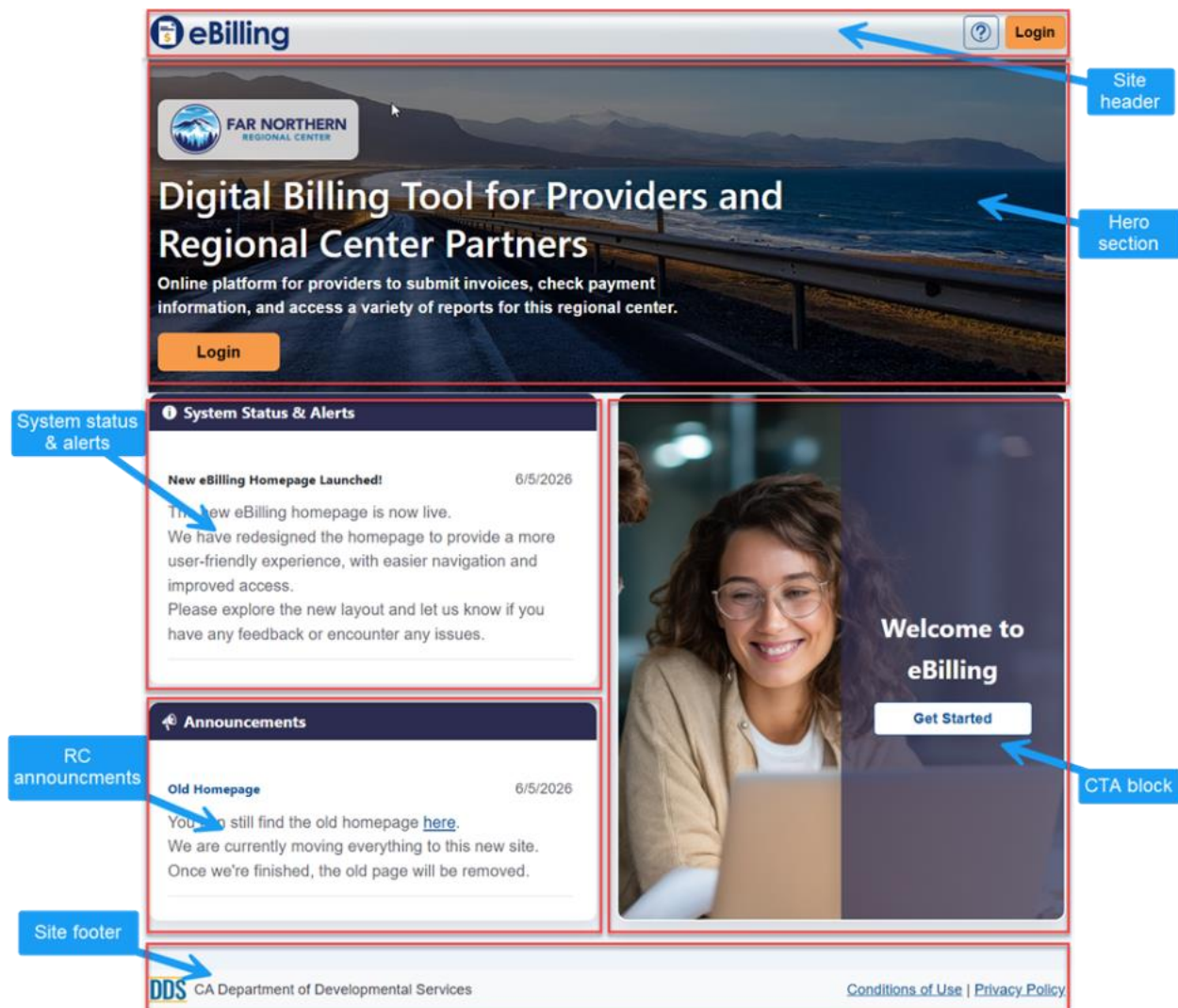


Homepage



The new eBilling homepage is designed to be easier to navigate and quicker to use. You will now see:

- **Site Header** – Always available for quick navigation
- **Hero Section** – Main introductory area
- **System Status & Alerts** – Updated frequently to show statewide or system-wide notifications
- **RC Announcements** – Regional Center specific updates
- **Call-to-Action Block (CTA)** – Quick links to start important actions
- **Site Footer** – Standard site information including Conditions of Use and Privacy Policy

Tip: Click the **eBilling logo in the upper-left** of the site header at any time to return to the homepage.

Login

The screenshot shows the eBilling login interface. At the top, there's a header with the 'eBilling' logo on the left and a help icon on the right. The main content area has a large, scenic background image of a coastal landscape with cliffs and purple flowers. Overlaid on this is a white login box. Inside the box, at the top, is the 'FAR NORTHERN REGIONAL CENTER' logo. Below the logo is the text 'Welcome back'. Then there are two input fields: 'Username' and 'Password'. To the right of the 'Password' field is a blue link that says 'Forgot your password?'. At the bottom of the login box is an orange button labeled 'Login'. At the very bottom of the page, there's a footer with the 'DDS CA Department of Developmental Services' logo on the left and two links, 'Conditions of Use' and 'Privacy Policy', on the right.

You can access the login page by selecting **Login** or **Get Started** from the homepage. To sign in:

1. Enter your **username**
2. Enter your **password**
3. Click **Login** to access your eBilling account

If your username or password is incorrect, the system will prompt you to re-enter your credentials.

Forgot Password

If you forget your password or your password has expired, use the **Forgot your Password** option.

To reset your password:

1. Select **Forgot your Password?** from the login page
2. Enter your Username
3. Submit the form
4. Check your inbox for a password-reset email

eBilling

?

Please enter the username and then click the forgot password link to reset your password.

FAR NORTHERN
REGIONAL CENTER

Forgot Password

Username

Send Reset Password Link

Already have an Account? [Login](#)

DDS CA Department of Developmental Services

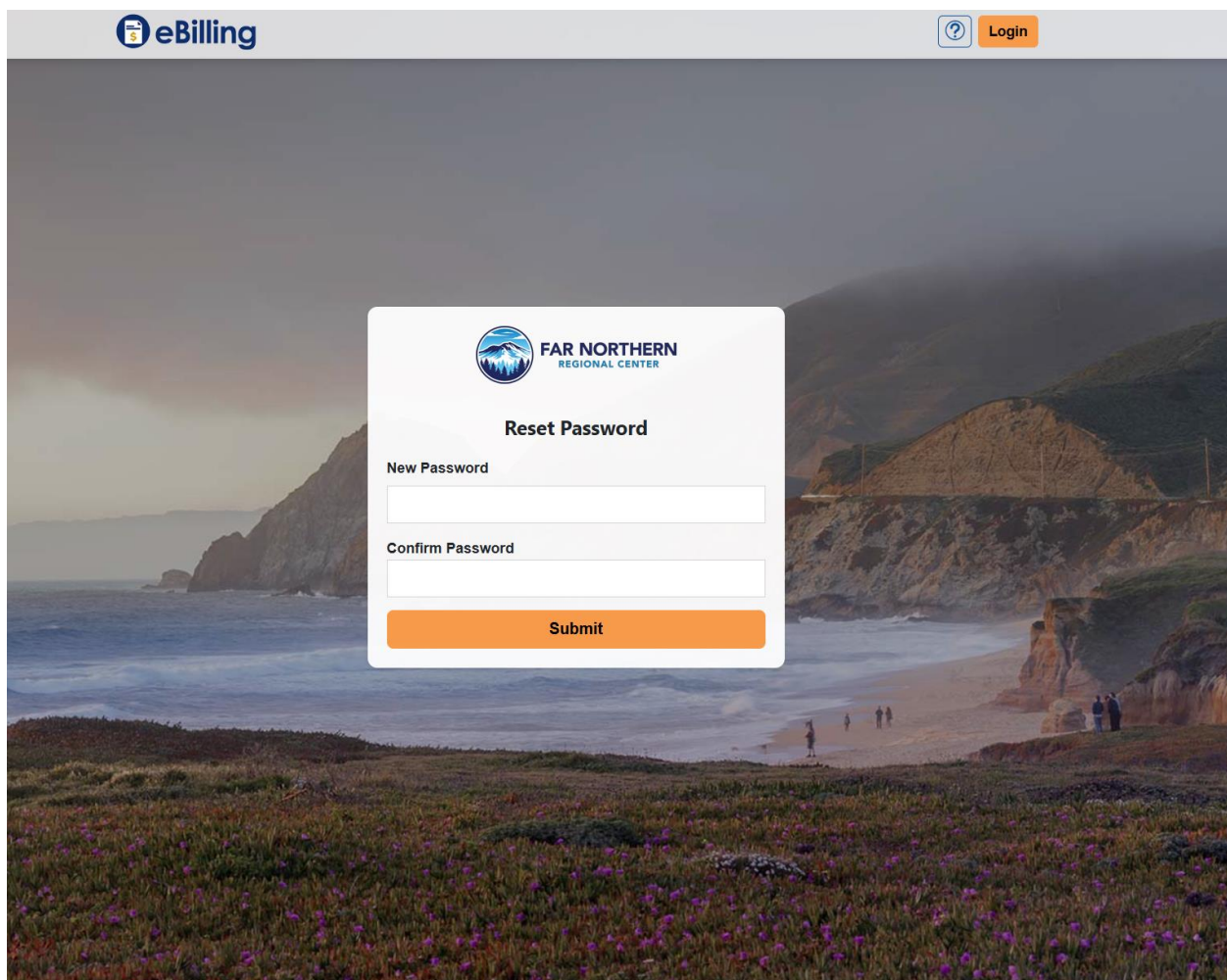
[Conditions of Use](#) | [Privacy Policy](#)

Reset Password

When you request a password reset, you'll receive an email with a **secure link** that takes you to the Reset Password page. On this page:

1. Enter your **new password**
2. Re-enter it in the **confirmation field**
3. Submit

In an upcoming release a new password score will be available when changing your password.



The screenshot shows the eBilling website's Reset Password interface. The background is a scenic coastal landscape with cliffs and purple flowers. A white modal form is centered on the screen. The form includes the Far Northern Regional Center logo, the title "Reset Password", two input fields for "New Password" and "Confirm Password", and an orange "Submit" button. The top of the page has a grey header with the "eBilling" logo, a help icon, and a "Login" button.

Note: No changes have been made to the internal site after login.