

North Los Angeles County Regional Center  
**Consumer Advisory Committee Meeting Minutes (Via Zoom)**  
June 4, 2025

**Present:** Juan Hernandez, Jennifer Koster, Bill Abramson, Pam Aiona, Destry Walker, George Alvarado, Elena Tiffany, Bill Abramson– **Committee Members**

Lety Garcia, Nicholas Mendoza, Marianita Mendez – DDS, - **Guests**

Angela Pao-Johnson, Santos Rodriguez, Jose Rodriguez, Chris Whitlock, Lindsay Granger, Belinda Abatesi,– **Staff**

**Absent:**

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**1. Call to Order & Introductions**

- A. Committee Chair and Board of Trustees President, Juan Hernandez called the meeting to order at 3:05pm.
- B. Juan Hernandez read the civility code and started introductions.

**2. Agenda**

There was an update to the agenda that the presentation on the Budget Update would be done by Belinda Abatesi not OCRA.

**M/S/C** (Bill Abramson/Pam Aiona) motioned to accept the amended agenda. Motion carried.

**3. Public Input**

There was no public input.

**4. Consent Items**

- A. Approval of Minutes from May 7, 2025 Meeting

**M/S/C** (Juan Hernandez/Pam Aiona) motioned to accept the minutes from the May 7, 2025 meeting. Motion carried.

**5. Action Items**

- A. Approval of the Draft Critical Calendar for Next Fiscal Year

The draft Consumer Advisory Committee Critical Calendar for Next Fiscal year was presented to the committee.

**M/S/C** (Pam Aiona/Bill Abramson) motioned to approve the critical calendar for next fiscal year. Motion carried.

## 5. Committee Business

### A. Approval of the Draft Critical Calendar for Next Fiscal Year

#### CAC Marketing Campaign – Chris Whitlock

At the last CAC meeting, there was a request to put together flyers to present. Chris Whitlock presented the different flyers that Public Information created to post on the website and social media. Including photos of individuals, who left their testimony or left the comment was proposed to the CAC for input and feedback. Juan Hernandez supported the idea. The committee discussed the flyers that were presented and provided feedback, and an updated version will be made.

ACTION: Chris Whitlock will move forward with making these updates and sending out consent forms.

ACTION: Public Information will reach out regarding potential photos to use for the flyers. The updates and suggestions will be made to the flyers and presented at the next meeting. Board Support will provide any additional assistance.

### B. NLACRC Local Delegation Team – Belinda Abatesi

This is a local team that would go to meet with legislators to discuss various and unique topics based on the legislators that they are meeting. Belinda Abatesi provided an explanation on the NLACRC Local Delegation Team, which serves to expand the organization's grassroots advocacy efforts by forming local delegation teams. It will mostly be advocating for a community with unique topics depending on the legislator.

The link with information on who would like to join the team is provided: <https://forms.office.com/r/JWw6WtDs9g>

ACTION: Belinda Abatesi will send out an email to the Consumer Advisory Committee members with information to ask who would like to join the team.

ACTION: Board Support will send out the link with information on the local delegation team and to sign up for those, who are interested.

### C. Discuss Bylaw Structure for the CAC Committee Chair – Juan Hernandez

The process to elect a committee chair in the current Bylaws was addressed and presented to the committee members. It was explained that it is not necessary to be a board member to run for the CAC Committee Chair so that

## 5. Committee Business

### D. Budget Update

Belinda Abatesi presented the Budget Update for the May Revise.

Action: Lindsay Granger and Belinda Abatesi will send out an email with the link to CAC members if they want more information on the budget.

### E. Update on CAC Marketing Campaign

Chris Whitlock presented an update on the CAC Marketing Campaign.

Action: Chris Whitlock, Public Information, and Lindsay Granger will work together to reach out to the CAC to invite others to provide more testimonials to be included.

### F. Community Events Update

Belinda Abatesi presented an update on upcoming community events that the committee members and public can participate in.

Jennifer Koster noted that either Jose Rodriguez or Board Support to sign up for the event.

### G. CAC Chair Report

Juan Hernandez provided a quick report on the last Board of Trustees meeting.

### H. CAC Training Calendar – Jose Rodriguez

Jose Rodriguez presented and discussed working with the CAC to think of additional trainings that can happen in October. One suggestion was Identity Fraud.

## 6. **Identify Agenda Items for the Next Board Meeting**

The CAC Critical Calendar will go to the board for approval.

## 7. **Announcements/Information/Public Input**

Flyers for upcoming events were shared with the members of the consumer advisory committee members.

A. Next meeting will be on August 6, 2025.

B. Attendance sheet

## 8. **Adjournment**

Juan Hernandez adjourned the meeting at 4:14pm

Lindsay Granger  
Executive Administrative Assistant

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