



North Los Angeles County Regional Center

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November 2, 2020

Dear Consumers, Families, and Service Providers,

The Department of Developmental Services' ("DDS") changed the implementation of the new monthly rates for alternative non-residential services from November 1, 2020 to December 1, 2020.

Service Providers should continue to follow the process and guidelines provided by DDS in its August 31, 2020 Directive for the month of November 2020. The Directive states the following:

"For September and October 2020:

- a. Providers shall use the current authorized rate and each consumer's average monthly attendance over the prior 12 months ending February 2020 for each consumer who received Alternative Services, and the provider complied with Section V.*
- b. Providers shall not submit reimbursement claims for consumers who did not receive services."*

To view the DDS Directive dated August 31, 2020 regarding Alternative Nonresidential Services, please click [here](#) or go to <https://www.nlacrc.org/service-providers/covid-19-dds-directives>.