



North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | www.nlacrc.org

MEMORANDUM

Date: May 7, 2025

To: **Consumer Advisory Committee:** Juan Hernandez (chair), Bill Abramson, Pam Aiona, George Alvarado, Jennifer Koster, Destry Walker

From: Lindsay Granger, Executive Administrative Assistant

Subject: The next CAC Meeting: Wednesday, May 7, 2024, at 3:00pm

.....

Hello everyone!

Attached is information for this week's CAC meeting. Please review this information prior to the meeting and bring it with you to the meeting.

If you have any questions or if you are unable to attend the meeting, please let me know. I can be reached at (818) 452-4743 or at BoardSupport@nlacrc.org.

Thank you!

Join Zoom Meeting

<https://us06web.zoom.us/j/87280164927?pwd=d7rGgXtQqF7o3ZEeVfgAb306sApRFT.1>

Meeting ID: 872 8016 4927

Passcode: 480150

Attachments:
Meeting Packet

Supporting people with developmental disabilities in the San Fernando, Santa Clarita, and Antelope Valleys since 1974.

Consumer Advisory Committee Meeting 5.7.25

Table of Contents

Memorandum	1
Table of Contents	2
Agenda	3
Agenda Item 3. A. Approval of Meeting Minutes	4
Agenda Item 6.D. NLACRC Local Delegation Team	8
Agenda Item 6.E. Community Legislative Events.....	9
Agenda Item 6.F. May Revise	10
Agenda Item 5.E.CAC Training Calendar	11
Agenda Item 7. Announcements and Flyers	
Stop the Stigma	12
Foster Youth Resource Fair	13
Mother’s Day Block Party and Resource Fair	14
Valley Blockfest.....	16
Take Action Events	17
Salute to Recreation Family Festival.....	19
Community Safety Fair	20
Senior Enrichment Center 16 th Annual Senior Symposium.....	22
Agenda Item 8B. Attendance Sheet	23



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CONSUMER ADVISORY COMMITTEE

Wednesday, May 7, 2025, 3:00 p.m.

Virtual Zoom

~ AGENDA ~

- 1. Call to Order & Introductions**
- 2. Agenda – Approval of Agenda**
- 3. Public Input**
- 4. Consent Items**
 - A. Approval of meeting minutes on April 2, 2025
- 5. Action Items**
 - A. Approval to Add a CAC Meeting in June – Juan Hernandez
- 6. Committee Business**
 - A. OCRA Presentation on Moving Into the Community – Erica Rodriguez
 - B. Update on CAC Marketing Campaign – Chris Whitlock
 - C. Update on Communication to Consumers – Chris Whitlock
 - D. NLACRC Local Delegation Team – Belinda Abatesi
 - E. Community Events Update – Belinda Abatesi
 - F. May Revise – Belinda Abatesi
 - G. Update on NLACRC Call Directory System – Angela Pao-Johnson
 - H. CAC Chair Report – Juan Hernandez
 - I. CAC Training Calendar – Jose Rodriguez
- 7. Action Items and Meeting Minutes**
- 8. Announcements / Information / Public Input**
 - A. Next meeting August 7, 2025
 - B. Attendance sheet
- 9. Adjournment**

Supporting people with developmental disabilities in the San Fernando, Santa Clarita, and Antelope Valleys since 1974.

North Los Angeles County Regional Center
Consumer Advisory Committee Meeting Minutes (Via Zoom)
April 2, 2025

Present: Juan Hernandez, Bill Abramson, Pam Aiona, Jennifer Koster – **Committee Members**

Jacqueline Gaytan – DDS, Lety Garcia, Nicholas Mendoza, Elena Tiffany, Erica Rodriguez – OCRA Clients’ Rights Advocate, Marianita Mendez – DDS,
- **Guests**

Angela Pao-Johnson, Santos Rodriguez, Jose Rodriguez, Destiny Holt, Lindsay Granger, Belinda Abatesi, Victor Vitalis – **Staff**

Absent: Destry Walker and Jennifer Koster

The meeting opened with **OCRA Presentation on Social Security** – Erica Rodriguez Clients’ Rights Advocate with OCRA gave the presentation.

1. Call to Order & Introductions

- A. Committee Chair and Board of Trustees President, Juan Hernandez called the meeting to order at 4:14pm after the OCRA presentation on social security income was completed.
- B. Juan Hernandez read the civility code and started introductions.

2. Agenda

M / S/ C (George Alvarado / Jennifer Koster) Approval of the meeting Agenda as presented.

3. Public Input

There was no public input.

4. Consent Items

- A. Approval of Minutes from March 5, 2025 Meeting

M/S/C (Jennifer Koster / George Alvarado) To approve the March 5, 2025 minutes.

5. Committee Business

- A. CAC Website Workgroup – Chris Whitlock
Chris Whitlock presented on the CAC Website Workgroup and provided a recap of items from the workgroup. These items included: reviewing the ADA

guidelines for the website, using more photos for the website, using a longer time on the dropdown menus, applying plain language, and a site map in the footer.

NLACRC's web developers ran an ADA compliance on the website, and the working to implement suggestions, such as font sizes, colors, and images, are currently underway. Public Information is currently working on applying plain language. These items are currently being worked on.

B. CAC Marketing Campaign – Chris Whitlock

At the last CAC meeting, there was a request to put together flyers to present. Chris Whitlock presented the different flyers that Public Information created to post on the website and social media. Including photos of individuals, who left their testimony or left the comment was proposed to the CAC for input and feedback. Juan Hernandez supported the idea. The committee discussed the flyers that were presented and provided feedback, and an updated version will be made.

ACTION: Chris Whitlock will move forward with making these updates and sending out consent forms.

ACTION: Public Information will reach out regarding potential photos to use for the flyers. The updates and suggestions will be made to the flyers and presented at the next meeting. Board Support will provide any additional assistance.

C. NLACRC Local Delegation Team – Belinda Abatesi

This is a local team that would go to meet with legislators to discuss various and unique topics based on the legislators that they are meeting. Belinda Abatesi provided an explanation on the NLACRC Local Delegation Team, which serves to expand the organization's grassroots advocacy efforts by forming local delegation teams. It will mostly be advocating for a community with unique topics depending on the legislator.

The link with information on who would like to join the team is provided: <https://forms.office.com/r/JWw6WtDs9g>

ACTION: Belinda Abatesi will send out an email to the Consumer Advisory Committee members with information to ask who would like to join the team.

ACTION: Board Support will send out the link with information on the local delegation team and to sign up for those, who are interested.

D. Discuss Bylaw Structure for the CAC Committee Chair – Juan Hernandez

The process to elect a committee chair in the current Bylaws was addressed and presented to the committee members. It was explained that it is not necessary to be a board member to run for the CAC Committee Chair so that any member of the committee can run for the position. The elections are held in August. There was emphasis on the necessity of the CAC Committee Chair to attend every meeting.

ACTION: Board Support will send out an email to find out who may be interested in running for chair of the CAC committee.

E. Transportation Updates – Juan Hernandez and Jose Rodriguez

Updates on current changes were provided, specifically in the Van Nuys and Pacoima areas. Fares will be increasing in price, but Jose Rodriguez is awaiting an email for confirmation on the new cost. Also, Jose Rodriguez is working on getting more information on potentially getting reduced fees.

ACTION: Jose Rodriguez will send out an update on the new fare and any additional information on reduced fees.

F. NLACRC Call Directory System – Victor Vitalis

Victor Vitalis provided information on the NLACRC Call Directory System and to provide answers to questions. Jose Rodriguez brought up the issue on calling the office number and getting re-routed to a different office location that is not the same or correct. as it will not connect them correctly to the individual or office location they are trying to reach, causing a delay in speaking with the correct person.

ACTION: IT Will be addressing the issue of the main number and consolidating these calls. IT will work to resolve the issue.

G. CAC Chair Report – Juan Hernandez

This item will be deferred to the next meeting.

H. CAC Training Calendar – Jose Rodriguez

Jose Rodriguez presented the CAC Training Calendar with the upcoming OCRA training.

ACTION: Jose Rodriguez will update the Training Calendar for the next fiscal year.

6. **Identify Agenda Items for the Next Board Meeting**

No items needed to go to the next board meeting.

7. **Announcements/Information/Public Input**

Flyers for upcoming events were shared with the members of the consumer advisory committee members.

- A. Next meeting May 7, 2025
- B. Attendance sheet

8. Adjournment

Juan Hernandez adjourned the meeting at 5:

Submitted by:
Lindsay Granger
Executive Administrative Assistant

DRAFT

NLACRC DELEGATION TEAM

On April 14th and 17th, NLACRC Delegation Teams met with Assemblymember Lackey and Assemblywoman Schiavo to advocate for policies that support individuals with developmental disabilities, their families, and service providers.

As part of our ongoing advocacy efforts, the teams have:

- Conducted legislative visits to elevate key community concerns, including workforce shortages, service access, and funding gaps.
- Shared powerful stories and data to demonstrate the real-life impact of policy decisions.
- Facilitated open discussions around proposed legislation, budget priorities, and the broader policy landscape.
- Launched a podcast series to dive deeper into what's happening in legislators' districts and to provide insights into state and federal developments.

These collective efforts help ensure that the voices of those we serve are not only heard but are helping shape the future of California's developmental services system.

If you're passionate about advocacy and want to help make a difference, please sign up using this form: [NLACRC Local Grassroots Participation Form](#)





LEGISLATIVE EVENTS

Community events are open to all community members and are not hosted by NLACRC. Please check the links for further information and RSVP if you plan to attend.

Supported Life Institute - 29th Annual California Statewide Self-Advocacy Conference "Follow the Yellow Brick Road to Self-Advocacy"

Join Peers at this exciting 2-Day All-in-Person Conference focused on getting more information and understanding, and speaking up for yourself, and networking with others with developmental disabilities.

- 📅 **Date:** Friday, May 9, 2025 - Saturday, May 10, 2025
- 🕒 **Time:** 9:00 AM - 8:00 PM (**Friday**); 9:00 AM - 3:45 PM (**Saturday**)
- 📍 **Location:** Wyndham Sacramento Hotel - [Registration](#)




Valley Industry and Commerce Association (VICA) - Government Affairs Committee

The Government Affairs Committee is the catch-all committee for public policy matters with the potential to impact the overall business community. Meetings feature discussions on major local, state and federal legislation related to tax policy, worker relations, government efficiency, election regulation and legal reform, among others. Consideration of ballot initiatives also originates in this committee.

- 📅 **Date:** Wednesday, May 21, 2025
- 🕒 **Time:** 12:00 PM – 2:00 PM
- 📍 **Location:** TBD - [Registration](#)

Valley Industry and Commerce Association (VICA) - Congressional Breakfast




An opportunity to hear directly from members of Congress about federal issues affecting the Valley.

-  **Date:** Wednesday, May 28, 2025
-  **Time:** TBD
-  **Location:** TBD - [Registration](#)

NLACRC EVENT - SAVE THE DATE

Legislative Breakfast

Join us for a vital discussion on policies affecting individuals with developmental disabilities, their families, and service providers.

-  **Date:** Friday, June 27, 2025
-  **Time:** 9:00 AM - 11:30 AM
-  **Location:** TBA

Stay tuned for more details and formal registration. We look forward to your participation in this important conversation.

GOVERNOR'S MAY REVISION – 2025–26 BUDGET

Governor Newsom's May Revision is expected to be released by **May 14, 2025**, and will update the state's fiscal outlook based on the latest revenue data following the April tax filing deadline. The May Revision will outline revised funding proposals across key areas such as **Medi-Cal, education, infrastructure, and services for individuals with developmental disabilities**, and will shape final budget negotiations ahead of the Legislature's **June 15 constitutional deadline** to pass the budget.

To view the Governor's original January budget proposal and the Legislative Analyst's Office (LAO) projections, visit:

<https://lao.ca.gov/Budget?year=2025&subjectArea=outlook>

For more detailed information and updates, you can visit the official California Budget website: ebudget.ca.gov

Past and upcoming budget committee hearings:

- Assembly Budget Committee Hearings: <https://abgt.assembly.ca.gov/hearings>
- Senate Budget and Fiscal Review Committee Hearings: <https://sbud.senate.ca.gov/committeehome>

North Los Angeles County Regional Center
Consumer Advisory Committee

Training/Presentation Calendar

FY 2024-25

Date (Time)	Training/Presentation Topic
July 2024	Informal Meeting (check-in)
August 2024	CAC Orientation
September 2024	OCRA voting rights presentation
October 5 2024 Confirmed	Emergency preparedness (Roy Ortega)
November 1 2024	Employment specialist
December 2024	Informal Meeting (check-in)
January 2025	LEAP program TBD
February 2025	Public information website work group
March 2025	Fair Hearings
April 2025	Social Security
May 2025	Moving into the community
June 2025	Budget update

Note: Presentations should be no longer than 20 minutes.

STOP THE STIGMA 2025



COMMUNITY, CONVERSATION, AND CHANGE!



MAY 10TH, 2025

10:00 AM – 02:00 PM

Henry Mayo Newhall Hospital Campus

23803 McBean Parkway,
Valencia, CA 91355

About Our Event!

Stop the Stigma 2025 is back! Join us on May 10th for a powerful day dedicated to mental health awareness, support, and advocacy. Connect with community resources, hear inspiring stories, and take part in engaging activities designed to break down barriers and foster understanding.

Event Highlights

Expert Panels & Speakers ◀

Learn from mental health professionals and lived-experience advocates.

Resource Fair ◀

Connect with local organizations offering support and services.

Food & Fun ◀

Enjoy delicious snacks, live music, and a supportive atmosphere.

Gift Basket Raffle ◀

Collect tickets by interacting with local vendors and win a gift basket!

FREE ADMISSION! SIGN UP HERE: <https://bit.ly/3CKqy4J>

Foster Youth Resource Fair

*PATHWAYS TO POSSIBILITIES:
EMPOWERING CURRENT AND FORMER
FOSTER YOUTH THROUGH CONNECTION
AND OPPORTUNITY*

Thursday, May 8, 2025

10am-12pm

Los Angeles Pierce College

6201 Winnetka Ave, Woodland Hills, CA 91367

Join us at our highly anticipated Resource Fair! A dynamic event designed to connect current and former foster youth with invaluable resources and opportunities.

Register Below or use the link:

<https://forms.office.com/g/WTZZCktE1K>

For more information call
Van Nuys Department of
Rehabilitation
818-901-5024



*If interested in being a vendor, please contact
Julia.Brumana@dor.ca.gov or (818) 796-5358



Hermandad
Mexicana
Nacional

MOTHER'S DAY!

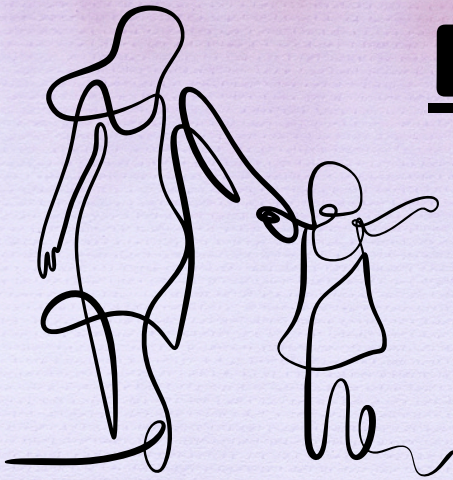
BLOCK PARTY

AND RESOURCE FAIR

FRIDAY



**MAY 9TH
4PM-7PM**



7915 VAN NUYS BLVD
PAMORAMA CITY, CA 91402

PRESENTED BY...



Representing Family Owned & Operated Funeral Homes



Visión y Compromiso™



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
hope. recovery. wellbeing.



*Happy
Mother's
Day*



(818) 290-3864



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HERMANDADMEXICANANACIONAL.COM



Hermandad
Mexicana
Nacional

¡DÍA DE LAS MADRES!

TARDEADA

Y FERIA DE RECURSOS

VIERNES



**MAYO 9
4PM-7PM**



7915 VAN NUYS BLVD
PAMORAMA CITY, CA 91402

PRESENTADO POR...



Visión y Compromiso™



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
hope. recovery. wellbeing.



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Mother's
Day*



(818) 290-3864



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Valley BLOCKFEST

[VALLEYBLOCKFEST.COM](http://valleyblockfest.com)

THE WEST VALLEY'S LARGEST STREET FESTIVAL



MAY
Saturday 10 11am-5pm

Artisan Market • Kids Zone • Cantina • Food Court • Business Expo • Wecon • Music

20914 NORDHOFF ST, CHATSWORTH
(BETWEEN DE SOTO AVE. & ETON AVE.)



JOIN US!

FREE EVENT

**Los Angeles County
Department of Mental Health
is hosting “Take Action” events near you!**

Come and enjoy:

- Free food, music & giveaways
- Free community resources
- Meditation, yoga & other wellness activities

Monday, May 12, 2025, 11 am - 3 pm

**Service Area 2
Los Angeles Valley College
(Monarch Square)
5800 Fulton Ave., Valley Glen**



IN PARTNERSHIP WITH:



WELLNESS • RECOVERY • RESILIENCE

For ADA accommodations, community members should reach out to:

Email: ADA@dmh.lacounty.gov

Phone: (213) 943-8120
(213) 947-6837

Check out all events at www.takeactionla.com



¡Acompáñanos!

EVENTOS GRATIS

¡El Departamento del Condado de Los Ángeles está organizando eventos de “Take Action” cerca de ti!

Ven y disfruta de:

- Comida gratis, música y regalos
- Recursos comunitarios gratuitos
- Meditación, yoga y otras actividades de bienestar

Lunes, 12 de mayo de 2025, 11 am - 3 pm

**Área de Servicio 2
Los Angeles Valley College
(Monarch Square)
5800 Fulton Ave., Valley Glen**



EN COLABORACIÓN CON:



WELLNESS • RECOVERY • RESILIENCE

Para solicitar adaptaciones de la ADA, comunícate con:

Correo electrónico: ADA@dmh.lacounty.gov

Teléfono: (213) 943-8120
(213) 947-6837

Encuentra más eventos en www.takeactionla.com



Salute to Recreation Family Festival

CELEBRATION OF PLAY!

MAY 16 - 18, 2025

FRIDAY

5:00 P.M. - 10:00 P.M.

SATURDAY

12:00 P.M. - 10:00 P.M.

SUNDAY

12:00 P.M. - 9:00 P.M.

NORTHRIDGE RECREATION CENTER

10058 Reseda Blvd., Northridge, CA 91325

LIVE ENTERTAINMENT



CARNIVAL RIDES & GAMES



CHILDREN'S AREA



INTERNATIONAL VILLAGE



and

MARKETPLACE

BEER GARDEN

FOOD & DRINKS

TEEN NIGHT

BATTLE OF THE BANDS

SENIOR DANCE

SPORTS TOURNAMENTS



Follow us @salutefamfest

laparks.org/salute-recreation | (818) 756-8188





COMMUNITY SAFETY FAIR

PRIZES AND
GIVEAWAYS!*



SAFETY TRAINING
AND RESOURCES!

Help us keep our community safe and join us for our First Annual
Community Safety Fair!

Let's connect together with community resources to make safety fun
and easy for people of all ages!



FUN FOR THE
WHOLE FAMILY!

*While Supplies Last

Saturday, May 17th @ 9 AM-12 PM
Maud Booth Family Center
11243 Kittridge St.
North Hollywood, CA 91606



FERIA DE SEGURIDAD PARA LA COMUNIDAD

¡PREMIOS Y
REGALOS!*



¡RECURSOS Y
ENTRENAMIENTOS!

¡Ayúdenos a mantener nuestra comunidad segura y visítenos en
nuestra Primera Feria Anual de Seguridad!

¡Vamos a conectarnos con los recursos de la comunidad y hacer que el
hablar de la seguridad sea un tópico fácil y divertido para todos!



¡DIVERSIONES PARA
TODA LA FAMILIA!

Sábado, Mayo 17, 2025
Entre 9:00AM a 12:00
Maud Booth Family Center
11243 Kittridge St NH 91606

*Hasta agotar existencias

Accredited by
nco
national council on aging

National Institute Of
Senior Centers



**Senior Enrichment Center
16th Annual Senior Symposium
Save the Date
Saturday, May 17, 2025
9am - noon**



**17400 Victory Blvd.
Van Nuys, CA 91406**

If you are interested in being a sponsor or vendor please email
fmorga@onegeneration.org or call (818)705-2345

Registration
opens
in April



@onegenerationcares



@ONEgencares

North Los Angeles County Regional Center

Consumer Advisory Committee

FY24-25 Meeting Attendance

Consumer Attendee *Committee Members	July 2024 DARK	August 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024 DARK	Jan 2025 DARK	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	TOTALS Absences	TOTALS Attended (Non-CM)
Meeting Length														
*Juan Hernandez, Chair		P	P	P	P			P	P	P			0	
*Bill Abramson		P	P	P	P			P	P	P			0	
*Pam Aiona		P	Ab	P	P			P	P	P			1	
*Jennifer Koster		P	P	P	P			P	Ab	P			1	
*Destry Walker		P	P	Ab	Ab			Ab	P	Ab			4	
George Alvarado									P	P				
Andrew Garcia		Ab	Ab	P	P			P	Ab	Ab			4	3
Elizabeth Lyons					P			Ab	P	Ab			1	
Alyssa Mazur		P	Ab	Ab	Ab			Ab	Ab	Ab			6	1
Y. Parvool		P	Ab	Ab	Ab			Ab	Ab	Ab			6	1
Elena Tiffany		P	Ab	P	Ab			Ab	P	P			3	4
		0.75	1.25	1.5	1.5			1.5	2	2				

Membership: Consumers who attend 5 meetings in a 12-month period can become a CAC Member.