



The County of Los Angeles Aging & Disabilities Department provides free transportation services throughout Los Angeles County.

The goal is to enhance transportation services provided to older adults and persons with disabilities.

The New Freedom Taxicab Services Program (TSP) gives eligible clients the opportunity to use taxicab services every month for their transportation needs.

Approved taxicab rides are offered **cost free**.



**Hilda L. Solis**  
First District

**Holly J. Mitchell**  
Second District

**Lindsey P. Horvath**  
Third District

**Janice Hahn**  
Fourth District

**Kathryn Barger**  
Fifth District



Provided by  
**Aging & Disabilities Department**

Funded by  
**U.S. Department of Transportation  
Federal Transit Authority**



**Taxicab Services Program**

**Get where you need to go  
and maintain your  
Independence, health  
and well-being...**



**1 (888) 863-7411**

## Who is Eligible?

This program is available to anyone planning to travel within Los Angeles County; however, priority of service is reserved for individuals meeting the following criteria:

- ✓ At least 65 years of age and/or
- ✓ A disabled adult.

Program acceptance will be made on a first come, first served basis.



## Where Can I Go?

You can travel within Los Angeles County for purposes that include:

- ✓ Medical therapy and personal appointments;
- ✓ Grocery stores and other shopping destinations;
- ✓ Social and recreational events, worship services and other outings;
- ✓ Senior centers and adult day programs;
- ✓ Employment, education, and volunteer sites.

## How does the Program Work?

Individuals can take a maximum of four (4) one-way trips totaling 40 miles per month. Taxicab services are available seven (7) days per week. Participants can request special accommodations, such as wheelchair accessible vans and ramps.

## How Do I Apply?

You may request a New Freedom application by e-mailing us at: **[newfreedom@ad.lacounty.gov](mailto:newfreedom@ad.lacounty.gov)** or by completing the application located on this webpage:

**[ad.lacounty.gov/new-freedom-transportation/](https://ad.lacounty.gov/new-freedom-transportation/)**

You may also call the New Freedom Transportation hotline at 1 (888) 863-7411 to speak to a mobility specialist who can provide assistance. Mobility specialists are available Monday through Friday, 8 am to 5 pm.

