



**North Los Angeles County Regional Center
Director's Report
August 2025**

1. NLACRC Spotlight:

A. Antelope Valley Staffing Update

- i. In August 2024, Antelope Valley had 68.84% of its positions filled (with approximately 31% open and under recruitment).
- ii. As of July 31, 2025, Antelope Valley has the highest fill rate of the three offices, with 88.48% of positions filled.
- iii. This reflects a 19.64% increase in filled positions over the past year.

2. Department of Developmental Services (DDS) Updates:

A. Assembly Bill 2423 – Provider Rates

- i. Requires the Department of Developmental Services (DDS) to review and update rate models for developmental disability services beginning July 1, 2025, and every two years thereafter.
- ii. The bill does not stipulate a funding requirement for these updates.

B. Assembly Bill 1147 – Grievance Procedure

- i. Requires the Department of Developmental Services (DDS) to revise how consumer grievances and complaints are addressed.
- ii. Proposes consolidating current processes, with the potential elimination of WIC 4731 complaints and Citizen's complaints.
- iii. DDS has acknowledged that these existing procedures rarely resolve individual situations, except from requiring staff training when rights violations occur.
- iv. DDS has already hosted a webinar to gather community feedback on the proposed changes.

C. Individual Program Plan (IPP) Surveys

- i. DDS is reminding families of the importance of completing IPP surveys.
- ii. Statewide goal: 15% return rate with at least 85% satisfaction.
- iii. NLACRC received 49 responses from January 1, 2025 – June 30, 2025, reflecting only a 1.68% return rate.
- iv. A QR code to access the survey is provided at the end of each IPP.

3. Regional Center News:

A. Home & Community Based Services (HCBS) Final Rule Animated Series

- i. Developed in partnership with Tri-Counties Regional Center and Public Pixels Media.

- ii. Features characters Lorenzo, Maya, Dexter, Steve, and superhero Lanterman, who share stories explaining the 10 federal requirements of HCBS Final Rule.
- iii. Designed to help regional centers, service providers, and the community better understand and implement HCBS rights.
- iv. Episodes are available in 20 languages, including ASL.
- v. All voice actors are individuals with developmental disabilities, who transitioned from paid internships to full employment.
- vi. With LACC grant funding, adult coloring books (English and Spanish) highlighting HCBS rights are available free of charge.

4. Center Updates

A. Recruitment:

- i. Total # of positions filled: 901
 - 1. Total # of authorized positions: 1028
- ii. August New Hires
 - 1. 1st Cycle (8/11/2025): 8 confirmed
 - 2. 2nd Cycle (8/25/2025): 9 confirmed

B. Outreach:

- i. Youth & Family Festival – August 16, 2025 – Canyon Country Community Center
 - 1. NLACRC tabled at the family festival hosted by Assemblywoman Pilar Schiavo, alongside community partners including StrengthUnited, DPSS, Child & Family Center, and CHP.
 - 2. The DEIB team shared resources with Santa Clarita Valley families to help them connect with NLACRC.
 - 3. The outdoor event featured family activities, a petting zoo, and car seat safety inspections.
- ii. San Fernando Community Health Center (SFCHC) Presentation – August 13, 2025 – San Fernando Valley
 - 1. NLACRC's DEIB team facilitated a presentation on Regional Center's services and eligibility to families and professionals.
 - 2. This presentation is part of an ongoing partnership with local health providers to increase awareness of Regional Center services.
 - 3. The effort supports medical providers and social workers in better understanding referrals and eligibility.
- iii. Free Baby Expo & Resource Fair – August 7, 2025 – Yaroslavsky Family Support Center, Van Nuys
 - 1. NLACRC participated in the Baby Expo hosted by the LA County Department of Public Health.
 - 2. The DEIB team provided Early Start resources, guided families through the intake process, and spoke with new mothers about eligibility.

3. Families received baby clothes, diapers, and school supplies, and participated in family activities.

5. Upcoming Disability Organization Events/Activities:

- A. State Council on Developmental Disabilities next council meeting – September 30, 2025
- B. Disability Rights California's next board meeting – September 20, 2025
- C. Self-Determination Local Advisory Committee Meeting – September 18, 2025