



# North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | [www.nlacrc.org](http://www.nlacrc.org)

## **MEMORANDUM**

**Date:** March 5, 2026

**To:** **Consumer Advisory Committee:** Juan Hernandez (chair), Bill Abramson, Pam Aiona, George Alvarado, Jennifer Koster, Elena Tiffany, Destry Walker

**From:** Lindsay Granger, Executive Administrative Assistant

**Subject:** The next CAC Meeting: Thursday, March 5, 2026, at 5:00pm

.....

Hello everyone!

Attached is information for this week's CAC meeting. Please review this information prior to the meeting and bring it with you to the meeting.

If you have any questions or if you are unable to attend the meeting, please let me know. I can be reached at (818) 452-4743 or at [BoardSupport@nlacrc.org](mailto:BoardSupport@nlacrc.org).

Thank you!

**Join Zoom Meeting:**  
<https://us06web.zoom.us/j/86551114235>

**Meeting ID: 865 5111 4235**  
**Password: 993467**

**Attachments:**  
**Meeting Packet**

# Consumer Advisory Committee Meeting

March 5, 2026

## Table of Contents

<b>Memorandum</b> .....	<b>1</b>
<b>Table of Contents</b> .....	<b>2</b>
<b>Agenda</b> .....	<b>3</b>
<b>Agenda Item 4. A. Approval of Meeting Minutes</b> .....	<b>5</b>
<b>Agenda Item 7.D. Upcoming Events and Flyers</b>	
<b>ACCESS</b> .....	<b>12</b>
<b>Los Angeles Public Library Free Income Tax Preparation &amp; Filing</b> .....	<b>14</b>
<b>Free Fraud and Scam Prevention Workshop</b> .....	<b>18</b>
<b>CSUN Assistive Technology Conference</b> .....	<b>19</b>
<b>Lake Los Angeles Spring into Wellness Community BBQ</b> .....	<b>20</b>
<b>NLACRC POS Public Meeting</b> .....	<b>21</b>
<b>Santa Clarita Fest Ability</b> .....	<b>22</b>
<b>Agenda Item 9. B. Attendance Sheet</b> .....	<b>23</b>
<b>CAC Meeting Schedule</b> .....	<b>24</b>



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## **CONSUMER ADVISORY COMMITTEE**

**Thursday, March 5, 2026, 5:00 p.m.**

Virtual Zoom

### **~ AGENDA ~**

- 1. Call to Order & Introductions**
- 2. Agenda** – Approval of Agenda
- 3. Public Input for Agenda**
- 4. Consent Items**
  - A. Approval of meeting minutes from February 5, 2026 meeting
- 5. SCDD Presentation – Giving Public Testimony (20 min.)**
- 6. Action Items**
  - A. Review and Approval of Primary Topics for May Presentation – Juan Hernandez and Lindsay Granger (5 min.)
  - B. Review and Approve SCDD Training Schedule – Jose Rodriguez (3 min.)
- 7. Committee Business**
  - A. Update on Social Media Outreach and CAC Testimonials – Chris Whitlock (5 min.)
  - B. NINJIO Cybersecurity Presentation Video – Lindsay Granger (6 min.)
  - C. ARCA Grassroots Legislative Update – Juan Hernandez (5 min.)
  - D. Upcoming Events and Flyers – Jose Rodriguez and Santos Rodriguez
- 8. Action Items and Meeting Minutes**
- 9. Announcements / Information / Public Input**
  - A. Next meeting Thursday, April 5, 2026 at 5:00 p.m.
  - B. Attendance Sheet



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## **10. Adjournment**

North Los Angeles County Regional Center  
**Consumer Advisory Committee Meeting Minutes (Via Zoom)**  
February 5, 2026

**Present:** Juan Hernandez, Pam Aiona, Elena Tiffany, Bill Abrahamson, Jennifer Koster–  
**Committee Members**

Lesly Galvan – Support Staff - **Guests**

Santos Rodriguez, Jose Rodriguez, Angela Pao-Johnson, Chris Whitlock,  
Lindsay Granger – **Staff**

**Absent:** Destry Walker, George Alvarado

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**1. Call to Order & Introductions**

Committee Chair and Board of Trustees Vice President, Juan Hernandez called the meeting to order at 5:05 pm.

Juan Hernandez read the NLACRC Civility Code and welcomed everyone to the meeting.

**2. Agenda**

**M/S/C** Bill Abrahamson/Pam Aiona) On a motion made by Bill Abrahamson, seconded by Pam Aiona, it was resolved to approve the agenda. Motion carried.

**3. Public Input**

There was no public input.

**4. Consent Items**

A. Approval of Minutes from January 8, 2026 Meeting

**M/S/C** (Bill Abrahamson/Juan Hernandez) On a motion made by Bill Abrahamson, seconded by Juan Hernandez, it was resolved to approve the meeting minutes from the January 8, 2026 meeting. Motion carried.

**5. Action Items**

A. Approval of Updated CAC Flyers

Juan Hernandez introduced the updated event flyers for committee review. Chris Whitlock, Public Information Manager, presented the redesigned materials, which included refreshed visuals, bilingual English and Spanish formatting, updated group imagery, and a QR code for meeting access. Members expressed positive feedback regarding the layout, readability, and overall appearance.

Jose Rodriguez identified that a portion of the Spanish flyer still contained English text (“No registration needed”). Chris Whitlock agreed to have the translation corrected. Jose Rodriguez also requested that the flyer be fully clickable so individuals viewing it on a phone could directly access the meeting without scanning the QR code. Chris Whitlock confirmed this feature could be implemented and tested. Lindsay Granger demonstrated that the existing link already directed users to the Zoom page and confirmed staff would update the flyer so the entire document is clickable.

**M/S/C** (Pam Aiona/Bill Abrahamson) On a motion made by Pam Aiona, seconded by Bill Abrahamson, it was resolved to approve the updated CAC flyers with corrections. Motion carried.

ACTION: Public Information Team will translate the portion of the flyer that reads no registration needed on the Spanish flyer before sending it out and posting.

ACTION: Public Information Team will look into making the entire flyer clickable.

#### B. Review and Approval of Updated CAC Meeting Schedule

Juan Hernandez introduced the updated CAC meeting schedule, noting meetings will generally occur on the first Thursday of each month at 5:00 p.m., with exceptions in July, October, and December.

Lindsay Granger stated she added the June meeting date that had previously been discussed as tentative at the prior meeting.

No concerns were raised regarding the proposed schedule.

**M/S/C** (Pam Aiona/Juan Hernandez) On a motion made by Pam Aiona, seconded by Juan Hernandez, it was resolved to approve the updated CAC meeting schedule. Motion carried.

## 6. Committee Business

## A. Open Conversation: Identity Protection and Online Security

Juan Hernandez opened the committee's open conversation on online security and identity protection, emphasizing the goal of preventing scams and helping members feel safer online. Lindsay Granger reminded members that guiding questions had been emailed in advance and were optional, intended only to help start the discussion.

Members first discussed how they access the internet, noting that phones are the primary device for most participants, with some also using laptops or workplace desktop computers. The conversation then focused on password management. Bill Abramson explained that maintaining private and secure passwords can be challenging and expressed appreciation for newer security tools such as biometric login and multi-factor authentication. Juan Hernandez shared that he uses a password manager to organize credentials and acknowledged that remembering multiple passwords can be difficult for many people.

The group discussed how to determine when it is appropriate to share information online. Members noted it can be difficult to distinguish legitimate requests from scams, particularly when links appear real. Juan Hernandez emphasized avoiding sharing personal information—especially sensitive details such as Social Security numbers—unless the website is verified. Bill Abramson added that checking for “HTTPS” can be one indicator of a more secure website.

Jose Rodriguez highlighted risks associated with social media, including hacked or duplicate accounts and accepting friend requests from unknown individuals. He advised members to notify others immediately if an account is compromised so they do not unknowingly interact with a fraudulent profile. Members also discussed limiting the sharing of personal photos or information online and being cautious about unfamiliar contacts. The conversation expanded to include examples of phishing messages, suspicious calls, and impersonation attempts.

When discussing what to do if something goes wrong online, Bill Abramson shared that he would contact his Independent Living Skills support person, Christian Garcia. Juan Hernandez noted members can also submit an IT support ticket and use reputable instructional resources to troubleshoot problems. Members agreed that knowing who to contact is important, as many individuals are unsure where to seek help.

The committee expressed strong interest in receiving additional education on

online safety. Jose Rodriguez asked whether NLACRC's IT Department could provide a brief training presentation, and Executive Director, Angela Pao-Johnson, confirmed staff could compile one. She explained that staff currently use short interactive cybersecurity videos that cover topics such as phishing and online safety, and she offered to confirm whether similar content exists within New Staff Orientation. Lindsay Granger mentioned that SCDD may also have identity theft and protection training resources available. The committee discussed reviewing the presentation calendar, noting another presentation is already scheduled for March and that May may be an appropriate timeframe to coordinate a presenter.

Additional discussion included researching unfamiliar companies before making purchases, being cautious of increasingly sophisticated scams such as AI voice impersonation and romance scams, and limiting public posts about location or travel. Bill Abramson also raised privacy concerns related to smart devices and connected technology collecting personal data.

The committee agreed the topic would benefit from an expert-led presentation and plans to pursue scheduling a future training, tentatively considering May to allow time to identify a presenter and prepare materials.

ACTION: Staff will consult with the IT Department about providing a brief training/presentation for the CAC (Key do's/don'ts, phishing/scams, what to watch for).

ACTION: Angela Pao-Johnson and Lindsay Granger will double-check whether NSO includes specific online safety topic and report back.

ACTION: Staff to review available resources for CAC use (e.g., existing interactive cybersecurity videos and SCDD identity theft/protection trainings previously shared).

ACTION: Committee to review the CAC presentation calendar and select a target month/date for the training (May discussed as a possible option, with March already scheduled).

ACTION: Staff to identify and share a clear "who to contact" pathway for CAC members if something goes wrong online (e.g., submit an IT ticket, contact support staff/ILS).

## B. Update on Social Media Outreach and CAC Testimonials

Juan Hernandez introduced an update regarding social media outreach and testimonial promotion. Chris Whitlock shared that outreach had been conducted seeking volunteers to participate in a video testimonial to help promote the Consumer Advisory Committee (CAC), but only one individual had responded. He asked whether additional members would be willing to participate and noted another email could be sent to recruit more volunteers.

Jose Rodriguez explained that the March presentation on giving public testimony is intended to help members feel more comfortable speaking publicly, which may increase willingness to participate in promotional videos. Bill Abramson suggested waiting until after the March training so members feel more prepared interacting with media. Chris Whitlock agreed to proceed with the current volunteer while continuing to invite additional participants.

The group discussed outreach methods, including sharing the promotion through social media, newsletters, and typical family communication channels. Jose Rodriguez requested a flyer he could include in his regular mailings to families and consumers. Chris Whitlock agreed to update and provide a flyer for distribution.

Members also informally suggested potential volunteers during discussion.

### C. Upcoming Events and Flyers

Juan Hernandez introduced the upcoming events segment. Santos Rodriguez reviewed community events and resources available to members.

Santos Rodriguez shared a literacy-themed community event hosted by the Office of Imelda Padilla in Panorama City featuring books, arts and crafts, and mental health and wellness resources, with RSVP optional. Members also noted public libraries as a free ongoing resource offering regular programs and activities.

Santos Rodriguez announced upcoming Beyond the Walls meetings through the LA County Department of Mental Health, intended for community members to share needs and access wellness resources, including a local meeting in Lancaster.

Jose Rodriguez presented a free Ready Together emergency preparedness event at Mission College in Sylmar and emphasized the importance of accessible flyers and clickable links for mobile users. He also offered to send members event flyers and links separately for easier access.

The committee discussed free tax preparation assistance events, including “Tacos and Taxes” hosted by Assemblymember Jesse Gabriel and a similar “Pupusas and Taxes” event. Jose Rodriguez noted he would share updated accessible flyers once available. It was also shared that New Horizons is hosting tax preparation services through AAA, and Lindsay Granger confirmed the tax filing deadline as April 15.

Additional upcoming opportunities included a potential Proyecto del Barrio event and the LAUSD 5K Health and Wellness Festival at Dodger Stadium, featuring screenings, fitness activities, and wellness booths (free for LAUSD students, parents, and staff; fee for general community participants).

Staff will continue sharing flyers and links for upcoming community resources and events as they become available.

## 7. Review Actions

Juan Hernandez asked whether there were any action items resulting from the meeting. Lindsay Granger confirmed there were no action items requiring Board action. Public Information will finalize and distribute the updated CAC flyer along with the approved meeting schedule, and the materials will also be posted to the CAC webpage.

Staff will explore coordinating an online safety presentation for a future meeting, tentatively targeting May. Jose Rodriguez will assist in reviewing potential training resources from SCDD, and Angela Pao-Johnson and Lindsay Granger will follow up to discuss additional options.

Following the March “Giving Public Testimony” presentation, the committee will revisit recruiting volunteers to record CAC testimonial videos to help promote membership.

No additional action items were identified. Juan Hernandez then asked for announcements and confirmed the next CAC meeting would be held on March 5 at 5:00 p.m., reminding members to review attendance and ensure participation.

### Actions:

- Public Information to correct the Spanish flyer text so no English remains on the Spanish version (e.g., “No registration needed”).
- Public Information will look into making the entire flyer clickable (not just the link/QR code) and complete a test run on mobile devices.

- Staff to confirm the final, corrected flyer versions and distribute once updates are completed.
- Public Information to distribute the approved CAC meeting schedule and post it on the CAC webpage.
- Committee and staff to coordinate an online safety/identity protection presentation (identify presenter, content, and meeting date — tentatively May).
- Staff to consult with the IT Department regarding training content (phishing/scams and online safety practices).
- Angela Pao-Johnson and Lindsay Granger to confirm whether New Staff Orientation includes online safety content and follow up on training logistics.
- Staff to review available training resources (including existing cybersecurity videos and SCDD materials), with Jose Rodriguez assisting in identifying SCDD options and potential presenters.
- Staff to provide CAC members with clear guidance on who to contact if an online issue occurs (e.g., IT ticket or support staff/ILS).
- After the March “Giving Public Testimony” presentation, the committee will revisit recruiting volunteers for CAC promotional testimonial videos.
- Staff to send additional outreach to recruit testimonial participants and record videos once volunteers confirm.
- Staff to continue sharing community event flyers and accessible links with CAC members as available.

## **8. Announcements/Information/Public Input**

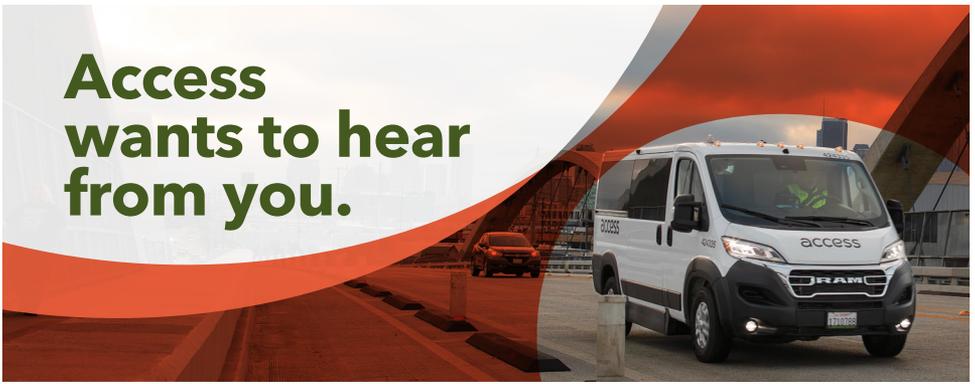
There were no announcements or public input.

## **8. Adjournment**

Juan Hernandez adjourned the meeting at 6:01 pm

Submitted by:  
Lindsay Granger  
Executive Administrative Assistant

# Access wants to hear from you.



Starting on Monday, February 9th and continuing through March 2026, Access Services with its partner Great Blue Research, will conduct a Customer Survey on overall satisfaction with Access and its services. Access customers may receive an email, text, or telephone call from our partner Great Blue Research.

**Your participation would be appreciated.**

Scan the QR code below with your mobile device to take the survey now.



# Access quiere saber de ti.



A partir del 9 de febrero a marzo 2026, se llevara acabo una encuesta. Access Services con su socio Great Blue Research va a realizar una encuesta con los clientes sobre la satisfacción general con Access y sus servicios. Los clientes de Access podrian recibir un correo electrónico, mensaje de texto o llamada telefónica de nuestro socio Great Blue Research. **Su participación sera muy apreciada.**

Escanee el código QR a continuación con su dispositivo móvil para realizar la encuesta ahora.



# Free Income Tax Preparation & Filing



**Visit your local library and get free help preparing and filing your 2025 income tax returns.**

The Los Angeles Public Library is proud to partner with local AARP and VITA organizations to be able to provide these services. Check the opposite side of this flyer for the eligibility requirements to receive the free preparation and filling services. Please contact the branch with any questions regarding specific programs and to confirm availability.

Please visit [lapl.org/taxes](http://lapl.org/taxes) to make an appointment and to see a complete list of tax programs.

## When & Where

**North Hollywood Regional Branch**  
(CSUN VITA)  
5211 Tujunga Ave.  
Every Friday,  
January 30-April 10  
10 a.m.-2 p.m.

**Sunland-Tujunga Branch**  
(CSULA VITA)  
7771 Foothill Blvd.  
Every Saturday,  
February 7-April 11  
9:30 a.m.-12:30 p.m.

**Sun Valley Branch**  
(CSUN VITA)  
7935 Vineland Ave.  
Every Thursday,  
January 29-April 9  
(except 3/12, 3/19, 3/26)  
2-6 p.m.

**Valley Plaza Branch**  
(CSUN VITA)  
12311 Vanowen St.  
Every Wednesday,  
January 28-April 8  
10 a.m.-2 p.m.

**Mid-Valley Regional Branch**  
(CSUN VITA)  
16244 Nordhoff St.  
Every Monday,  
January 26-April 6  
(except 2/16, 3/30)  
2-6 p.m.

**Pacoima Branch**  
(CSUN VITA)  
13605 Van Nuys Blvd.  
Every Friday,  
January 30-April 10  
12-4 p.m.

**Pacoima Branch**  
(CSUN VITA)  
13605 Van Nuys Blvd.  
Every Saturday,  
January 24-April 11  
12-4 p.m.

**Panorama City Branch**  
(CSUN VITA)  
14345 Roscoe Blvd.  
Every Friday,  
January 30-April 10  
11 a.m.-3 p.m.

**Panorama City Branch**  
(CSUN VITA)  
14345 Roscoe Blvd.  
Every Saturday,  
January 24-April 11  
10 a.m.-2 p.m.

**Lake View Terrace**  
(CSUN VITA)  
12002 Osborne St.  
Every Wednesday,  
February 18-April 8  
2 p.m.-6 p.m.

**Van Nuys Branch**  
(AARP Foundation)  
6250 Sylmar Ave.  
Every Mon-Thur,  
February 2-April 15  
(except 2/16 and 3/30)  
10 a.m.-2:30 p.m. Mon. & Wed.  
12-2:30 p.m. Tues. & Thurs.

*\*These services are generally available to individuals with an annual income of \$69,000 and less. Please bring your original documents with you on the day of the program.*

For **ADA** accommodations, please call (213) 228-7430 at least 72 hours prior to the event.



# Free Income Tax Preparation & Filing



**Visit your local library and get free help preparing and filing your 2025 income tax returns.** The Los Angeles Public Library is proud to partner with local AARP and VITA organizations to be able to provide these services. Check the opposite side of this flyer for a complete list of participating libraries as well as the dates and times of their programs. Please contact the branch with any questions regarding specific programs and to confirm availability.

**Services we provide:**

IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals and households who generally make \$69,000 a year or less.

**Tax forms we prepare:**

- Form 1040: U.S. Individual Income Tax Return
- CA Form 540: California Resident Income Tax Return

**Tax forms we DO NOT prepare:**

- Schedule E: Supplemental Income and Loss
- Form SS-5: Request for Social Security Number
- Form 2106 Employee Business Expenses
- Form 3903: Moving Expenses
- Form 8606: Non Deductible IRA's
- Out of State Returns

## What to Bring:

**Please Note:** *Both spouses must be present for joint returns*

- A valid CA Driver's License, ID, or Passport
- Social Security Cards or ITINs-For the Taxpayer, spouse, and dependents
- Birth Dates-For the Taxpayer, spouse, and dependents (month, date, & year)
- Tax Documents-Forms W-2, W-2G, 1099-R, 1099-INT, 1099-DIV, 1099-MISC, and all other tax documents

- Blank "voided" check-For direct deposit of refund
- If possible, complete copy of last year's Income Tax Returns

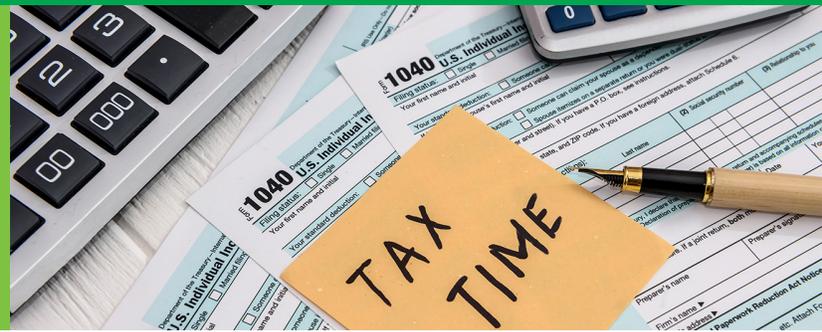
**If this applies to you, also bring:**

- All Forms 1095, Health Form Statements

- California Renters' Credit-Landlord's name, address, and phone number
- Day Care Providers Information-Total amount paid for day care per child, day care provider's name, address, phone number, and tax ID number
- Total Education Expenses-books, laptops, etc.



# Ayuda gratuita con la preparación de tu declaración de impuestos



## Visita tu biblioteca local para recibir ayuda con la preparación de tu declaración de impuestos de 2025.

La Biblioteca Pública de Los Ángeles te brinda estos servicios en colaboración con las organizaciones AARP y VITA. Al reverso de este folleto puedes ver los requisitos de elegibilidad para recibir servicios gratuitos de preparación y declaración de impuestos. Llama a tu biblioteca si tienes alguna pregunta sobre programas específicos y para confirmar disponibilidad.

Visita [lapl.org/taxes](http://lapl.org/taxes) para hacer una cita y ver una lista completa de los programas de impuestos.

### Dónde y cuándo

#### **Biblioteca North Hollywood Regional** (CSUN VITA)

5211 Tujunga Ave.  
Todos los viernes  
30 de enero-10 de abril  
10 a.m.-2 p.m.

#### **Biblioteca Sunland-Tujunga** (CSULA VITA)

7771 Foothill Blvd.  
Todos los sábado  
25 de enero-12 de abril  
9:30 a.m.-12:30 p.m.

#### **Biblioteca Sun Valley** (CSUN VITA)

7935 Vineland Ave.  
Todos los jueves  
29 de enero-10 de abril  
(salvo 3/12, 3/19, 3/26)  
2-6 p.m.

#### **Biblioteca Valley Plaza** (CSUN VITA)

12311 Vanowen St.  
Todos los miércoles  
28 de enero-8 de abril  
10 a.m.-2 p.m.

#### **Biblioteca Mid-Valley Regional** (CSUN VITA)

16244 Nordhoff St.  
Todos los miércoles  
26 de enero-6 de abril  
(salvo 2/16, 3/30)  
2-6 p.m.

#### **Biblioteca Pacoima** (CSUN VITA)

13605 Van Nuys Blvd.  
Todos los viernes  
30 de enero-10 de abril  
12-4 p.m.

#### **Biblioteca Pacoima** (CSUN VITA)

13605 Van Nuys Blvd.  
Todos los sábado  
24 de enero-11 de abril  
12-4 p.m.

#### **Biblioteca Panorama City** (CSUN VITA)

14345 Roscoe Blvd.  
Todos los viernes  
30 de enero-10 de abril  
11 a.m.-3 p.m.

#### **Biblioteca Panorama City** (CSUN VITA)

14345 Roscoe Blvd.  
Todos los sábado  
24 de enero-11 de abril  
10 a.m.-2 p.m.

#### **Biblioteca Lake View Terrace** (CSUN VITA)

12002 Osborne St.  
Todos los miércoles  
18 de febrero-8 de abril  
2 p.m.-6 p.m.

#### **Biblioteca Van Nuys** (AARP Fundación)

6250 Sylmar Ave.  
Todos los lunes-jueves,  
2 de febrero-15 de abril  
(salvo 2/16 3/30)  
10 a.m.-3 p.m. lunes y miércoles  
12-3 p.m. martes y jueves

*\*Estos servicios generalmente están disponibles para personas con un ingreso anual de \$69,000 o menos. Trae contigo tus documentos originales el día del program.*

Para ajustes razonables de acuerdo con la Ley de Estadounidenses con Discapacidades (ADA), favor de llamar al (213) 228-7430 al menos 72 horas antes del evento.





# Ayuda gratuita con la preparación de tu declaración de impuestos



Visita tu biblioteca local para recibir ayuda con la preparación de tu declaración de impuestos de 2025.

La Biblioteca Pública de Los Ángeles en colaboración con las organizaciones AARP y VITA te brindan estos servicios. Al reverso de este folleto puedes ver los requisitos de elegibilidad para recibir servicios gratuitos de preparación y declaración de impuestos. Llama a tu biblioteca si tienes alguna pregunta sobre programas específicos y para confirmar disponibilidad.

### Servicios que brindamos:

Voluntarios certificados por el IRS te brindan ayuda gratuita con la preparación electrónica de tu declaración de impuestos.

### Formularios de impuestos que preparamos:

- Formulario 1040: Declaración de impuestos de los Estados Unidos sobre los ingresos personales
- Formulario CA 540: Declaración de impuestos sobre el ingreso para residentes de California

### Formularios de impuestos que NO preparamos:

- Anexo E: Ingresos y pérdidas suplementarias
- Formulario SS-5: Solicitud de número de Seguro Social
- Formulario 2106: Gastos comerciales de empleados
- Formulario 3903: Gastos de mudanza
- Formulario 8606: Declaraciones de IRA
- No deducibles de otro estado

### Qué traer:

- Una licencia de conducir de CA, identificación, o pasaporte válido
- Números de Seguro Social o Número de identificación personal (ITIN) del contribuyente, cónyuge y dependientes
- Fechas de nacimiento para el contribuyente, cónyuge y dependientes (mes, fecha y año)
- Documentos tributarios- Formularios W-2, W-2G, 1099-R, 1099-INT, 1099-DIV, 1099-MISC, y todos los otros documentos tributarios.

**Toma en cuenta: Ambos cónyuges deben estar presente para hacer una declaración en conjunto**

- Un cheque “anulado” en blanco para el depósito directo de reembolso
- Copias de tu declaración de impuestos del año pasado, si las tienes disponible.

### Si esto te aplica, también trae:

- Todos los Formularios 1095, Declaración del Mercado de Seguros Médicos
- Crédito para inquilinos de California: nombre, dirección y número de teléfono del arrendador

- La información de los proveedores de guardería, incluido el total pagado por día por niño, el nombre, la dirección, el número de teléfono y el número de identificación fiscal del proveedor de guardería
- Gastos totales de educación (libros, computadoras portátiles, etc.)



Dignity Health  
Northridge Hospital

FREE Virtual  
Workshop via Zoom  
Scan Here



**Don't Get Fooled!**  
**Protecting Older Adults from**  
**Today's Hottest Scams!**  
*A Free Virtual Workshop*

When:

Tuesday  
March 10, 2026

Time (PT):

9:30 AM - 11:00 AM  
(English)

Scammers are getting smarter, but so are we!  
Join us to learn how to recognize warning  
signs, take action against fraud (including AI-  
driven scams), and access local resources that  
help keep you and your loved ones safe.

Meeting ID:  
975 9397 8100  
Password:  
endabuse

Join Us with Special Guests:

Ginger Perini, Regional Director  
of Long Term Care Ombudsman

&

Darryl S. Neier, MS, CFE, CECFE  
Managing Member

DLG Consulting & Advisory Services

For More Information,  
Please Contact  
Katherine Thomas  
Program Coordinator  
Call (818) 718-5911  
or send an email

[katherine.thomas903@commonspirit.org](mailto:katherine.thomas903@commonspirit.org)



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U.S. Department of Justice.

41ST ANNUAL  
**CSUN**  
**ASSISTIVE TECHNOLOGY**  
CONFERENCE

**EXPLORE**  
**THE EXHIBIT HALL**

**WHERE INNOVATION AND INCLUSION COME TOGETHER**

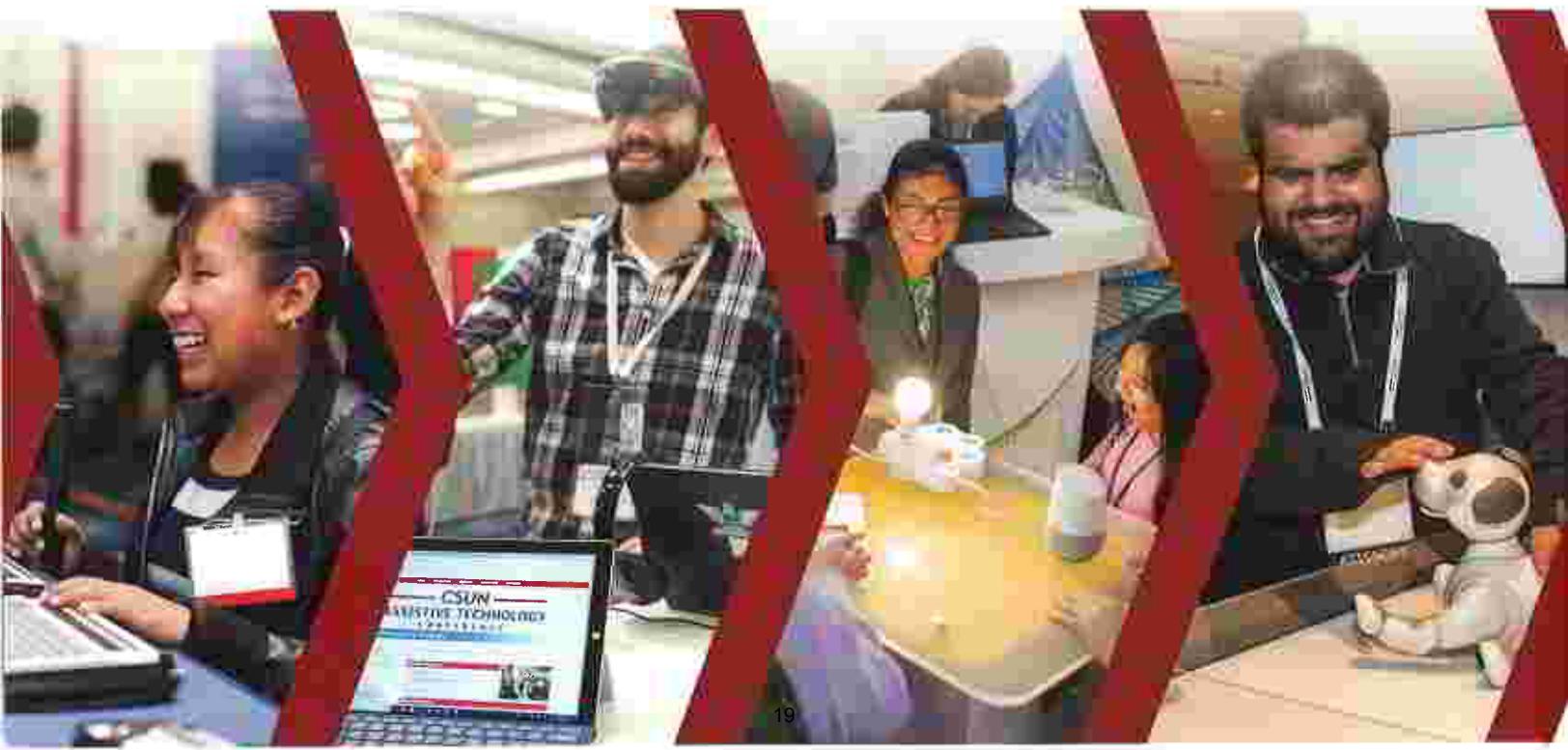
Join us for the ultimate community experience, where companies and agencies showcase the latest assistive technology, accessibility products and services to improve daily living. With over 125 exhibitors, this is your opportunity to discover new devices, try products and connect directly with the companies and organizations dedicated to creating a more inclusive world.

**Visit the FREE CSUN Assistive Technology Conference Exhibit Hall**

**March 11, 12 and 13, 2026**

Anaheim Marriott, 700 West Convention Way

**For more info, visit [CSUN.at/expo](https://CSUN.at/expo)**



**LAKE LOS ANGELES**

**2ND ANNUAL**

# **SPRING INTO WELLNESS COMMUNITY BBQ**

**11:00AM-2:00 PM**

**MARCH  
21ST, 2026**

**16947 LAKE LOS ANGELES AVE  
LAKE LOS ANGELES, CA 93591**

**Free Food  
Live Music  
Activities and Games  
Opportunity Drawings**



**For Questions Contact Jenny at (661) 383-7691**



# Public Meeting about NLACRC Purchase of Services

data relating to authorization, utilization, and expenditure.



Presented in English with interpretations in ASL and Spanish.

Armenian, Farsi, or Tagalog interpretation is only available  
**if requested at registration by March 11th!**

**Join us to learn about:**

How we spend public funds ✓

What kinds of services we purchase ✓

Who receives services—demographic data only ✓

**Virtual Meeting**

**Tuesday, March 24, 2026**

**1:00 PM – 2:30 PM | 6:00 PM – 7:30 PM**



**Registration is required.**

SCAN QR CODE TO REGISTER

The same information  
will be presented  
at both meetings.



[rebrand.ly/PurchaseMeeting1PM](https://rebrand.ly/PurchaseMeeting1PM)

**1:00 PM - 2:30 PM**

[rebrand.ly/PurchaseMeeting6PM](https://rebrand.ly/PurchaseMeeting6PM)

**6:00 PM - 7:30 PM**



# FestAbility

*Celebrating our Community with Special Needs*



**SEE YOU  
IN  
100  
DAYS!**



**SUNDAY,  
MAY 3, 2026  
12:00 - 3:00 P.M.**



**THEME:**

**Superheroes: A Day of Heroic Joy**

**WEST CREEK PARK  
24247 VILLAGE CIRCLE DRIVE**

**SANTACLARITA.GOV/FESTABILITY**





# North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | www.nlacrc.org

## Consumer Advisory Committee

### Meeting Schedule

FY 2025-26

*Meetings are held on the first Thursday of the month  
from 5:00pm-6:30pm*

**Until further notice, all meetings will be held virtually through Zoom.**

**Thursday, January 8, 2026**

**Thursday, February 5, 2026**

**Thursday, March 5, 2026**

**Thursday, April 2, 2026**

**Thursday, May 7, 2026**

**Thursday, June 4, 2026**

**~ No meetings in July ~**

**Thursday, August 6, 2026**

**Thursday, September 3, 2026**

**~ No meetings in October ~**

**Thursday, November 5, 2026**

**~ No meetings in December ~**

