

North Los Angeles County Regional Center

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Summer 2024

Performance Report for North Los Angeles County Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at North Los Angeles County Regional Center (NLACRC) we served about 35,040 individuals. The charts on page two tell you about the individuals we serve. You will also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At NLACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we performed well for the Regional Center Goals set forth by DDS (see page 2) as follows:

Met DDS goals:

- ♦ Fewer individuals living in developmental centers.
- ♦ Fewer children live in large facilities (more than 6 people).

Met DDS goals and Exceeded Statewide Average:

- ♦ More children live with families.
- ♦ More adults live in home settings.
- ♦ Fewer adults live in large facilities (more than 6 people).

We also met all DDS Compliance Standards (see page 3). And, although we have demonstrated a slight uptick from the last report in the area of reducing disparities and improving equity for individuals we serve from diverse communities (see page 5), please know that NLACRC is committed to continue improvement this area.

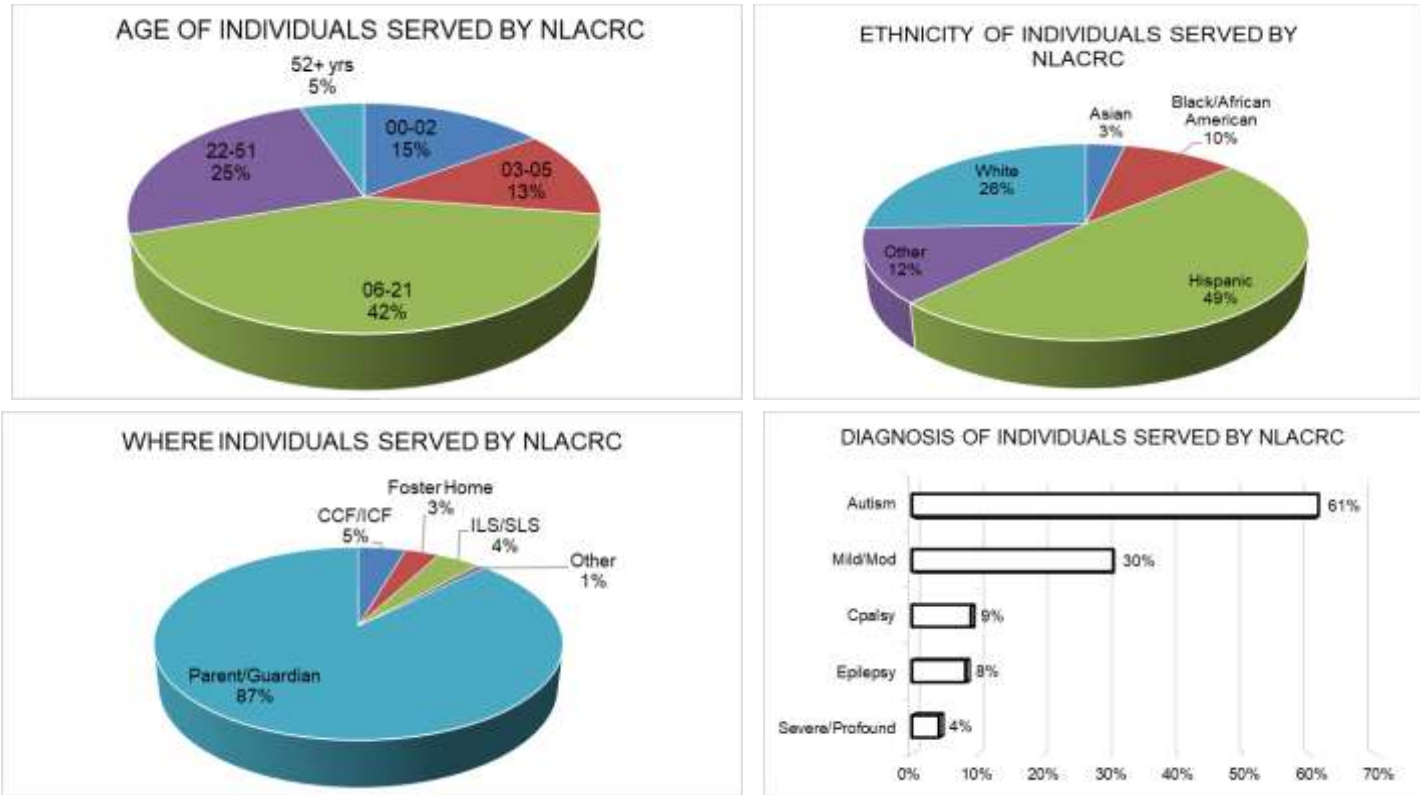
We hope this report helps you learn more about NLACRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.nlacrc.org or contact Angela Pao-Johnson at (818) 756-6360.

Angela Pao-Johnson
Executive Director

Who uses NLACRC?

These charts tell you about who NLACRC individuals are and where they live.



How well is NLACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how NLACRC was doing last reporting period, and the second column shows how NLACRC was doing at the end of fiscal year 2024.

To see how NLACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	NLACRC	State Average	NLACRC
Fewer individuals live in developmental centers	0.06%	0.05%	0.05%	0.03%
More children live with families	99.61%	99.78%	99.69%	99.82%
More adults live in home settings	83.01%	85.49%	83.86%	86.09%
Fewer children live in large facilities (more than 6 people)	0.03%	0.01%	0.02%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.67%	2.04%	1.46%	1.89%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did NLACRC meet DDS standards?

Read below to see how well NLACRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	97.31%	99.97%
Intake/Assessment timelines for individuals age 3 or older met	96.08%	99.73%
IPP (<i>Individual Program Plan</i>) requirements met	96.08%	93.89%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	90.5%	89.5%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is NLACRC doing at getting individuals working?

The chart below shows how well NLACRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	NLACRC	CA	NLACRC	
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2022		Jan through Dec 2023		
Quarterly number of individuals with earned income	31,413	2,359	32,132	2,506	
Percentage of individuals with earned income	15.40%	16.25%	15.20%	16.55%	
Average annual wages	\$13,198	\$13,831	\$14,251	\$14,967	
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, 2022 five-year estimate	2021		2022		
	\$30,783		\$29,382		
National Core Indicator Adult In-Person Survey*	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	26%	35%	N/A	
Paid Internship Program Data Source: Paid Internship Program Survey	2021-22		2022-23		
	CA Average	NLACRC	CA Average	NLACRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	102	2,650	214	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	22%	10%	9%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$15.18	\$15.96	\$16.24	
Average hours worked per week for adults who participated in a Paid Internship Program	15	15	14	14	
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.77	\$16.51	\$16.71	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	21	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	34	804	74
	\$2,500	42	68	849	72
	\$2,000	55	111	1,031	97

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is NLACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Home	✘ 0.40	✘ 0.35	⚠ 0.57	⚠ 0.59	⚠ 0.63	⚠ 0.58	⚠ 0.63	⚠ 0.65	⚠ 0.65	⚠ 0.64	⚠ 0.58	⚠ 0.60	⚠ 0.56	⚠ 0.60
ILS/SLS	✘ 0.32	⚠ 0.55	✔ 0.79	✔ 0.79	✔ 0.79	✔ 0.81	✔ 0.75	✔ 0.77	N/A	N/A	✔ 0.81	✔ 0.79	✔ 0.77	✔ 0.77
Institutions	N/A	N/A	N/A	N/A	✘ 0.22	⚠ 0.52	✘ 0.24	✘ 0.48	N/A	N/A	✘ 0.01	✔ 0.91	N/A	⚠ 0.51
Residential	N/A	N/A	✔ 0.77	✔ 0.82	⚠ 0.75	✔ 0.77	✔ 0.79	✔ 0.82	✔ 0.93	✔ 0.87	⚠ 0.73	✔ 0.77	✔ 0.80	✔ 0.83
Med/Rehab/Psych	N/A	N/A	N/A	⚠ 0.74	✔ 0.87	✔ 1.05	⚠ 0.53	⚠ 0.67	N/A	N/A	⚠ 0.68	✔ 0.76	✔ 0.98	✔ 0.99
Other	N/A	N/A	✔ 0.87	✔ 0.93	⚠ 0.69	⚠ 0.64	✔ 0.76	✔ 0.83	N/A	N/A	✔ 0.81	✔ 0.76	⚠ 0.74	⚠ 0.62

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes individuals who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	5%	5%	5%	5%	49%	48%	0%	0%	20%	20%	21%	22%
	Expenditures	0%	0%	6%	6%	5%	5%	50%	49%	0%	0%	21%	21%	18%	19%
3 to 21	Individuals	0%	0%	6%	6%	9%	10%	53%	53%	0%	0%	23%	22%	9%	9%
	Expenditures	0%	0%	6%	6%	11%	11%	47%	46%	0%	0%	28%	28%	8%	8%
22 and older	Individuals	0%	0%	6%	6%	12%	12%	37%	38%	0%	0%	41%	39%	4%	4%
	Expenditures	0%	0%	6%	6%	10%	11%	27%	27%	0%	0%	52%	51%	4%	4%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	1	8	5	20%	40%	71%
	22-23	1	15	3	14%	65%	38%
Asian	21-22	28	394	133	8%	36%	21%
	22-23	17	436	145	5%	36%	22%
Black/African American	21-22	37	532	286	10%	33%	23%
	22-23	18	597	314	5%	32%	24%
Hispanic	21-22	218	3,147	941	6%	35%	25%
	22-23	172	3,507	1,035	5%	34%	26%
Native Hawaiian or Other Pacific Islander	21-22	0	5	0	0%	36%	0%
	22-23	0	4	0	0%	57%	0%
White	21-22	116	1,287	712	8%	33%	17%
	22-23	96	1,358	792	6%	33%	19%
Other Ethnicity or Race	21-22	124	499	88	8%	32%	22%
	22-23	111	587	98	7%	32%	24%
Total	21-22	524	5,872	2,165	7%	34%	21%
	22-23	415	6,504	2,387	5%	34%	23%

Want more information?

To see the complete report, go to: www.nlacrc.org

Or contact Angela Pao-Johnson at (818) 756-6330