



# North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | [www.nlacrc.org](http://www.nlacrc.org)

## MEMORANDUM

Date: May 21, 2025

To: **Consumer Services Committee**  
Nicholas Abrahms, Cathy Blin, Anna Hurst, Jacquie Colton, Jennifer Koster, Laura Monge, Sharon Weinberg

From: Lindsay Granger  
Executive Administrative Assistant

Re: Information and materials for Consumer Services Committee meeting on **Wednesday, May 21, 2025, at 6:35 p.m. (via Zoom)**

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Enclosed is the packet for the next Consumer Services Committee meeting. Please review this information in preparation for the meeting.

**Date/Time: Wednesday, May 21, 2025, at 6:35 p.m.**

Please **click the link** below to join the Zoom meeting automatically.

### **Join Zoom Meeting**

<https://us06web.zoom.us/j/83052858093?pwd=CMxW8JIRuMUAIQhrfAnFpEWJur2Khe.1>

The information below is only needed if you are joining the meeting by phone or if you are using phone audio.

**Meeting ID: 830 5285 8093**

**Passcode: 804526**

### **Dial by your location**

- 408 638 0968 US
- 669 444 9171 US

If you have any questions, please email [boardsupport@nlacrc.org](mailto:boardsupport@nlacrc.org)

Thank you!

Enclosures

c: Angela Pao-Johnson, Evelyn McOmie, Vini Montague, Betsy Monahan, Donna Rentsch, Silvia Renteria-Haro, Dana Lawrence, Dr. Carlo DeAntonio – Staff

## Consumer Services Committee 5.21.25

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## North Los Angeles County Regional Center CONSUMER SERVICES COMMITTEE – *Via Zoom*

Wednesday, May 21, 2025

6:35 p.m.

~ AGENDA ~

- I. **Call to Order** (1 min.)
- II. **Committee Member Attendance/Quorum** (1 min)
- III. **Agenda** (1 min)
  - A. Approval of Agenda
- IV. **Public Input - Agenda Items:** (3 minutes per person, limit 3 comments)
- V. **Consent Items** (1 min.)
  - A. Approval of Minutes from the November 20, 2024, Meeting
- VI. **Committee Business**
  - A. Condensing Semi-annual Purchase of Service (POS) Expenditure Data Reports – *Evelyn* (10 min.)
- VII. **Action Items**
  - B. Review and Approve Draft Critical Calendar for FY 2025-2026 – (*Lindsay*)
- VIII. **Report Outs –**
  - A. Self-Determination Program Report – (*Silvia*) (2 min.)
  - B. SDLVAC Board Liaison Report – (*Silvia*) (2 min.)
  - C. Semi-Annual Consumer Diagnostics Report – (*Evelyn*)
  - D. Social Recreation, Camp & Non-Medical Therapies Services Report – (*Evelyn*) (2 min.)
  - E. 3<sup>rd</sup> Quarter Intake Data by Location Report (*January-March*) – (2 min.)
  - F. 3<sup>rd</sup> Quarter Disparity Committee Report (*January-March*) – (2 min.)
  - G. 3<sup>rd</sup> Quarter NOAs/Appeals Report (*January-March*) – (2 min)
  - H. 2<sup>nd</sup> Quarter NOAs/Appeals Report (*October-December*) –(2 min.)
  - I. 4<sup>th</sup> Quarter NOAs/Appeals Report (*April-June*) – (2 min.)
  - J. 1<sup>st</sup> Quarter NOAs/Appeals Report (*July-September*) – (2 min.)
- IX. **Board Meeting Agenda Items** (1 min.)
  - A. Committee Summary Report
- X. **Announcements / Public Input** (3 minutes per person) / **Information Items**
  - A. Next Meeting: tbd
  - B. Committee Attendance (1 min.)
- XI. **Review of Committee Action Log Items** (3 min.)
  - A. Consumer Services Committee Action Log 2024-25
- XII. **Adjournment**

North Los Angeles County Regional Center  
**Consumer Services Committee Meeting Minutes**

February 19, 2025

**Present:** Nicholas Abrahms, Cathy Blin, Anna Hurst, Jennifer Koster, Laura Monge, Sharon Weinberg– **Committee Members**

Evelyn McOmie, Lindsay Granger, Silvia Renteria-Haro, Dana Lawrence – **Staff Members**

Tresa Oliveri – DDS Tech Advisor, Marianita Mendez – DDS, Lori Walker, Hortencia Garcia, Victoria Berrey, Reyna Rodriguez - **Guests**

**Absent:** Laura Monge and Anna Hurst

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**I. Call to Order & Introductions**

Evelyn McOmie called the meeting to order at 6:05 pm.

**II. Committee Member Attendance/Quorum**

**III. Agenda – Review and Approval of Agenda**

- A. Item VIII. E Semi-annual Consumer Diagnostic Report (Item VIII. E.) will be deferred.
- B. Item VIII. F. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (*July-December*) services will be deferred.
- C. Item VIII. G. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (*January-June 2024*) services will be deferred.
- D. Item VIII. L 2<sup>nd</sup> Quarter NOAs/Appeals Report (*October-December*) will be deferred.
- E. Item VIII. M 4<sup>th</sup> Quarter NOAs/Appeals Report (*April – June*) will be deferred.
- F. Item VIII. N 1<sup>st</sup> Quarter NOAs/Appeals Report (*July-September*) will be deferred.
- G. Evelyn will be providing the update on action items VII. A. to VII. C. instead of Angela Pao-Johnson.

**IV. Public Input**

Lori Walker spoke regarding the self-determination program, with Lori expressing excitement about its inclusion in the committee's priorities. Lori Walker highlighted ongoing barriers to its implementation and updating the SDP portion of the North Los Angeles County Regional Center website.

**V. Consent Items**

- A. Approval of Agenda with
- B. Approval of Minutes with amendments from the November 24, 2024, Meeting
  - a. There will be two corrections made to the meeting minutes by correcting the misspelling of Vivian Seda and Victoria Berrey.

**M/S/C** (Sharon Weinberg/Cathy Blin) To approve the Consent Items with the corrections made to the minutes.

**VI. Committee Business - Evelyn McOmie**

**A. Volunteer to Serve as Committee Chair—Evelyn McOmie**

- a. Jennifer Koster was elected to tentatively serve as chair of the Consumer Services Committee Meeting, and Nicholas Abrahms was elected to Co-Chair and back up/alternate chair.

**M/S/C** (Sharon Weinberg/Cathy Blin) To approve Jennifer Koster and Nicholas Abrahms as Co-Chairs for the Consumer Services Committee.

**B. Board Audit Question: Has the Board Properly referred Service Standards issues to this committee? – Evelyn McOmie**

- Evelyn McOmie noted that this committee has responsibly updated service standards to reflect changes according to legislative updates, mandates, and guidance from the department.
- There was discussion on why the board audit questions are in found in policy, but current policies are being reviewed and revised these audit questions will be temporarily.

**VII. Committee Action Items**

**A. Update re: Meeting with Lori Walker and Angela Pao-Johnson to review SDP Policy vs. Operational Issues- Angela Pao-Johnson**

Evelyn McOmie provided an update on this action item. During public input, Lori Walker provided an update on the meeting with Angela Pao-Johnson. Silvia Renteria-Haro provided an update on the direction SDP will be moving and information on upcoming website changes.

**B. Update on having FMS pay parents directly for pending social recreational / non-medical therapy reimbursements**

Evelyn McOmie provided an update on the FMS pay for parents. On March 1<sup>st</sup> the FMS vendor with NLACRC, Miji, will be processing all parent payments directly. Also, all CSC's are going through the ARCA Social Recreation. training. There is currently a lot of movement for social recreation and non-medical therapy reimbursements.

**C. Review suggested topics and determine feasibility for next agenda**

Evelyn McOmie presented that no suggestions were submitted for this committee's agenda. Sharon Weinberg and Cathy Blin noted that there was not much information on consumers that are in residential placements and suggested potentially discussing this further in future meetings.

**D. Updated flyer with extended deadlines for employment video casting call**

Evelyn McOmie presented the new updated flyers with the extended deadlines as requested at the last committee meeting.

**VII. Committee Report Updates**

**A. Semi-annual Purchase of Service (POS) Expenditure Data Reports – (Angela Pao-Johnson)**

Evelyn McOmie reported on the semi-annual Purchase of Service (POS) Expenditure Data Reports. North Los Angeles will be presented to the community on March 25<sup>th</sup>. The top five expenditures were noted: personal assistance, in-home respite, infant development, community integration, and adaptive skills. The data was broken down by amount, per capita, the expenditures, ethnicity, by individual and by valley.

B. Self-Determination Program Report and

C. SDLVAC Board Liaison Report – Silvia Renteria-Haro

Sylvia Renteria-Haro provided updates on the Self-Determination Program (SDP) and the SDP Local Advisory Committee Liaison Report. She reported that there 507 participants fully enrolled in the self-determination program since the beginning, and now there are 1,081 participants that attended the orientation. There were 28 transitions over the past two months of 2025. SDP is currently looking for a board liaison for the SDP local volunteer advisory committee.

D. Semi-annual Consumer Competitive Employment Report

Evelyn McOmie presented that there were 105 individuals, who gained employment from the last to this current reporting period. Up until December 2024 the total aggregate was 2,436 individuals with employment.

E. Semi-annual Consumer Diagnostic Report – **Deferred**

F. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (July – December 2024) – **Services Deferred**

Evelyn McOmie presented the semi-annual NOAs report by ethnicity, location, and age range for July-December 2024, explaining that there were issues pulling the data for the Services due to the search engine.

G. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (January -June 2024) – **Services Deferred**

Evelyn McOmie presented the semi-annual NOAs report by ethnicity, location, and age range for January-June 2024, explaining that there were issues pulling the data for the Services due to the search engine.

H. Semi-annual 4731 Report

Dana Lawrence presented the Semi-annual 4731 reports and addressed the 23 violations and the investigations.

I. Social Recreation, Camp, and Non-Medical Therapies

Evelyn McOmie presented the Social Recreation, Camp & Non-Medical Therapies Services the fiscal report over a period of 3 fiscal years and reported the payments that have been made.

J. 2<sup>nd</sup> Quarter Intake Data by Location Report (October-December)

Evelyn McOmie presented the intake data, highlighting the decline in the number of reports that went over 120-day period. This was a result of the regional center's ability to bring on

additional psychologists to assist with the evaluations.

K. 2<sup>nd</sup> Quarter Disparity Committee Report (October-December)

Evelyn McOmie presented the reported noting the topics of discussion: emergency preparedness, competitive employment opportunities for individuals and efforts to connect with businesses, schools and support groups, and healthcare access for individuals and families. The discussion revolved around supporting families and medical professionals.

L. 2<sup>nd</sup> Quarter NOAs/Appeals Report – **Deferred**

M. 4<sup>th</sup> Quarter NOAs/Appeals Report – **Deferred**

N. 1<sup>st</sup> Quarter NOAs/Appeals Report (July-September) – **Deferred**

**VIII. Meeting Action Item Review**

- Board Support will update the Committees List to reflect that Jennifer Koster and Nicholas Abrahms will be co-chairs on the committee.
- Evelyn McOmie and Lindsay Granger will assist Jennifer Koster with preparing the Committee Chair Report for the upcoming Board of Trustees meeting.

**IX. Future topic suggestions for CSC meetings:**

**X. Announcements / Information Items / Public Input**

A. Committee Attendance

B. Next Meeting: Wednesday April 16, 2025, at 6:00 p.m.

**XI. Adjournment**

The meeting was adjourned the meeting at 7:18 p.m.

*NLACRC*  
*Consumer Services Committee*  
**CRITICAL CALENDAR**  
*FY 2025-26*

<i>Month</i>	<i>Activity</i>
<i>July</i>	Committee does not meet in July
<i>August</i>	<p>Committee elects a chairperson for the current fiscal year.</p> <p>Orientation for new committee. Committee reviews their policies &amp; procedures, Bylaws Statement, Board Audit Section, Action Log for previous fiscal year, and Core Values for Policy Development. Committee revises the documents, if needed.</p> <p>Committee is provided with copies of their approved critical calendar for the new fiscal year.</p> <p>Committee finalizes their priority issues for this fiscal year and presents them to the Board of Trustees next month for approval.</p> <p>Committee reviews the Purchase of Service Annual Report to DDS for FY 2024-25</p> <p>Committee is given their monthly update on the Self-Determination Program</p> <p>Committee reviews the semi-annual Consumer Competitive Employment Report</p> <p>Committee reviews the semi-annual Consumer Diagnostic Report</p> <p>Committee reviews the semi-annual NOAs by Ethnicity/Location/Services &amp; Age Range Report</p> <p>Committee reviews the semi-annual 4731 Report</p> <p>Committee reviews the Social Recreation, Camp &amp; Non-Medical Therapies Services Report</p> <p>Committee reviews the 4<sup>th</sup> Quarter Intake Data by Location Report (April-June)</p> <p>Committee reviews the 4<sup>th</sup> Quarter NOAs/Appeals Report (April-June)</p> <p>Committee reviews the 4<sup>th</sup> Quarter Disparity Committee Report (April-June)</p>



	Committee reviews semi-annual Purchase of Service (POS) Expenditure Data Reports
<i>September</i>	Committee does not meet in September.
<i>October</i>	Annual Board & VAC Legislative Training will be held in October
<i>November</i>	Committee does not meet in November.
<i>December</i>	No Committee meetings in December.
<i>January</i>	<p>Committee is given their monthly update on the Self-Determination Program.</p> <p>Committee reviews the Social Recreation, Camp &amp; Non-Medical Therapies Services Report</p> <p>Committee reviews the 1<sup>st</sup> Quarter Intake Data by Location Report (July-September)</p> <p>Committee reviews the 1<sup>st</sup> Quarter NOAs/Appeals Report (July-September)</p> <p>Committee reviews the 1<sup>st</sup> Quarter Disparity Committee Report (July-September)</p> <p><u>Board Audit:</u></p> <ul style="list-style-type: none"> <li>• Ensure the Service Standards are consistent with the center's mission, vision, and values statement.</li> </ul> <p>Review the center's mission, vision, and values statement to determine if the center is providing adequate guidance in establishing consumer services policy.</p>
<i>February</i>	Committee does not meet in February.
<i>March</i>	<p>Committee reviews semi-annual Purchase of Service (POS) Expenditure Data Reports</p> <p>Committee is given their monthly update on the Self-Determination Program</p> <p>Committee reviews the semi-annual Consumer Competitive Employment Report</p> <p>Committee reviews the semi-annual Consumer Diagnostic Report</p> <p>Committee reviews the semi-annual NOAs by Ethnicity/Location/Services &amp; Age Range Report</p> <p>Committee reviews the semi-annual 4731 Report</p>

	<p>Committee reviews the Social Recreation, Camp &amp; Non-Medical Therapies Services Report</p> <p>Committee reviews the 2<sup>nd</sup> Quarter Intake Data by Location Report (October-December)</p> <p>Committee reviews the 2<sup>nd</sup> Quarter NOAs/Appeals Report (October-December)</p> <p>Committee reviews the 2<sup>nd</sup> Quarter Disparity Committee Report (October-December)</p> <p><u>Board Audit:</u></p> <p>Has the Board properly referred Service Standards issues to this committee?</p>
<i><b>April</b></i>	<p>Committee does not meet in April.</p>
<i><b>May</b></i>	<p>Committee reviews and approves the committee's draft critical calendar for next fiscal year.</p> <p>Committee is given their monthly update on the Self-Determination Program</p> <p>Committee reviews the Social Recreation, Camp &amp; Non-Medical Therapies Services Report</p> <p>Committee reviews the 3<sup>rd</sup> Quarter Intake Data by Location Report (January-March)</p> <p>Committee reviews the 3<sup>rd</sup> Quarter NOAs/Appeals Report (January-March)</p> <p>Committee reviews the 3<sup>rd</sup> Quarter Disparity Committee Report (January-March)</p> <p><u>Board Audit:</u></p> <ul style="list-style-type: none"> <li>• Does any action impact the availability or quality of services?</li> </ul> <p>Ensure that the Community Placement Plan goals are being met.</p>

[CCal.2024-25- Approved 06/12/2024]

## Self Determination Program Report - Implementation Updates

May 1, 2025

### *North Los Angeles County Regional Center Statistics*

Participants have completed Orientation from 2019-Present: **1,151** (increased by 27)

Total number of budgets that are certified: **627** (increased by 19)

Total number of spending plans that are approved: **553**

Total number of spending plans in progress: **94**

Total number of PCP's completed: **543** (increased by 15)

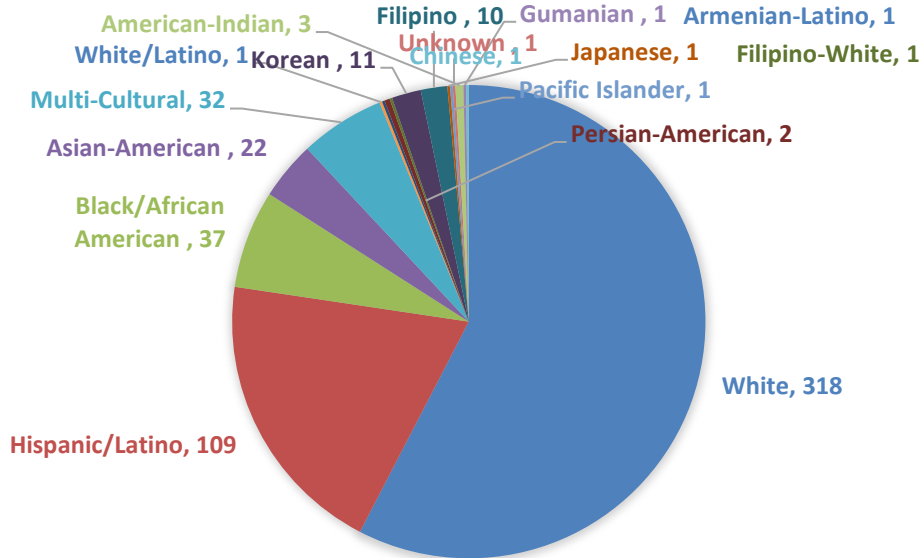
Total number of participants that did not continue after receiving budget: **3**

Total number of participants that have opted out of SDP: **10** (increased by 2)

Total number of Inter-Regional Center Transfers (out): **7**

Participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: **553** (9 transitions)

### ETHNICITY OF CURRENT PARTICIPANTS IN SDP



#### Transitions based on ethnicity:

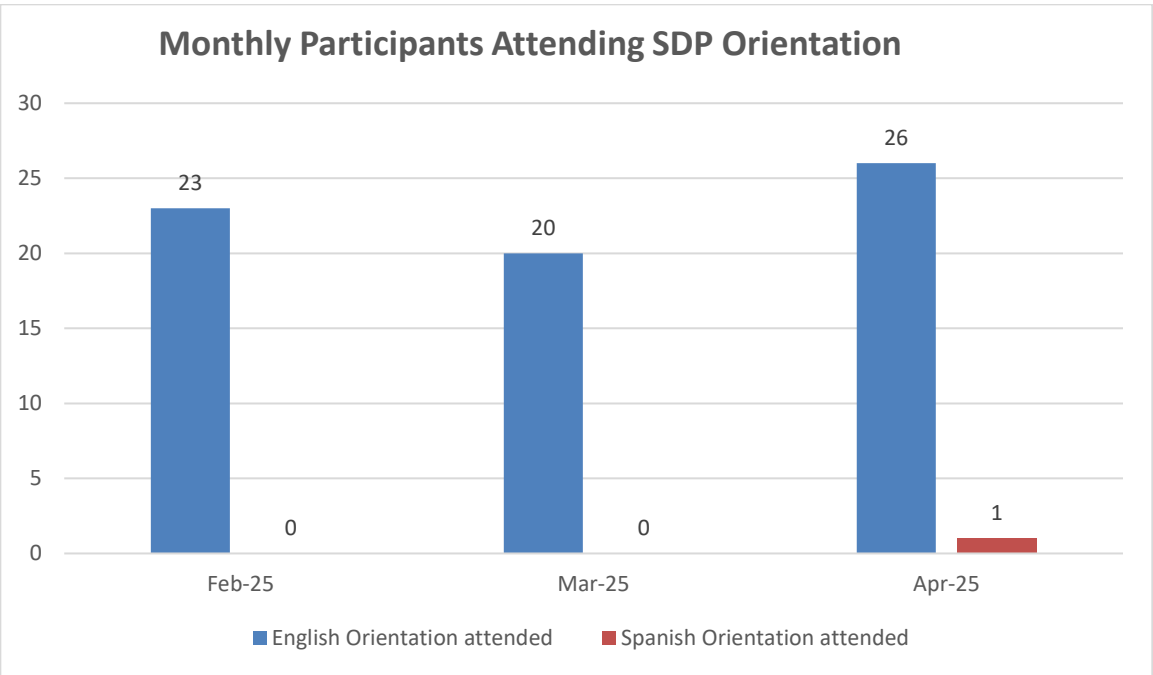
White: 1

Latino/Hispanic: 5

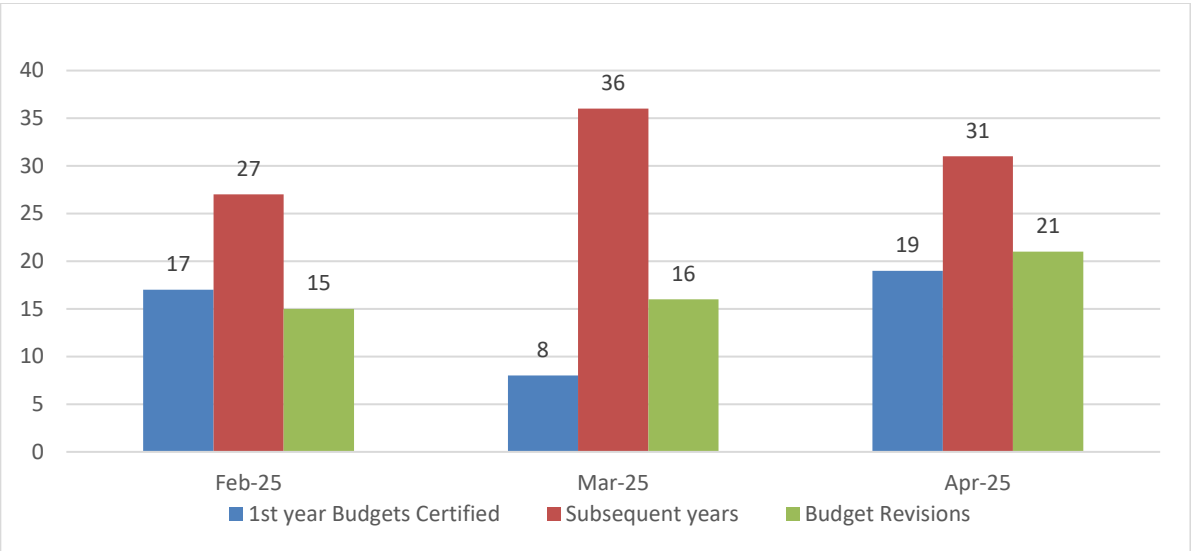
African American: 2

Asian: 1

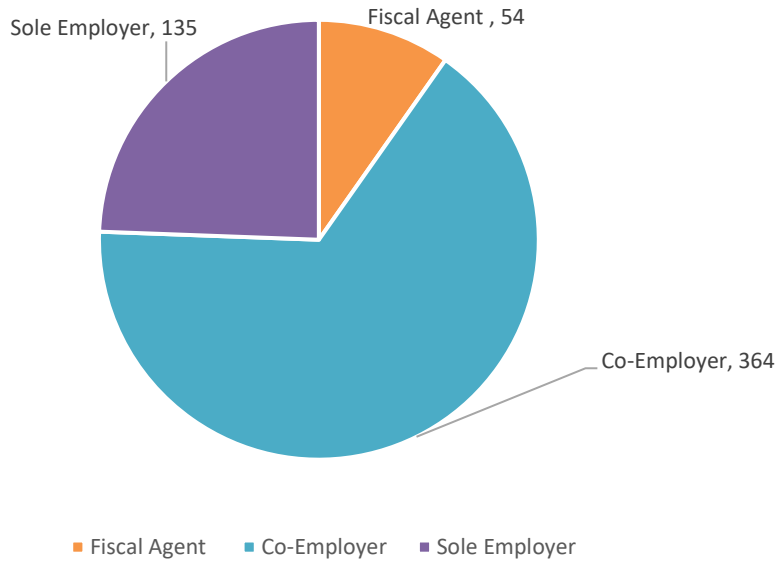
Monthly Participants Attending SDP Orientation



Monthly Budgets Certified



SDP Participants By FMS Model

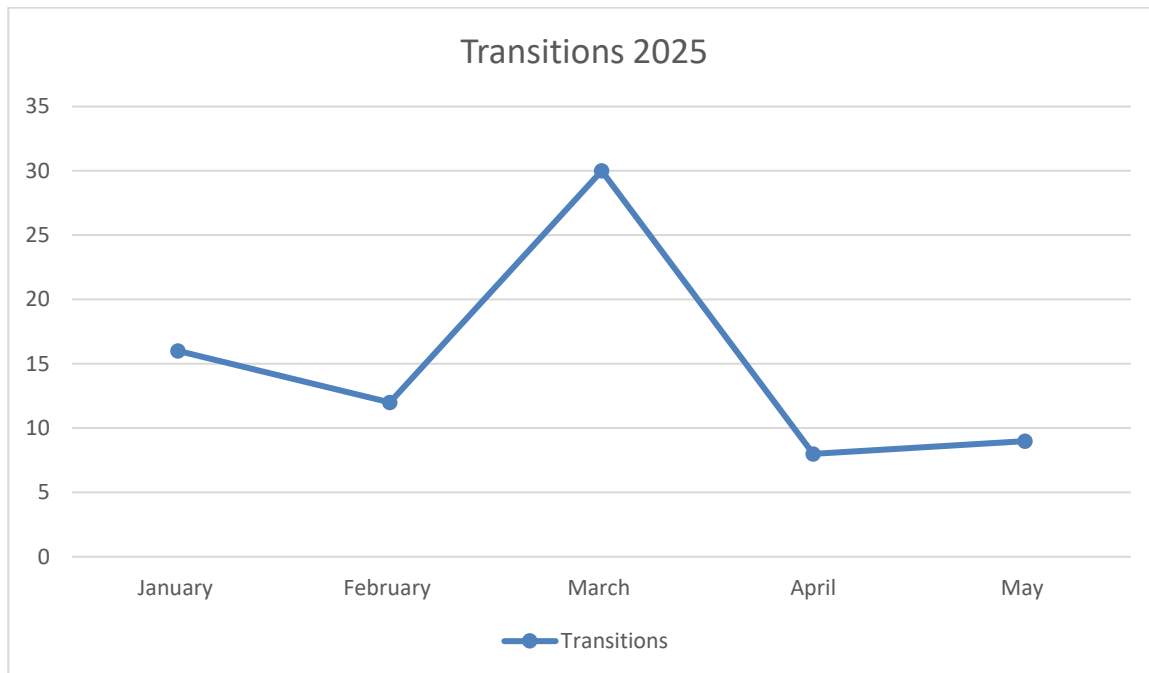


**Transitions this month:**

**Bill Payer: 2**

**Co-Employer: 7**

**Sole Employer: 0**



**Total transitions this year: 75**

*NLACRC Implementation Updates/ information:*

- FMS Directive:  
**FMS requirements:** [D-2025-Self-Determination Program-001 Self-Determination Program: Additional Requirement for Entities Applying for Self-Determination Program Financial Management Service Vendorization](#)  
**Attachment A:** [Attachment A D-2025-Self-Determination Program-001 Self-Determination Program: Additional](#)

[Requirement for Entities Applying for Self-Determination Program Financial Management Service Vendorization](#)  
**Attachment B:** [Attachment B D-2025-Self-Determination Program-001 Self-Determination Program: Additional Requirement for Entities Applying for Self-Determination Program Financial Management Service Vendorization](#)

- SDP Orientation is available:
  1. Through State Council <https://scdd.ca.gov/sdp-orientation/>
  2. Virtual through NLACRC on the 1st Monday of the month in English and 3<sup>rd</sup> Monday of the month in Spanish (unless there is a holiday, day may change).  
 RSVP: [selfdetermination@nlacrc.org](mailto:selfdetermination@nlacrc.org)
    - Next Virtual Orientation meetings:
      - Monday June 2, 2025 (English) from 9AM-12:00PM
      - Monday June 16, 2025 (Spanish) from 9AM-12:00PM
- Self Determination Support Group – June 4, 2025 at 4:30pm via Zoom. [Meeting Registration - Zoom](#)
- SDP Local Volunteer Advisory Committee- Thursday May 15 from 6:30PM-8:30PM
  - The meeting will be held virtually. The Zoom link can be found on NLACRC’s calendar [Self Determination Local Advisory Committee Meeting | Calendar of Events | NLACRC](#)  
 Everyone is welcomed to attend meetings!
- Support for participants and families: NLACRC has coaches available to support with SDP transition process or if you are in the program and need assistance. Ask your CSC for a referral.
  - AACcolades
  - Claudia Cares Consulting
  - HelpGrow Freedom
  - Integrated Community Collaborative (ICC)
- NLACRC & SDP Local Volunteer Advisory Committee Best Practices Subcommittee
  - The Best Practices Subcommittee is reviewing workflows and processes related to NLACRC’s implementation of Self Determination. The committee meets monthly.

*Resources:*

- Disability Voices United – SDP Connect Meetings (Every other Wednesday at 4:30- 6pm)  
[Upcoming Events | Disability Voices United](#)
- Self Determination Program Service Definitions:  
[https://www.dds.ca.gov/wp-content/uploads/2019/05/SDP\\_Service\\_Definitions.pdf](https://www.dds.ca.gov/wp-content/uploads/2019/05/SDP_Service_Definitions.pdf)

FMS Agencies	Model	Language Spoken:	Accepting participants?	Employee Burden Cost	Budget Limits	Contact Info
Accura	Bill Payer, Co-Employer, Sole Employer	English	Yes	19.90% Co-employer	\$125,000	Subash Rajavel <a href="mailto:subash@accurafms.com">subash@accurafms.com</a>
				15.68% Sole Employer		408-768-2334

Ace	Bill Payer, Co-Employer, Sole Employer	English & Farsi	Yes, Free consultation available to prospective clients.	24.86% Co- employer  15.68% Sole Employer	Max budget: \$120,000	Phone: 833-4-ACE FMS (833-422- 3367), Option 1  <a href="mailto:Info@acefms.com">Info@acefms.com</a>  Web: <a href="http://AceFMS.com">Http://AceFMS.com</a>
Action	Bill Payer, Co-Employer, Sole Employer	English & Spanish	Yes, new clients call and leave message or fill out a <u>contact us</u> request on the website.	25%-Co- employer  17% Sole Employer	No budget limits	Main office: (310) 867-8882 Website: <a href="http://actionfms.com">actionfms.com</a> Email: <a href="mailto:contact@actionfms.com">contact@actionfms.com</a>
Acumen	Bill Payer, Sole Employer	English & Spanish  But have translators for other languages.	Yes. Consult required and it may take up to 2 months to transition.	21.25%	\$200,000	Yvette Torres  (424) 210-8810  <a href="mailto:yvettet@acumen2.net">yvettet@acumen2.net</a>
Arch	Bill Payer, Co-Employer, Sole Employer	English		Co-Employer is 19.86%  Sole Employer 14.27%	\$150,000 Possible exceptions	Contact Phone Number 619-330- 7097  Email Contact <a href="mailto:support@archfms.com">support@archfms.com</a> <a href="http://www.archfms.com">www.archfms.com</a>
Aveanna	Bill Payer and Co- Employer (with nursing through home health agency only)	English, Spanish, Vietnamese, Cantonese, Mandarin and Trieu Chau	Consult required. Date to be given my FMS agency.	17.37% .	Anything above \$150,000 requires additional review. They have a “hard limit” of \$200,00.000 annually.	(866) 979-1182 <a href="mailto:fmsinfo@aveanna.com">fmsinfo@aveanna.com</a>

Balance	Bill Payer, Co-Employer, Sole Employer		Consultation and intake form	19.55% Co- employer  13.65% Sole Employer	\$120,000	Main Line: (888) 368- 3710 Teri Ercoli Phone: (424)228-9854 E-mail: <a href="mailto:info@balancefms.com">info@balancefms.com</a>
Cambrian	Bill Payer, Co- Employer	English, Spanish, Vietnamese, Tagalog, Farsi	Yes	22.20%	Budgets over \$120,000 require review.	David Ellis (562) 498-1800 Ext. 2231  <a href="mailto:davide@cfms1.com">davide@cfms1.com</a>
Casa Fiscal/Essential Pay	Bill Payer, Co- employer	English, Spanish, Mandarin	No	19.15%	None	(510) 336-2900 (833) 268-8530 <a href="mailto:contact@essentialpay.com">contact@essentialpay.com</a> <a href="#">m</a>

Dromen	Bill Payer, Co-Employer, Sole Employer	English, Spanish				Contact Phone Number John Feringa: (909) 821- 7598
FACT	Bill Payer, Co-Employer, Sole Employer	English	Waiting list	20%	Unknown	(310) 475-9629 <a href="mailto:FMS@factfamily.org">FMS@factfamily.org</a>
FMS Pay LLC	Bill Payer	English Spanish Translation available for other languages	Yes	N/A	No budget limit	Phone: (858) 281-5910 Website: <a href="http://www.myfmspay.com">www.myfmspay.com</a> <a href="mailto:connect@fmspay.com">connect@fmspay.com</a>
GT Independence	Bill Payer, Sole Employer, Co- Employer	All Languages are supported to assist Individuals in the language of their choice	Require a certified budget & spending plan draft to start onboarding process.	Co-employer 24%  Sole Employer- 18%  All FMS models- Non- payroll burden 1%	None	Elva Chavez  (877) 659-  4500  <a href="mailto:tjones@gtindependence.com">tjones@gtindependence.com</a>
Mains'l	Bill Payer, Sole Employer, and Co- employer	English & Spanish	Require certified budget & spending plan draft to start onboarding process.	17.23% for Sole Employer  17.13% for Co- employer	None	Jason  Bergquist  (866) 767-  4296  <a href="mailto:jmbergquist@mainsl.com">jmbergquist@mainsl.com</a>
Public Partnerships LLC (PPL)	Sole Employer-		Yes	18.47% for Sole Employer		Customer Service Hours: 8 am – 5 pm PST 844-902-6665 Email: <a href="mailto:pplcalifornia@pplfirst.com">pplcalifornia@pplfirst.com</a> Web: CA SDP   PPL First
Ritz	Bill Payer,	English, Spanish &	New clients-	18.90%	\$120,000	Website: <a href="http://Ritzfms.com">Ritzfms.com</a>





# North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311

| [www.nlacrc.org](http://www.nlacrc.org)

	Co-Employer	Mandarín	visit website to fill out an inquiry form. Waitlist-June 2024			Kitleng Pui <a href="mailto:kpui@ritzvocational.com">kpui@ritzvocational.com</a> (626)-600-4703
Sentinel Four	Bill Payer, Co-Employer, Sole Employer		Consultation	18.07% Co-employer  13.37% Sole Employer-	None	<a href="https://sentinelfour.com/contact-us/">https://sentinelfour.com/contact-us/</a>
SequoiaSD, Inc.	Bill Payer, Co-Employer, Sole Employer	English, Spanish, Translation available for other languages	Yes, but have certified budget.	20.64%	\$250,000	Info@sequoiasd.com  Website: <a href="http://sequoiasd.com">sequoiasd.com</a> <a href="mailto:sequoiaenrollment@sequoiasd.com">sequoiaenrollment@sequoiasd.com</a> 949-301-9950
Sisk	Bill Payer, Co-Employer, Sole Employer	English, Spanish				Contact Phone Number Apriely L. Sisk (209) 910-9100 Email Contact <a href="mailto:SISKFSI@gmail.com">SISKFSI@gmail.com</a> <a href="https://siskfinancial.com/">https://siskfinancial.com/</a>

**LOS ANGELES COUNTY REGIONAL CENTER**  
**Board Member Reporting Out Form**

**Name:** Silvia Renteria-Haro

**Meeting:** SDLVAC

**Date of Meeting:** April 17, 2025

1.	Number of Attendees	28
2.	Public Input:	<p>SCDD – Announced they offer trainings and can answers questions related to SDP.</p> <p>Kristianna from the Self-Determined Institute announced their lunch series meeting on the third Tuesday of every month, where they would have a new self-determination program ombudsperson and an FMS agency.</p> <p>Autism Society continues to offer training, they reported that the have had an increase in NLACRC participants.</p> <p>Chair shared the NLA’s website where you can find information on SDP, she shared the committees email as well.</p>
3.	Points of Discussion:	1: The SDLAC members have drafted a letter to the Board of Trustees requesting a more formal engagement between the SDLAC and the Board beyond public comment.
4.	Reported out to Committee/Meeting:	<p>1: Committee Center Plan-</p> <ul style="list-style-type: none"> <li>a) SDP Training for NLACRC employee- Robin shared that the Training Dept. and SDP Team are working together to create an interactive training, however it is not ready yet.</li> <li>b) A survey for SDP participants will be sent out to gain understanding of the training and improvement needs.</li> <li>c) Rate reform-Currently NLACRC is using Sandis vendor rates for existing services and the 90% statewide rate for new services. We are working closely with the Accounting Dept. and Community Service to implement the new rates as they are approved.</li> </ul>
5.	Area of Concerns:	<p>1: The co-chair discussed ongoing issues with timelines and unresponsiveness from CSCs.</p> <p>2: SDP Implementation Funds-there were \$9,181 remaining. These funds do not roll over therefore they were lost. The Chair would like NLACRC to do better by spending all funds by the deadline. Robin explained that even though there are funds remaining, NLACRC helped those that needed it. To assist with this, the RFP Awardee meeting will be restarting in May. They will take place every other month.</p> <p>3: Committee member, Jordan would like to see more participants in the SDLAC.</p>

<b>6.</b>	<b>Action Items:</b>	1: NLACRC to complete the staff training- Target date is end of August.
<b>7.</b>	<b>Questions for the Board:</b>	Did you receive our letter?
<b>8.</b>	<b>Miscellaneous</b>	

FY 2024-25	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Total Absences	Total Hours
Consumer Services Committee	Dark	Dark		Dark		Dark	Dark		Dark	Dark		Dark		
Nicholas Abrahms			P		P			P					0	4.50
Cathy Blin			P		P			P					0	4.50
Anna Hurst			P		P			Ab					1	3.25
Jennifer Koster			P		P			P					0	4.50
Laura Monge			P		P			Ab					1	3.25
Sharon Weinberg (VAC Rep)			P		P			P					0	4.50

Meeting Time 1.25 2.00 1.25 4.5

P = Present Ab = Absent

Attendance Policy: In the event a Trustee shall be absent from three (3) consecutive regularly-scheduled Board meetings or from three (3) consecutive meetings of any one or more committees on which he or she may be serving, or shall be absent from five (5) regularly-scheduled Board meetings or from five (5) meetings of any one or more Committees on which he or she may be serving during any twelve (12) month period, then the Trustee shall, without any notice or further action required of the Board, be automatically deemed to have resigned from the Board effective immediately. The secretary of the Board shall mail notice of each Trustee's absences during the preceding twelve (12) month period to each Board member following each regularly-scheduled Board meeting. (policy adopted 2-10-99)

North Los Angeles County Regional Center

**Consumer Services Committee**

FY 2024-25 Action Log

Meeting Date	Subject	Action Text
09/18/2024	Approval of Minutes of July 17 <sup>th</sup> Meeting	<b>M/S/A</b> (Nicholas Abrahms/Jennifer Koster) Motion to approve the Minutes as presented.
	<b>Item III</b> Public Input	<b>Action Item:</b> <u>Board Support</u> to confirm and check the website link for future meetings to ensure proper access.
	<b>Item V.B</b> Committee Business	<b>M/S/A</b> (Vivian Seda/George Alvarado) Motion to approve the Committee Priorities for FY 2024-25
	<b>Item V.C</b> Committee Business	<b>M/S/A</b> (Vivian Seda/Cathy Blin) Motion to approve the Committee Critical Calendar with the addition of the Social Rec Report quarterly from the Administrative Affairs Committee.  <b>Action Item:</b> <u>Board Support</u> to update Administrative Affairs and Consumer Services critical calendars to move the social rec report from Administrative Affairs to Consumer Services.
	<b>Item VI.B</b> Committee Action Items	<b>Action Item:</b> <u>Committee Staff</u> to add the deferred SDLAC role discussion item to the next meeting agenda.
	<b>Item VII.D</b> Committee (Reports) Updates	<b>Action Item:</b> <u>Vini Montague</u> to gather information on employment initiatives and programs for the next meeting.

	<b>Item VII.G</b> Committee (Reports) Updates	<b>Action Item:</b> <u>Dana Lawrence</u> to redact complainant and vendor names from future 4731 reports used in public forums and meetings.  Dana Lawrence to review and potentially revise the process for presenting 4731 complaint data in committee meetings.
	<b>Item VII</b> Committee (Reports) Updates	<b>Action Item:</b> <u>Committee Staff</u> to add deferred reports, VII.E, VII.F and VII.I, to the next meeting agenda.
	<b>Item X.A</b> Committee Attendance	<b>Action Item:</b> <u>Board Support</u> to update the committee attendance list to include Sharon as the VAC representative.
<b>11/20/2024</b>	Approval of Minutes of September 18 <sup>th</sup> Meeting	<b>M/S/A</b> (George Alvarado/Laura Monge) Motion to approve the Minutes as presented.
	Approval of Agenda	<b>M/S/A</b> (George Alvarado/Laura Monge) Motion to approve the Agenda as presented.
	<b>Item</b>	<b>Action Item:</b> <u>Board Support</u> to add Venus Rodriguez-Khorasani to Vendor Advisory Committee meeting invite.
	<b>Item</b>	<b>Action Item:</b> <u>Board Support</u> to send Jennifer links for Administrative Affairs and Executive Committee meetings.
	<b>Item IV.B</b> Committee Business	<b>Action Item:</b> <u>Board Support</u> to send updated audit questions to legal for review after work group completes revisions.
	<b>Item V.B</b> Committee Action Items	<b>Action Item:</b> <u>Angela Pao-Johnson</u> and <u>Lori Walker</u> to connect about reviewing SDP policy versus operational issues.

	<b>Item V.C</b> Committee Action Items	<b><u>Action Item:</u></b> <u>Venus Rodriguez-Khorasani</u> to provide updated flyer with extended deadline for employment video casting call.
	<b>Item</b> Committee Action Items	<b><u>Action Item:</u></b> <u>Angela Pao-Johnson</u> to look into having FMS pay parents directly for pending social recreational/non-medical therapy reimbursements.
	<b>Item IX</b> Future Topic Suggestions	<b><u>Action Item:</u></b> <u>Committee members</u> to submit suggestions for future meeting topics to board support by January 7 <sup>th</sup>
	<b>Item IX</b> Future Topic Suggestions	<b><u>Action Item:</u></b> <u>Board Support</u> to compile and send topic suggestions to Rosie.
	<b>Item IX</b> Future Topic Suggestions	<b><u>Action Item:</u></b> <u>Rosie Sigala and Angela Pao-Johnson</u> to review suggested topics and determine feasibility for next meeting agenda.
<b>02/19/2025</b>	Approval of Minutes of November 20 <sup>th</sup> Meeting	<b>M/S/A</b> (Sharon Weinberg/Cathy Blin) Motion to approve the Minutes with corrections.
		<b><u>Action Item:</u></b> <u>Board Support</u> to make changes to the meeting minutes and post them online.
	Approval of Agenda	<b>M/S/A</b> (Sharon Weinberg/Cathy Blin) Motion to approve the agenda as updated.
		<b><u>Agenda Items Deferred:</u></b> Semi-Annual Consumer Diagnostic Report 2 <sup>nd</sup> Quarter NOAs/Appeals Report (October-December) 4 <sup>th</sup> Quarter NOAs/Appeals Report (April-June) 1 <sup>st</sup> Quarter NOAs/Appeals Report (July – September)  <b><u>Action Item:</u></b> <u>Board Support</u> will include the deferred items to the next meeting agenda.

	<b>Item VII. A</b> Committee Business	<b><u>Action Item:</u></b> <u>Board Support</u> will update the committee lists to reflect Jennifer Koster and Nicholas Abrahms as the new Chair and Co-Chair of the committee.  <u>Evelyn McOmie, Lindsay Granger, and Jennifer Koster</u> will work together to prepare the Committee Summary for the Chair to report out at the next Board of Trustees meeting.
	<b>Item VII. B.</b> Committee Business	<b><u>Action Item:</u></b> <u>Board Support</u> will no longer add the Board Audit Question to the CSC agenda.
	<b>Item VIII. A.</b> Report Outs	<b><u>Action Item:</u></b> <u>Evelyn McOmie</u> will discuss on the Semi-annual Purchase of Service (POS) Expenditure Data Reports, addressing what data is reported and how much data to the committee.  <u>Board Support</u> will add this as an Action Item on the next meeting agenda.
<b>05/22/2025</b>	Approval of Minutes of February 19 <sup>th</sup> Meeting	<b>M/S/A (/)</b> Motion to approve the Minutes as presented.
	Approval of Agenda	<b>M/S/A (/)</b> Motion to approve the Agenda as amended.