health treatment for a behavioral health center, facility, or program to undergo a background check.

Status: Re-referred to Appropriations Committee on June 24.

AB 308 (Ramos) – Developmental Services: Safety Training

Would require DDS to conduct a statewide evaluation of safety training services provided by regional centers and submit findings and recommendations to the Legislature.

Status: Re-referred to Appropriations Suspense file on June 29.

AB 2201 (Boerner) – Medi-Cal Eligibility Redetermination

Would make conforming changes to state Medi-Cal eligibility review rules to reflect the new federal 6-month redetermination requirement for certain adults.

Status: Re-referred to Appropriations Committee on July 2.

AB 2161 (Bonta) – Medi-Cal Redeterminations and Work/Community Engagement

Revises state Medi-Cal redetermination rules to conform to the new federal requirement that certain Medicaid expansion adults be redetermined every 6 months instead of annually.

Status: Re-referred to Appropriations Committee on July 2.

AB 2414 (Nguyen) – Developmental Services: Direct Support Professionals

Would define “direct support professionals” as paid staff providing direct support to individuals with I/DD through regional center-funded providers.

Status: Re-referred to Appropriations Committee on June 29.

AB 2466 (Fong) – Strong Workforce Program: Work-Based Learning

Allows regional consortia to use Strong Workforce funds to provide direct support for paid work-based learning opportunities that increase employability and employment.

Status: Re-referred to Appropriations Suspense file on June 22.

Chaptered Bill

AB 2324 (Jeff Gonzalez) – Youth Caregivers Career Pathway Program

Requires assessment of the challenges and needs of youth caregivers and recommend workplace learning strategies to help develop a career pathway program for the direct support profession.

Status: Chaptered by Secretary of State - Chapter 95, Statutes of 2026, on July 16.

**Legislation | Association of Regional Center Agencies
California State Legislature—Calendar Schedule**

Upcoming Events & Meetings



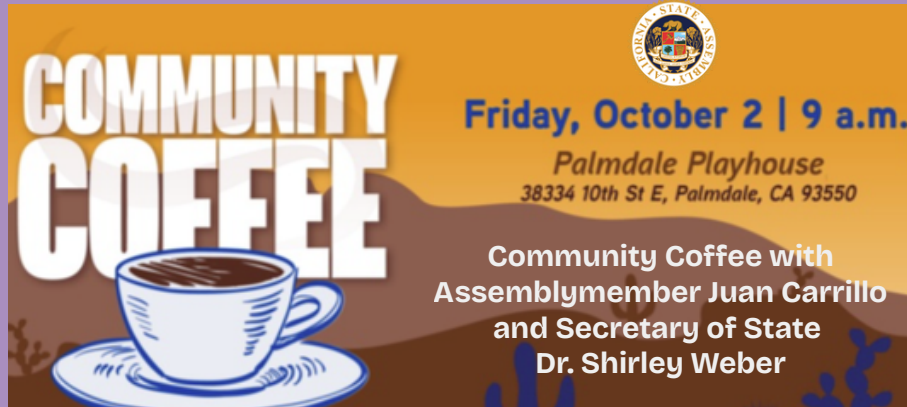
Local Officeholders Luncheon

Thursday, August 27, 2026

11:30 AM - 2:00 PM

SKIRBALL CULTURAL CENTER

REGISTER NOW



COMMUNITY COFFEE

Friday, October 2 | 9 a.m.

Palmdale Playhouse
38334 10th St E, Palmdale, CA 93550

Community Coffee with Assemblymember Juan Carrillo and Secretary of State Dr. Shirley Weber



After DARK

VICA NETWORKING MIXER

Thursday, Oct. 15, 2026

5:30 PM - 7:30 PM

TBD

Free to VICA Members

Non-members interested in attending, please contact Cathy@vica.com

featuring **Adrin Nazarian**
Los Angeles City Councilmember



After DARK

VICA NETWORKING MIXER

Wednesday, Sept. 9, 2026

4:30 PM - 6:30 PM

TBD

Free to VICA Members

Non-members interested in attending, please contact Cathy@vica.com

featuring **George T. Whitesides**
CONGRESSMEMBER



NATIONAL DISABILITY CAREGIVERS CONFERENCE

Sharing Knowledge. Empowering Futures. Supporting Families.

Presented by: The Arc, CARING ACROSS GENERATIONS

DAY 1: Tuesday, October 6, 2026
DAY 2: Wednesday, October 7, 2026

9:00 a.m. to 1:00 p.m. (PST)
Noon to 4:00 p.m. (EST)

FREE on Zoom

REGISTER



Assemblywoman Pilar Schiavo

SANTA CLARITA SENIOR CENTER
27180 Golden Valley Rd.
Santa Clarita, CA 91351

October 16 | 9 A.M. - 1 P.M.

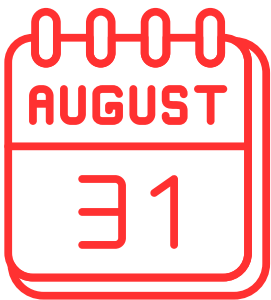
Register

State Calendar

August 2026



Last day to amend bills on the Floor



Last day for each house to pass bills



Last day for Governor to sign or veto bills passed by the Legislature before Sept. 1



Bills enacted on or before this date take effect January 1, 2027



Visit Legislative Deadlines Page



Advocacy Tools

1 The Arc of the United States Tell Congress: No One Should Go Hungry!

Take Action Now!

Fields with an asterisk (*) are required.

Prefix First Name *

Last Name *

Address *

Phone Number * Email *

By checking this box, you agree to receive important updates and action alerts from The Arc of the United States via email and text. Standard message and data rates may apply. You can unsubscribe at any time. To the extent permitted by law, The Arc may share your contact information with its partners and affiliates for related advocacy communications. [View our Privacy Policy.](#)

Take Action Now!

2 ARCA's Voter Voice Campaign ARCA's Action Center

ARCA ACTION CENTER

Enter Your Info

Your Information

First Name * Last Name *

Email *

(Only sign me up to receive text alerts and action alerts from Association of Regional Center Agencies. Message and data rates may apply. Reply HELP for help. Reply STOP to cancel.)

Mobile Number

Please select one

Home Information

Street Address *

ZIP Code * Enter Zip for City and State

Business Information

Your Title Company

Save

3 The ARC of California Save Our Dental Care.

1. Contact Your Legislator
Ask your legislator to protect Medicaid and Save Our Dental Care.
TAKE ACTION >

2. Share Your Story
Tell how losing Medi-Cal Dental would impact you or your loved one.
SHARE YOUR STORY >

3. Printable Flyer
Print our flyer to help spread the word and urge your community to Save Our Dental Care.
DOWNLOAD FLYER >

4 Everyday Advocacy Actions



Connect with Your Representatives ([find your rep](#))



Elevate Family Voices



Champion NLACRC's Advocacy Efforts



Foster Collaborative Relationships



Be Present in the Community



Stay Informed

5 Resources to Stay Informed



California Department of Developmental Services — <https://www.dds.ca.gov>
State policies, DDS directives, budget updates, and program guidance.



Association of Regional Center Agencies (ARCA) — <https://www.arcanet.org>
Statewide advocacy priorities, budget analysis, and regional center system updates.



The Arc of California — <https://thearcca.org>
California-specific advocacy, budget updates, and community education.



Disability Rights California — <https://www.disabilityrightsca.org>
Rights-based information, investigations, publications, and self-advocacy resources.



Office of Disability Employment Policy (ODEP) — <https://www.dol.gov/agencies/odep>
Federal employment initiatives, best practices, and disability workforce policy.

SOCIAL MEDIA ANALYSIS REPORT

Period: May 2026 - July 2026



Facebook

May 2026

8,361

Total Followers

20

Posts (Times
we've posted)

380

Total
Interactions
(likes, shares,
comments)

9,314

Views
(how many
people saw at
least one post)

June 2026

8,393

Total Followers

36

Posts (Times
we've posted)

523

Total
Interactions
(likes, shares,
comments)

11,549

Views
(how many
people saw at
least one post)

July 2026

8,424

Total Followers

30

Posts (Times
we've posted)

457

Total
Interactions
(likes, shares,
comments)

13,828

Views
(how many
people saw at
least one post)

SOCIAL MEDIA ANALYSIS REPORT

Period: May 2026 - July 2026



Instagram

May 2026

2,244

Total Followers

24

Posts (Times
we've posted)

312

Total
Interactions
(likes, shares,
comments)

10,097

Views
(how many
people saw at
least one post)

June 2026

2,295

Total Followers

48

Posts (Times
we've posted)

226

Total
Interactions
(likes, shares,
comments)

11,158

Views
(how many
people saw at
least one post)

July 2026

2,360

Total Followers

46

Posts (Times
we've posted)

520

Total
Interactions
(likes, shares,
comments)

19,404

Views
(how many
people saw at
least one post)

SOCIAL MEDIA ANALYSIS REPORT

Period: May 2026 - July 2026



LinkedIn

May 2026

4,483

Total Followers

June 2026

4,488

Total Followers

July 2026

4,554

Total Followers

YouTube

May 2026

249

Total Followers

June 2026

254

Total Followers

July 2026

262

Total Followers

**NORTH LOS ANGELES COUNTY REGIONAL CENTER
(Committee) Report**

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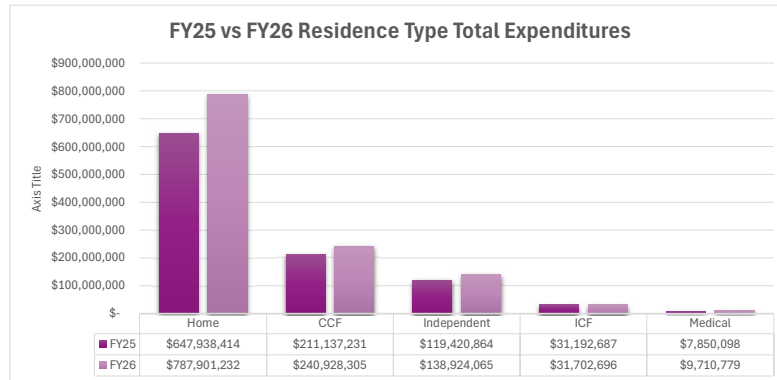
**Name: Santos Rodriguez**  
**Meeting: Disparity Committee**  
**Quarter: 4th (April/May/June) 2026**

|    |                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | <b>Public Input:</b>                  | <p>During this quarter, the Disparity Committee hosted two presentations from local community-based organizations who shared their initiatives within NLACRC's catchment area. The SCV Mental Health Hookup presented on their mental health supports in the SCV and their efforts to "stop the stigma" in that valley. The CBO also spoke about the importance of systems collaboration between mental health providers and regional centers. The committee also had a presentation from Friends of the Children LA who presented on their youth mentorship program for children impacted by DCFS. The CBO spoke on their expansion into Antelope Valley.</p> <p>Additionally, the committee welcomed new CBO's this quarter, including recently awarded Service Access &amp; Equity (SAE) Grantees: Disability Voices United, Integrated Resources Institute, and Korean American Special Education Center (KASEC). Grantees will be returning to future meetings to present on their projects.</p> |
| 3. | <b>Points of Discussion:</b>          | <p>The committee continued their discussion on identifying outcomes for a learning symposium between NLACRC, neighboring regional centers, and local CBOs. Additional discussion points included:</p> <ul style="list-style-type: none"> <li>• Identifying challenges to service access between different systems of care, which vary by valley and language</li> <li>• Educating community partners on eligibility to services, as well as services available through the various systems of care</li> <li>• Focusing on building trust between CBOs and regional centers, as well as with families</li> <li>• Inviting CBOs to committee meetings to provide feedback on their barriers to service access</li> <li>• NLACRC gathering data from Executive Director's Community Listening Sessions</li> </ul>                                                                                                                                                                                        |
| 4. | <b>Reported to Committee/Meeting:</b> | <p>NLACRC shared a summary on the POS Public Meeting and provided committee members with current language and ethnicity data for NLACRC, as well as data around expenditures and authorizations per group. NLACRC's Employment Specialist presented to the committee updates to the Coordinated Career Pathways Program being discontinued.</p> <p>NLACRC reported out on the SAE application and awarding process and shared with the committee the list of grantees awarded who will be working with NLACRC. Committee members were encouraged to review information as grantees would be invited to present and</p>                                                                                                                                                                                                                                                                                                                                                                                |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <p>collaborate in the future.</p> <p>NLACRC reported on upcoming outreach activities, including the Regional Center on Wheels Spring series, Inclusion in Action Workshop, and the various support group meetings taking place.</p> <p>NLACRC also shared with the committee the survey results from the May meeting revolving around the frequency of the meetings, times, and preferred method of communication. The results indicated an agreement from committee members to change the start time of the meetings to 9:30am, to meet every other month instead, and continue utilizing e-mail as the preferred method to communicate. Members also expressed interest in organizing an in-person meeting at least once per fiscal year.</p> |
|--|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

### Residence Types FY25-26 Comparison

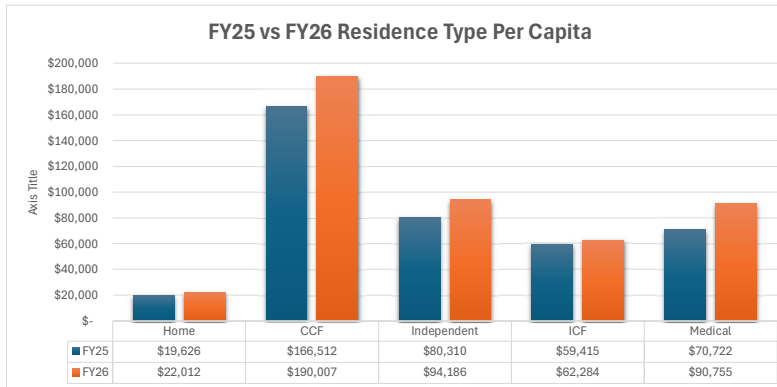
| Residence   | FY25           | FY26           |
|-------------|----------------|----------------|
| Home        | \$ 647,938,414 | \$ 787,901,232 |
| CCF         | \$ 211,137,231 | \$ 240,928,305 |
| Independent | \$ 119,420,864 | \$ 138,924,065 |
| ICF         | \$ 31,192,687  | \$ 31,702,696  |
| Medical     | \$ 7,850,098   | \$ 9,710,779   |



**Number of Clients with auth by Ethnicity in residence types FY26**

|                  | Home   | CCF | Independent | ICF | Medical |  |
|------------------|--------|-----|-------------|-----|---------|--|
| Hispanic         | 17,892 | 314 | 297         | 73  | 29      |  |
| White            | 7,930  | 663 | 782         | 367 | 59      |  |
| African American | 3,354  | 169 | 280         | 35  | 13      |  |
| Other            | 4,556  | 55  | 57          | 11  | 3       |  |
| Asian            | 2,062  | 67  | 59          | 23  | 2       |  |

| Residence   | FY25       | FY26       |
|-------------|------------|------------|
| Home        | \$ 19,626  | \$ 22,012  |
| CCF         | \$ 166,512 | \$ 190,007 |
| Independent | \$ 80,310  | \$ 94,186  |
| ICF         | \$ 59,415  | \$ 62,284  |
| Medical     | \$ 70,722  | \$ 90,755  |



**Per Capita expenditures by Ethnicity in Residence Types FY26**

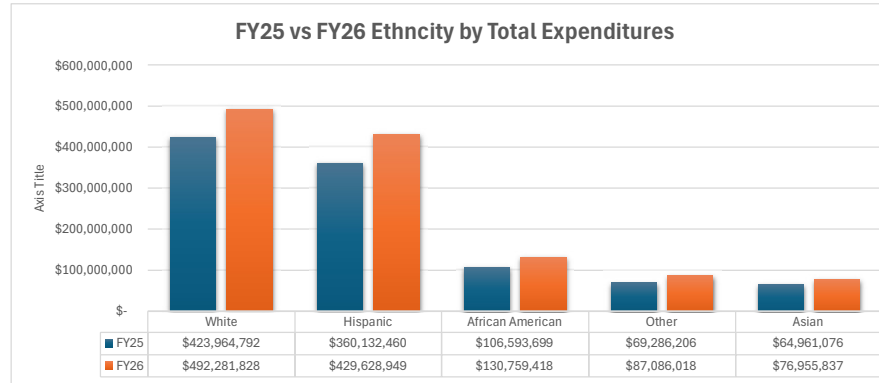
|                  | Home      | CCF        | Independent | ICF       | Medical    |  |
|------------------|-----------|------------|-------------|-----------|------------|--|
| Hispanic         | \$ 19,292 | \$ 181,137 | \$ 63,110   | \$ 65,597 | \$ 73,503  |  |
| White            | \$ 30,711 | \$ 186,693 | \$ 120,033  | \$ 62,657 | \$ 79,120  |  |
| African American | \$ 22,483 | \$ 213,114 | \$ 50,190   | \$ 54,486 | \$ 156,335 |  |
| Other            | \$ 15,486 | \$ 187,009 | \$ 79,110   | \$ 55,750 | \$ 271,102 |  |
| Asian            | \$ 25,812 | \$ 208,534 | \$ 131,393  | \$ 60,817 | \$ 31,224  |  |

Data as of 8/6/2026

# Semi-annual Expenditure Data Report: POS Expenditures FY25-26 End of Year Comparison

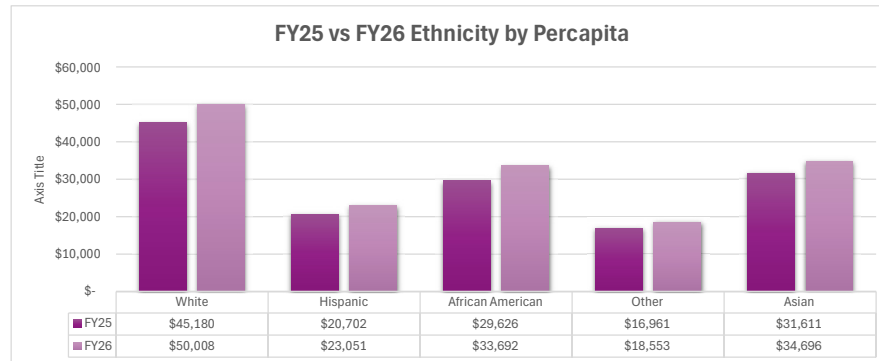
## Ethnicity FY25-26 Comparison

| Ethnicity          | # of Clients  |
|--------------------|---------------|
| Hispanic           | 21,282        |
| White              | 10,297        |
| African American   | 4,397         |
| Asian              | 2,484         |
| Other              | 4,620         |
| <b>Grand Total</b> | <b>43,080</b> |



| Ethnicity        | FY25           | FY26           |
|------------------|----------------|----------------|
| White            | \$ 423,964,792 | \$ 492,281,828 |
| Hispanic         | \$ 360,132,460 | \$ 429,628,949 |
| African American | \$ 106,593,699 | \$ 130,759,418 |
| Other            | \$ 69,286,206  | \$ 87,086,018  |
| Asian            | \$ 64,961,076  | \$ 76,955,837  |

### Ethnicity # of clients based on new Ethnicity codes



| Ethnicity        | FY25      | FY26      |
|------------------|-----------|-----------|
| White            | \$ 45,180 | \$ 50,008 |
| Hispanic         | \$ 20,702 | \$ 23,051 |
| African American | \$ 29,626 | \$ 33,692 |
| Other            | \$ 16,961 | \$ 18,553 |
| Asian            | \$ 31,611 | \$ 34,696 |

Data as of 8/6/2026

# Semi-annual Expenditure Data Report: POS Expenditures FY25-26 End of Year Comparison

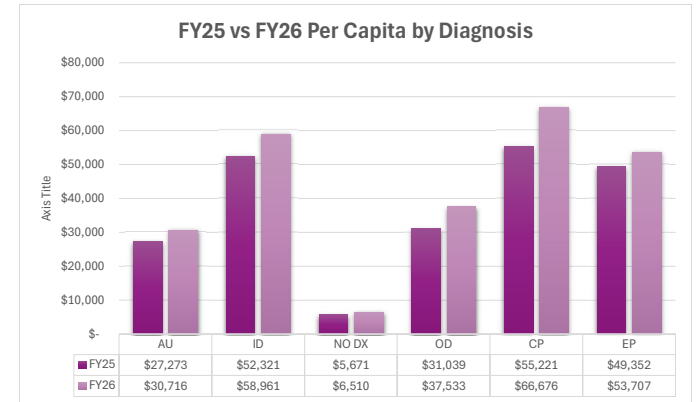
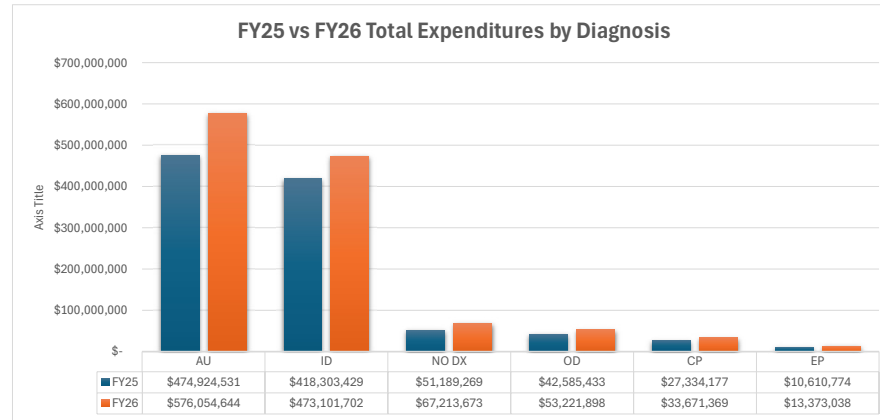
## Diagnosis Type FY25-26 Comparison

| Diagnosis | FY25           | FY26           |
|-----------|----------------|----------------|
| AU        | \$ 474,924,531 | \$ 576,054,644 |
| ID        | \$ 418,303,429 | \$ 473,101,702 |
| NO DX     | \$ 51,189,269  | \$ 67,213,673  |
| OD        | \$ 42,585,433  | \$ 53,221,898  |
| CP        | \$ 27,334,177  | \$ 33,671,369  |
| EP        | \$ 10,610,774  | \$ 13,373,038  |

| Diagnosis | FY25      | FY26      |
|-----------|-----------|-----------|
| AU        | \$ 27,273 | \$ 30,716 |
| ID        | \$ 52,321 | \$ 58,961 |
| NO DX     | \$ 5,671  | \$ 6,510  |
| OD        | \$ 31,039 | \$ 37,533 |
| CP        | \$ 55,221 | \$ 66,676 |
| EP        | \$ 49,352 | \$ 53,707 |

Data as of 8/6/2026

Note: No DX are consumers in Intake, Provisional Eligibility, Early Start Program who have not yet been found eligible for Lanterman Services

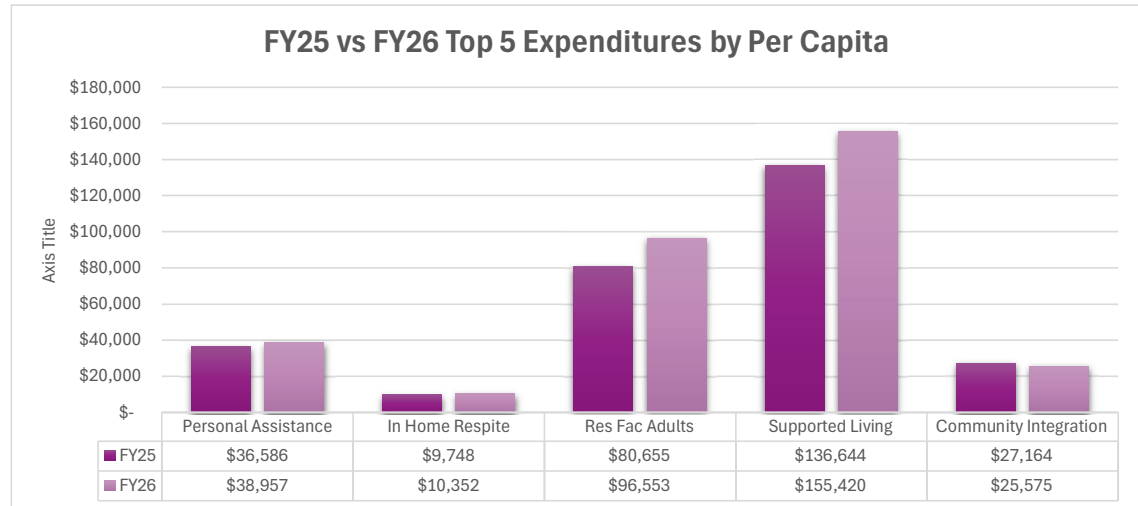
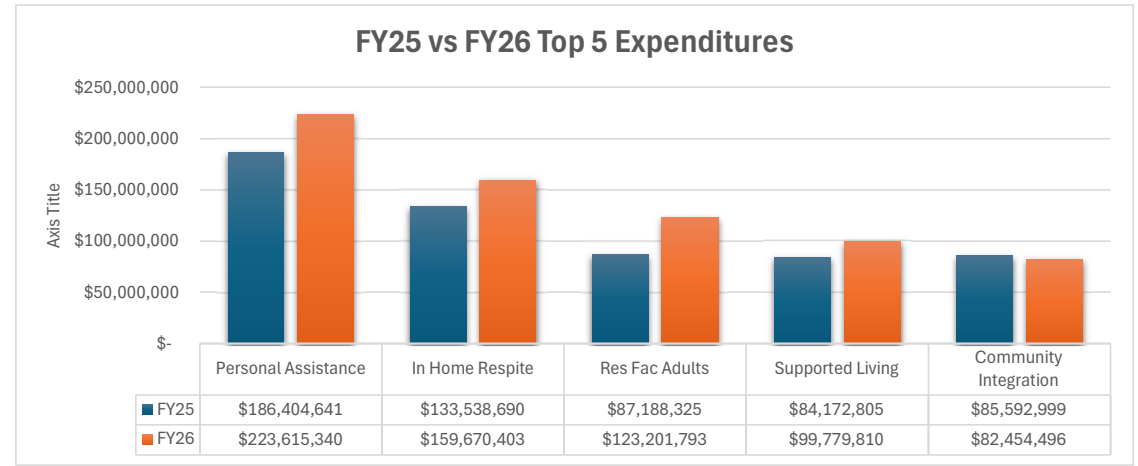


Top 5 Expenditures

|                       | <b>FY25</b>    | <b>FY26</b>    |
|-----------------------|----------------|----------------|
| Personal Assistance   | \$ 186,404,641 | \$ 223,615,340 |
| In Home Respite       | \$ 133,538,690 | \$ 159,670,403 |
| Res Fac Adults        | \$ 87,188,325  | \$ 123,201,793 |
| Supported Living      | \$ 84,172,805  | \$ 99,779,810  |
| Community Integration | \$ 85,592,999  | \$ 82,454,496  |

|                       | <b>FY25</b> | <b>FY26</b> |
|-----------------------|-------------|-------------|
| Personal Assistance   | \$ 36,586   | \$ 38,957   |
| In Home Respite       | \$ 9,748    | \$ 10,352   |
| Res Fac Adults        | \$ 80,655   | \$ 96,553   |
| Supported Living      | \$ 136,644  | \$ 155,420  |
| Community Integration | \$ 27,164   | \$ 25,575   |

Data as of 8/6/2026

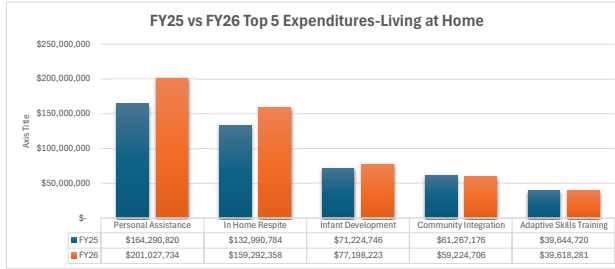


# Semi-annual Expenditure Data Report: POS Expenditures FY25-26 End of Year Comparison

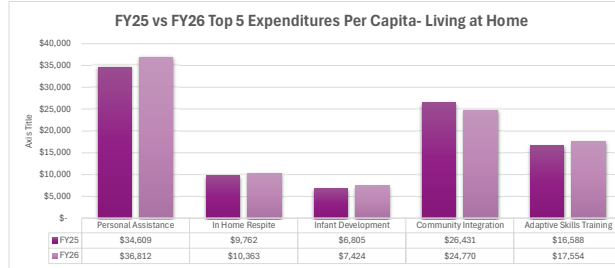
## Top 5 Expenditures at Home

### Living at Home Expenditures

|                          | FY25           | FY26           |
|--------------------------|----------------|----------------|
| Personal Assistance      | \$ 164,290,820 | \$ 201,027,734 |
| In Home Respite          | \$ 132,990,784 | \$ 159,292,358 |
| Infant Development       | \$ 71,224,746  | \$ 77,198,223  |
| Community Integration    | \$ 61,267,176  | \$ 59,224,706  |
| Adaptive Skills Training | \$ 39,644,720  | \$ 39,618,281  |



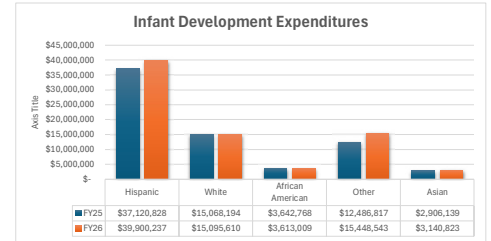
|                          | FY25      | FY26      |
|--------------------------|-----------|-----------|
| Personal Assistance      | \$ 34,609 | \$ 36,812 |
| In Home Respite          | \$ 9,762  | \$ 10,363 |
| Infant Development       | \$ 6,805  | \$ 7,424  |
| Community Integration    | \$ 26,431 | \$ 24,770 |
| Adaptive Skills Training | \$ 16,588 | \$ 17,554 |



Data as of 8/6/2026

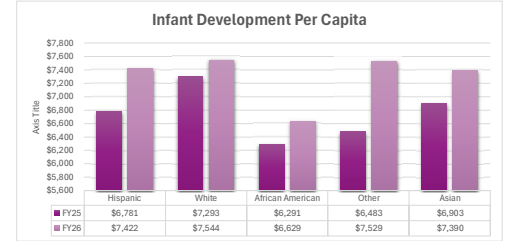
### Infant Development

| Ethnicity        | FY25                 | FY26                 |
|------------------|----------------------|----------------------|
| Hispanic         | \$ 37,120,828        | \$ 39,900,237        |
| White            | \$ 15,068,194        | \$ 15,095,610        |
| African American | \$ 3,642,768         | \$ 3,613,009         |
| Other            | \$ 12,486,817        | \$ 15,448,543        |
| Asian            | \$ 2,906,139         | \$ 3,140,823         |
| <b>Total</b>     | <b>\$ 71,224,746</b> | <b>\$ 77,198,222</b> |



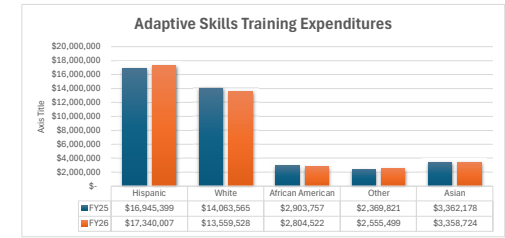
### Infant Development

| Ethnicity        | FY25     | FY26     |
|------------------|----------|----------|
| Hispanic         | \$ 6,781 | \$ 7,422 |
| White            | \$ 7,293 | \$ 7,544 |
| African American | \$ 6,291 | \$ 6,629 |
| Other            | \$ 6,483 | \$ 7,529 |
| Asian            | \$ 6,903 | \$ 7,390 |



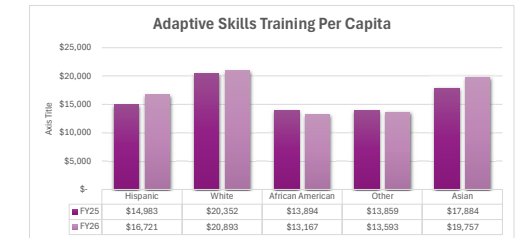
### Adaptive Skills Training

| Ethnicity        | FY25                 | FY26                 |
|------------------|----------------------|----------------------|
| Hispanic         | \$ 16,945,399        | \$ 17,340,007        |
| White            | \$ 14,063,565        | \$ 13,559,528        |
| African American | \$ 2,903,757         | \$ 2,804,522         |
| Other            | \$ 2,369,821         | \$ 2,555,499         |
| Asian            | \$ 3,362,178         | \$ 3,358,724         |
| <b>Total</b>     | <b>\$ 39,644,720</b> | <b>\$ 39,618,280</b> |



### Adaptive Skills Training

| Ethnicity        | FY25      | FY26      |
|------------------|-----------|-----------|
| Hispanic         | \$ 14,983 | \$ 16,721 |
| White            | \$ 20,352 | \$ 20,893 |
| African American | \$ 13,894 | \$ 13,167 |
| Other            | \$ 13,859 | \$ 13,593 |
| Asian            | \$ 17,884 | \$ 19,757 |

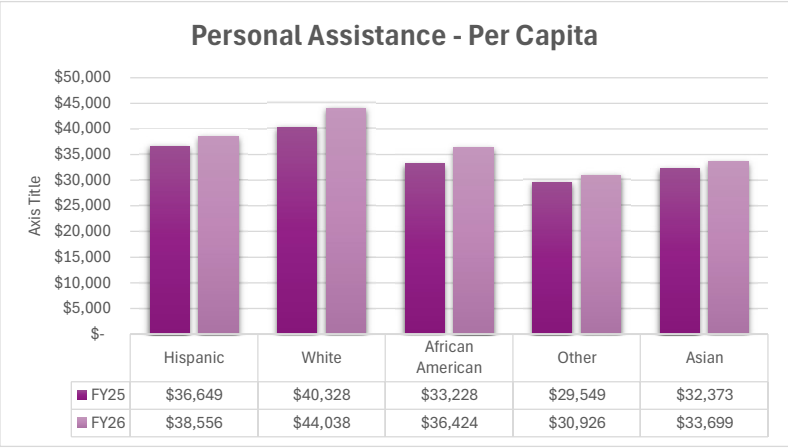
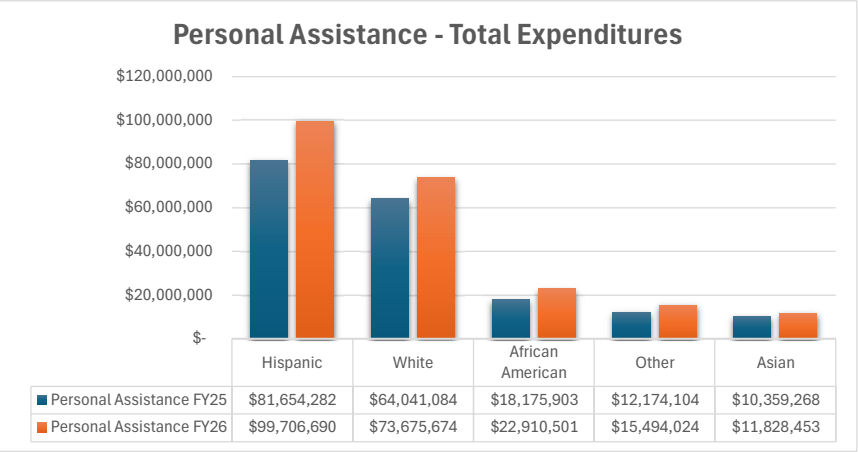


Top 5 Expenditures by Ethnicity

| Personal Assistance |      |            |      |            |
|---------------------|------|------------|------|------------|
| Ethnicity           | FY25 |            | FY26 |            |
| Hispanic            | \$   | 81,654,282 | \$   | 99,706,690 |
| White               | \$   | 64,041,084 | \$   | 73,675,674 |
| African American    | \$   | 18,175,903 | \$   | 22,910,501 |
| Other               | \$   | 12,174,104 | \$   | 15,494,024 |
| Asian               | \$   | 10,359,268 | \$   | 11,828,453 |

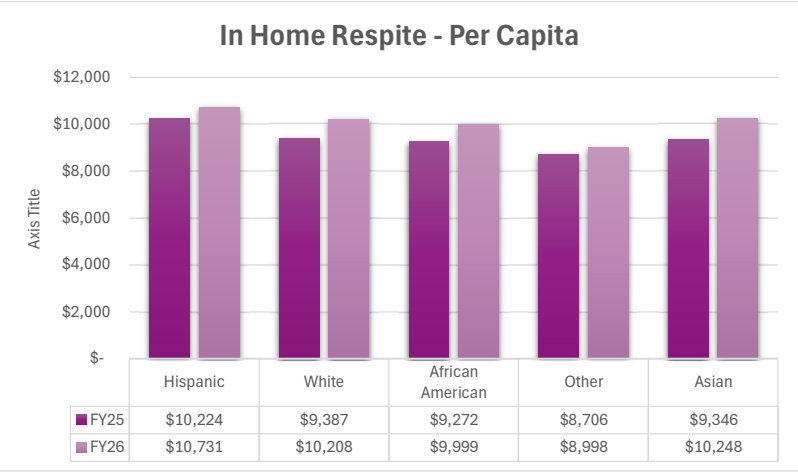
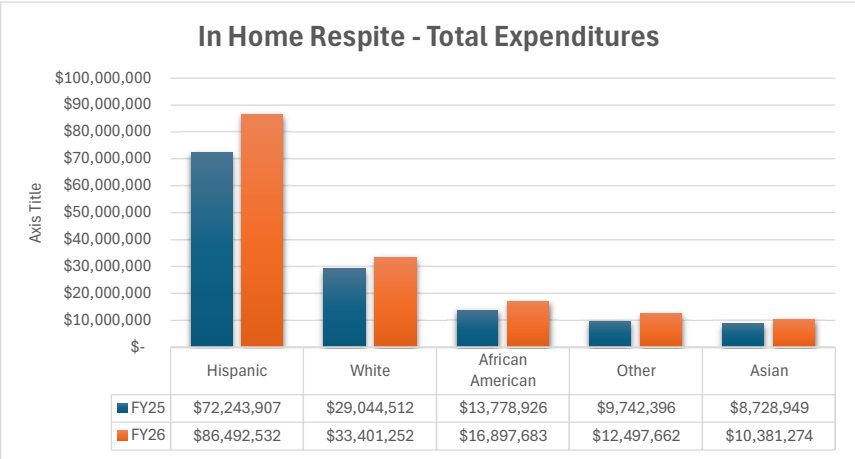
| Ethnicity        | FY25 |        | FY26 |        |
|------------------|------|--------|------|--------|
| Hispanic         | \$   | 36,649 | \$   | 38,556 |
| White            | \$   | 40,328 | \$   | 44,038 |
| African American | \$   | 33,228 | \$   | 36,424 |
| Other            | \$   | 29,549 | \$   | 30,926 |
| Asian            | \$   | 32,373 | \$   | 33,699 |



| In-Home Respite  |      |            |      |            |
|------------------|------|------------|------|------------|
| Ethnicity        | FY25 |            | FY26 |            |
| Hispanic         | \$   | 72,243,907 | \$   | 86,492,532 |
| White            | \$   | 29,044,512 | \$   | 33,401,252 |
| African American | \$   | 13,778,926 | \$   | 16,897,683 |
| Other            | \$   | 9,742,396  | \$   | 12,497,662 |
| Asian            | \$   | 8,728,949  | \$   | 10,381,274 |

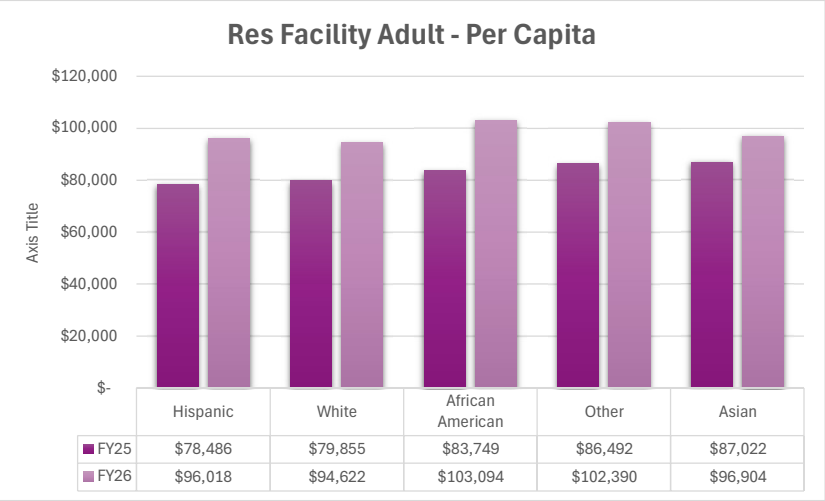
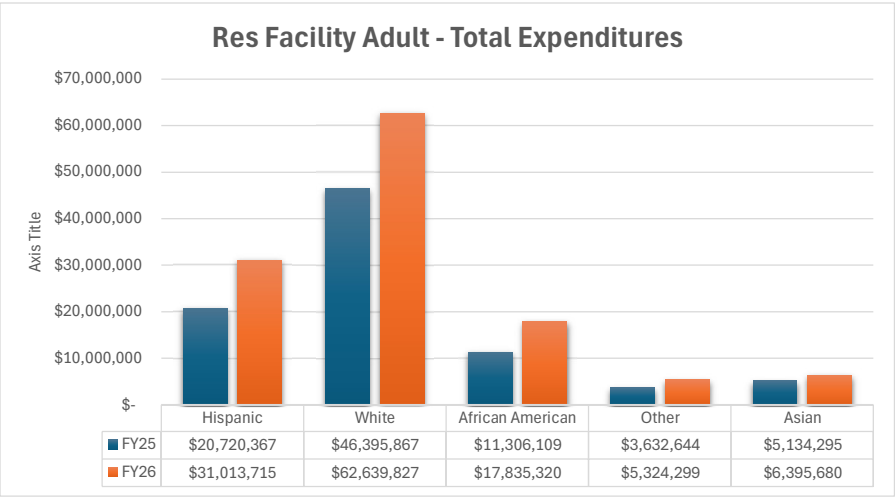
| Ethnicity        | FY25 |        | FY26 |        |
|------------------|------|--------|------|--------|
| Hispanic         | \$   | 10,224 | \$   | 10,731 |
| White            | \$   | 9,387  | \$   | 10,208 |
| African American | \$   | 9,272  | \$   | 9,999  |
| Other            | \$   | 8,706  | \$   | 8,998  |
| Asian            | \$   | 9,346  | \$   | 10,248 |



Top 5 Expenditures by Ethnicity

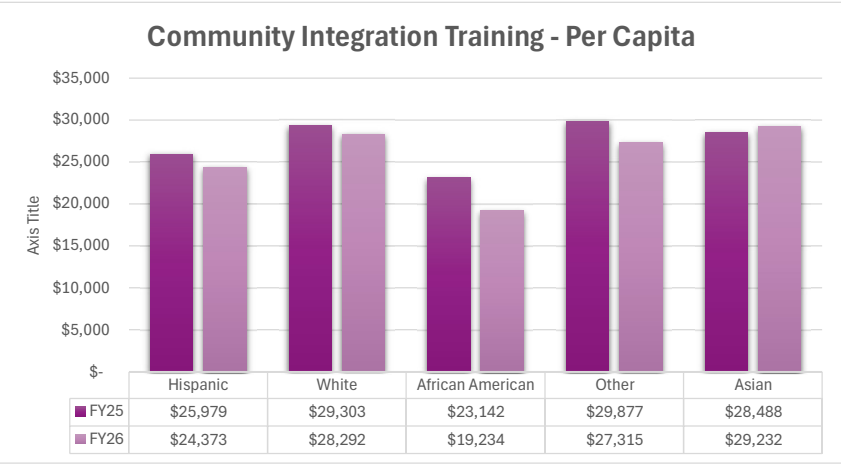
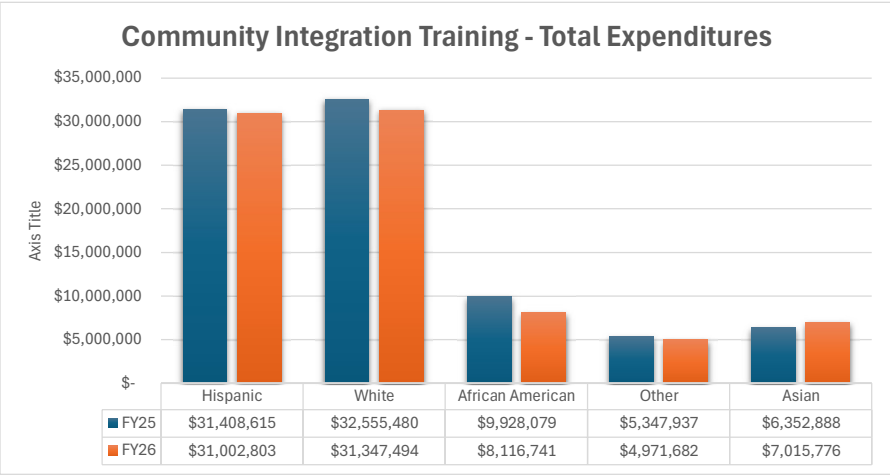
| Res Facility Adult |      |            |      |            |
|--------------------|------|------------|------|------------|
| Ethnicity          | FY25 |            | FY26 |            |
| Hispanic           | \$   | 20,720,367 | \$   | 31,013,715 |
| White              | \$   | 46,395,867 | \$   | 62,639,827 |
| African American   | \$   | 11,306,109 | \$   | 17,835,320 |
| Other              | \$   | 3,632,644  | \$   | 5,324,299  |
| Asian              | \$   | 5,134,295  | \$   | 6,395,680  |

| Ethnicity        | FY25 |        | FY26 |         |
|------------------|------|--------|------|---------|
| Hispanic         | \$   | 78,486 | \$   | 96,018  |
| White            | \$   | 79,855 | \$   | 94,622  |
| African American | \$   | 83,749 | \$   | 103,094 |
| Other            | \$   | 86,492 | \$   | 102,390 |
| Asian            | \$   | 87,022 | \$   | 96,904  |



| Community Integration Training |      |            |      |            |
|--------------------------------|------|------------|------|------------|
| Ethnicity                      | FY25 |            | FY26 |            |
| Hispanic                       | \$   | 31,408,615 | \$   | 31,002,803 |
| White                          | \$   | 32,555,480 | \$   | 31,347,494 |
| African American               | \$   | 9,928,079  | \$   | 8,116,741  |
| Other                          | \$   | 5,347,937  | \$   | 4,971,682  |
| Asian                          | \$   | 6,352,888  | \$   | 7,015,776  |

| Ethnicity        | FY25 |        | FY26 |        |
|------------------|------|--------|------|--------|
| Hispanic         | \$   | 25,979 | \$   | 24,373 |
| White            | \$   | 29,303 | \$   | 28,292 |
| African American | \$   | 23,142 | \$   | 19,234 |
| Other            | \$   | 29,877 | \$   | 27,315 |
| Asian            | \$   | 28,488 | \$   | 29,232 |

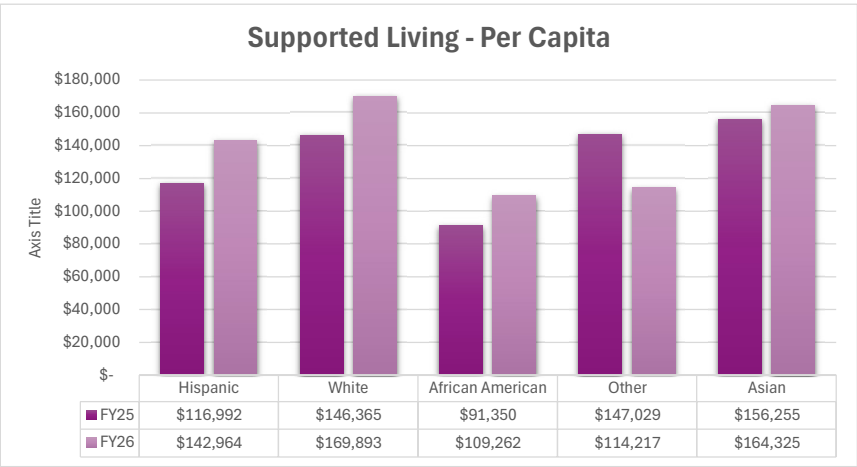
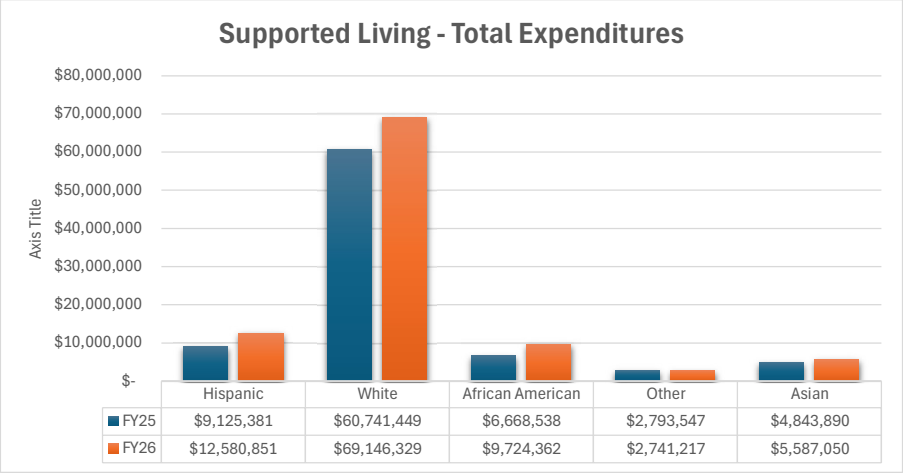


Top 5 Expenditures by Ethnicity

| Supported Living |      |            |      |            |
|------------------|------|------------|------|------------|
| Ethnicity        | FY25 |            | FY26 |            |
| Hispanic         | \$   | 9,125,381  | \$   | 12,580,851 |
| White            | \$   | 60,741,449 | \$   | 69,146,329 |
| African American | \$   | 6,668,538  | \$   | 9,724,362  |
| Other            | \$   | 2,793,547  | \$   | 2,741,217  |
| Asian            | \$   | 4,843,890  | \$   | 5,587,050  |

| Ethnicity        | FY25 |         | FY26 |         |
|------------------|------|---------|------|---------|
| Hispanic         | \$   | 116,992 | \$   | 142,964 |
| White            | \$   | 146,365 | \$   | 169,893 |
| African American | \$   | 91,350  | \$   | 109,262 |
| Other            | \$   | 147,029 | \$   | 114,217 |
| Asian            | \$   | 156,255 | \$   | 164,325 |

Data as of 8/6/2026



North Los Angeles County Regional Center  
Consumer Competitive Employment Data  
by Residence Type  
June 2026

| Residence Type                                    | January-26<br>All Competively<br>Employed<br>Consumers | June-26<br>All Competively<br>Employed<br>Consumers | Jan 26 vs June 26<br>All Competively<br>Employed<br>Consumers | January-26<br>Working Age<br>Consumers with<br>NO Employment | June-26<br>Working Age<br>Consumers with<br>NO Employment | Jan 26 vs June 26<br>Working Age<br>Consumers with NO<br>Employment | January-26<br>Total Consumers | June-26<br>Total Consumers | Jan 26 vs June 26<br>Total Consumers | January-26<br>% Employed | June-26<br>% Employed | Jan 26 vs June 26<br>% Employed |
|---------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------|--------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------|-------------------------------|----------------------------|--------------------------------------|--------------------------|-----------------------|---------------------------------|
| Home of Parent/Family/Guardian/Family/Foster Home | 1,830                                                  | 1,828                                               | (2)                                                           | 13,477                                                       | 13,853                                                    | 376                                                                 | 15,307                        | 15,681                     | 374                                  | 11.96%                   | 11.66%                | -0.30%                          |
| Independent Living/Supported Living               | 463                                                    | 474                                                 | 11                                                            | 1,075                                                        | 1,078                                                     | 3                                                                   | 1,538                         | 1,552                      | 14                                   | 30.10%                   | 30.54%                | 0.44%                           |
| Out-Of-Home Residential Facility                  | 282                                                    | 284                                                 | 2                                                             | 966                                                          | 978                                                       | 12                                                                  | 1,248                         | 1,262                      | 14                                   | 22.60%                   | 22.50%                | -0.09%                          |
| ICF Facilities                                    | 20                                                     | 19                                                  | (1)                                                           | 488                                                          | 483                                                       | (5)                                                                 | 508                           | 502                        | (6)                                  | 3.94%                    | 3.78%                 | -0.15%                          |
| Hospital/Rehabilitation/Treatment Center          | 2                                                      | 1                                                   | (1)                                                           | 160                                                          | 160                                                       | 0                                                                   | 162                           | 161                        | (1)                                  | 1.23%                    | 0.62%                 | -0.61%                          |
| State Operated Development Center/Hospital        | 0                                                      | 0                                                   | 0                                                             | 0                                                            | 0                                                         | 0                                                                   | 0                             | 0                          | 0                                    | 0.00%                    | #DIV/0!               | #DIV/0!                         |
| Other                                             | 10                                                     | 12                                                  | 2                                                             | 47                                                           | 66                                                        | 19                                                                  | 57                            | 78                         | 21                                   | 17.54%                   | 15.38%                | -2.16%                          |
| Transient/Homeless                                | 6                                                      | 4                                                   | (2)                                                           | 30                                                           | 28                                                        | (2)                                                                 | 36                            | 32                         | (4)                                  | 16.67%                   | 12.50%                | -4.17%                          |
| Correctional Insitution/Youth Authority/Jail      | 1                                                      | 1                                                   | 0                                                             | 22                                                           | 29                                                        | 7                                                                   | 23                            | 30                         | 7                                    | 4.35%                    | 3.33%                 | -1.01%                          |
| Out-Of-State                                      | 0                                                      | 0                                                   | 0                                                             | 3                                                            | 1                                                         | (2)                                                                 | 3                             | 1                          | (2)                                  | 0.00%                    | 0.00%                 | 0.00%                           |
| Total                                             | 2,614                                                  | 2,623                                               | 9                                                             | 16,268                                                       | 16,676                                                    | 408                                                                 | 18,882                        | 19,299                     | 417                                  | 13.84%                   | 13.59%                | -0.25%                          |
| Age Range                                         | 14 to 90 years                                         | 14 to 90 years                                      | 14 to 90 years                                                | 14 to 90 years                                               | 14 to 90 years                                            | 14 to 90 years                                                      |                               |                            |                                      |                          |                       |                                 |

North Los Angeles County Regional Center  
Semi-Annual Consumer Competitive Employment Data  
by Ethnicity  
June 2026  
Data as of: 6/29/2026

| Ethnicity                              | January-26<br>All Competively<br>Employed<br>Consumers | June-26<br>All Competively<br>Employed<br>Consumers | Jan 26 vs June 26<br><br>All Competively<br>Employed Consumers | January-26<br>Consumers with<br>NO<br>Employment | June-26<br>Working Age<br>Consumers with<br>NO Employment | Jan 26 vs June 26<br><br>Working Age<br>Consumers with NO<br>Employment | January-26<br><br>Total<br>Consumers | June-26<br><br>Total Consumers | Jan 26 vs June 26<br><br>Total Consumers | January-26<br><br>% Employed | June-26<br><br>% Employed | Jan 26 vs June 26<br><br>% Employed |
|----------------------------------------|--------------------------------------------------------|-----------------------------------------------------|----------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------------|--------------------------------|------------------------------------------|------------------------------|---------------------------|-------------------------------------|
| American Indian or Alaska Native       | 5                                                      | 4                                                   | (1)                                                            | 14                                               | 16                                                        | 2                                                                       | 19                                   | 20                             | 1                                        | 26.32%                       | 20.00%                    | -6.32%                              |
| Asian                                  | 142                                                    | 144                                                 | 2                                                              | 1,072                                            | 1,094                                                     | 22                                                                      | 1,214                                | 1,238                          | 24                                       | 11.70%                       | 11.63%                    | -0.07%                              |
| Black/African American                 | 367                                                    | 368                                                 | 1                                                              | 1,871                                            | 1,907                                                     | 36                                                                      | 2,238                                | 2,275                          | 37                                       | 16.40%                       | 16.18%                    | -0.22%                              |
| Hispanic                               | 1,025                                                  | 1,043                                               | 18                                                             | 7,480                                            | 7,622                                                     | 142                                                                     | 8,505                                | 8,665                          | 160                                      | 12.05%                       | 12.04%                    | -0.01%                              |
| Native Hawaiian/Other Pacific Islander | 0                                                      | 0                                                   | 0                                                              | 10                                               | 10                                                        | 0                                                                       | 10                                   | 10                             | 0                                        | 0.00%                        | 0.00%                     | 0.00%                               |
| Other Ethnicity or Race/Multicultural  | 145                                                    | 140                                                 | (5)                                                            | 859                                              | 900                                                       | 41                                                                      | 1,004                                | 1,040                          | 36                                       | 14.44%                       | 13.46%                    | -0.98%                              |
| White                                  | 930                                                    | 924                                                 | (6)                                                            | 4,962                                            | 5,053                                                     | 91                                                                      | 5,892                                | 5,977                          | 85                                       | 15.78%                       | 15.46%                    | -0.32%                              |
| Total                                  | 2,614                                                  | 2,623                                               | 9                                                              | 16,268                                           | 16,602                                                    | 334                                                                     | 18,882                               | 19,225                         | 343                                      | 13.84%                       | 13.64%                    | -0.20%                              |
| Age Range                              | 14 to 90 years                                         | 14 to 90 years                                      | 14 to 90 years                                                 | 14 to 90 years                                   | 14 to 90 years                                            | 14 to 90 years                                                          |                                      |                                |                                          |                              |                           |                                     |

# North Los Angeles County Regional Center

June 2026

Data as of: 6/29/2026

## Residence Type Consumers with Employment Age Groups

| Residency Type                                    | 14 to 17 Yrs | 18 to 25 Yrs | 26 to 45 Yrs | 46 to 59 Yrs | 60+ Yrs    | Grand Total  |
|---------------------------------------------------|--------------|--------------|--------------|--------------|------------|--------------|
| Home of Parent/Family/Guardian/Family/Foster Home | 1            | 528          | 1,134        | 129          | 36         | 1,828        |
| Independent Living/Supported Living               | -            | 20           | 260          | 132          | 62         | 474          |
| Out-Of-Home Residential Facility                  | -            | 19           | 178          | 57           | 30         | 284          |
| ICF Facilities                                    | -            | -            | 10           | 3            | 6          | 19           |
| Hospital/Rehabilitation/Treatment Center          | -            | 1            | -            | -            | -          | 1            |
| State Operated Development Center/Hospital        | -            | -            | -            | -            | -          | -            |
| Other                                             | -            | 3            | 8            | 1            | -          | 12           |
| Transient/Homeless                                | -            | 2            | 2            | -            | -          | 4            |
| Correctional Insitution/Youth Authority/Jail      | -            | -            | 1            | -            | -          | 1            |
| Out-Of-State                                      | -            | -            | -            | -            | -          | -            |
| <b>Grand Total</b>                                | <b>1</b>     | <b>573</b>   | <b>1,593</b> | <b>322</b>   | <b>134</b> | <b>2,623</b> |

## Ethnicity Consumers with Employment Age Groups

| Ethnicity                              | 14 to 17 Yrs | 18 to 25 Yrs | 26 to 45 Yrs | 46 to 59 Yrs | 60+ Yrs    | Grand Total  |
|----------------------------------------|--------------|--------------|--------------|--------------|------------|--------------|
| American Indian or Alaska Native       | -            | 2            | 1            | -            | 1          | 4            |
| Asian                                  | -            | 30           | 89           | 19           | 6          | 144          |
| Black/African American                 | -            | 59           | 255          | 44           | 10         | 368          |
| Hispanic/Latino                        | 1            | 299          | 611          | 105          | 27         | 1,043        |
| Native Hawaiian/Other Pacific Islander | -            | -            | -            | -            | -          | -            |
| Other Ethnicity or Race/Multicultural  | -            | 38           | 89           | 12           | 1          | 140          |
| White                                  | -            | 145          | 548          | 142          | 89         | 924          |
| <b>Grand Total</b>                     | <b>1</b>     | <b>573</b>   | <b>1,593</b> | <b>322</b>   | <b>134</b> | <b>2,623</b> |

# North Los Angeles County Regional Center

June 2026

Data as of: 6/29/2026

## Residence Type Consumers without Employment Age Groups

| Residence Type                                    | 14 to 17 Yrs | 18 to 25 Yrs | 26 to 45 Yrs | 46 to 59 Yrs | 60+ Yrs      | Grand Total   |
|---------------------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| Home of Parent/Family/Guardian/Family/Foster Home | 3,712        | 5,110        | 4,228        | 602          | 201          | 13,853        |
| Independent Living/Supported Living               | 1            | 55           | 412          | 265          | 345          | 1,078         |
| Out-Of-Home Residential Facility                  | 3            | 79           | 429          | 211          | 256          | 978           |
| ICF Facilities                                    | -            | 4            | 136          | 137          | 206          | 483           |
| Hospital/Rehabilitation/Treatment Center          | 13           | 21           | 46           | 26           | 54           | 160           |
| State Operated Development Center/Hospital        | -            | -            | -            | -            | -            | -             |
| Other                                             | 1            | 20           | 25           | 10           | 10           | 66            |
| Transient/Homeless                                | -            | 4            | 19           | 4            | 1            | 28            |
| Correctional Insitution/Youth Authority/Jail      | 6            | 7            | 15           | 1            | -            | 29            |
| Out-Of-State                                      | -            | 1            | -            | -            | -            | 1             |
| <b>Grand Total</b>                                | <b>3,736</b> | <b>5,301</b> | <b>5,310</b> | <b>1,256</b> | <b>1,073</b> | <b>16,676</b> |

## Ethnicity Consumers without Employment Age Groups

| Ethnicity                              | 14 to 17 Yrs | 18 to 25 Yrs | 26 to 45 Yrs | 46 to 59 Yrs | 60+ Yrs      | Grand Total   |
|----------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| American Indian or Alaska Native       | 4            | 7            | 4            | 1            | -            | 16            |
| Asian                                  | 216          | 366          | 377          | 104          | 38           | 1,101         |
| Black/African American                 | 440          | 558          | 670          | 129          | 103          | 1,900         |
| Hispanic                               | 1,973        | 2,752        | 2,346        | 438          | 173          | 7,682         |
| Native Hawaiian/Other Pacific Islander | 1            | 1            | 6            | 2            | -            | 10            |
| Other Ethnicity or Race/Multicultural  | 290          | 328          | 250          | 23           | 12           | 903           |
| White                                  | 812          | 1,289        | 1,657        | 559          | 747          | 5,064         |
| <b>Grand Total</b>                     | <b>3,736</b> | <b>5,301</b> | <b>5,310</b> | <b>1,256</b> | <b>1,073</b> | <b>16,676</b> |

**North Los Angeles County Regional Center**  
**SEMI-ANNUAL DIAGNOSTIC REPORT**

January 1, 2026 - June 30, 2026

| Fiscal Year                     | I/D Only | Autism | C/P  | Epilepsy | Other D/D | E/S Status 1,2 | Total  |
|---------------------------------|----------|--------|------|----------|-----------|----------------|--------|
| 3rd Qtr FY 2025-26 (Jan-March)  | 13827    | 23454  | 2359 | 2468     | 2000      | 40579          | 44,108 |
| 4th Qtr FY 2025-26 (April-June) | 13949    | 24040  | 2356 | 2470     | 2005      | 41327          | 44,820 |

| 4th Quarter FY 2025-26 | I/D Only     | Autism       | C/P         | Epilepsy    | Other D/D   | E/S Status 1,2 | Total         |
|------------------------|--------------|--------------|-------------|-------------|-------------|----------------|---------------|
| San Fernando Office    | 8380         | 15453        | 1525        | 1588        | 989         | 26259          | 27,935        |
| Santa Clarita Valley   | 1292         | 3094         | 236         | 243         | 146         | 4690           | 5,011         |
| Antelope Valley Office | 4263         | 5478         | 595         | 637         | 866         | 10341          | 11,839        |
| <b>Total</b>           | <b>13935</b> | <b>24025</b> | <b>2356</b> | <b>2468</b> | <b>2001</b> | <b>41290</b>   | <b>44,785</b> |

The total number includes only Status 1 & 2 for Early Start and Lanterman consumers. It does not include Intake numbers and others (DC, pending transfers, Enhanced Case Management, etc)

**North Los Angeles County Regional Center  
Intake Data by Location Report 2026**

**4th Quarter (April -June)**

| Month | Intake cases (total) | Over 120 days | over 120 days | Over 142 days | over 142 days |
|-------|----------------------|---------------|---------------|---------------|---------------|
| April | 771                  | 0             | 0.00%         | 0             | 0.00%         |
| May   | 865                  | 0             | 0.00%         | 0             | 0.00%         |
| June  | 930                  | 0             | 0.00%         | 0             | 0.00%         |

**By Office Summary**

| Month | SFV/SCV total | Over 120 | % Over | Over 142 | % Over | AV total | Over 120 | % Over | Over 142 | % Over |
|-------|---------------|----------|--------|----------|--------|----------|----------|--------|----------|--------|
| April | 527           | 0        | 0.24%  | 0        | 0.00%  | 224      | 0        | 0.00%  | 0        | 0.00%  |
| May   | 616           | 0        | 0.00%  | 0        | 0.00%  | 249      | 0        | 0.00%  | 0        | 0.00%  |
| June  | 629           | 0        | 0.00%  | 0        | 0.00%  | 301      | 0        | 0.00%  | 0        | 0.00%  |

*NLACRC has been able to increase psychological assessment scheduling to meet the record demand. In Q3, NLA scheduled an average of 503 assessments/month. NLA has also been able to increase the number of psychologist performing assessments, with approximately 36 assessment/ psychologists as of January 2026. NLACRC*

Community Relations Committee Attendance FY2026-2027

| FY 2026-2027                  | Jul-26 | Aug-26 | Sep-26 | Oct-26 | Nov-26 | Dec-26 | Jan-27 | Feb-27 | Mar-27 | 4/1/27 | 5/1/27 | Jun-27 | Total Absences | Total Hours |
|-------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------------|-------------|
| Community Relations Committee | Dark   |        | Dark   | Dark   |        | Dark   |        | Dark   |        | Dark   |        | Dark   |                |             |
| Nicholas Abrahms              |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| George Alvarado               |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Cathy Blin                    |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Sharmila Brunjes              |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Jacquie Colton                |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Lety Garcia                   |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Juan Hernandez                |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Jennifer Koster               |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Laura Monge                   |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Jeremy Sunderland             |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Jason Taketa                  |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Curtis Wang                   |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |
| Sharon Weinberg (VAC Rep)     |        |        |        |        |        |        |        |        |        |        |        |        | 0              |             |

Meeting Time

0

P = Present      Ab = Absent

Attendance Policy: In the event a Trustee shall be absent from three (3) consecutive regularly-scheduled Board meetings or from three (3) consecutive meetings of any one or more committees on which he or she may be serving, or shall be absent from five (5) regularly-scheduled Board meetings or from five (5) meetings of any one or more Committees on which he or she may be serving during any twelve (12) month period, then the Trustee shall, without any notice or further action required of the Board, be automatically deemed to have resigned from the Board effective immediately. The secretary of the Board shall mail notice of each Trustee's absences during the preceding twelve (12) month period to each Board member following each regularly-scheduled Board meeting. (policy adopted 2-10-99)