



North Los Angeles County Regional Center

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May 1, 2020

Dear Stay at Home Friends and Family,

Happy Friday! While California isn't quite ready to re-open our sunshine state (including our beautiful Southern California beaches), our Governor has developed a plan that will guide our return to full participation in our communities.

The plan includes four stages, the first of which we are living – staying at home, unless an essential activity dictates otherwise. The next stage, which the Governor anticipates to be weeks away, involves re-opening lower risk businesses with adaptations, such as retail, manufacturing, offices, and childcare centers. This stage includes some creativity, such as curbside pick-up at retail stores and businesses implementing physical distancing and workflow adaptations directed towards keeping employees safe. Additionally, those business sectors with employees working remotely will continue to do so during this stage. The third stage includes re-opening higher risk businesses such as gyms, salons, and spas, where workers and customers have closer contact, and the fourth stage will be a complete lift of the stay at home order.

Please know that we are beginning the planning phase for the return to community-based services and look forward to collaborating with our service providers in the design of future service delivery!

In the meantime, Consumer Service Coordinators will continue to reach out to assess, coordinate and connect you to services and resources, those service providers providing services traditionally or through alternative service delivery will continue to do so for the time being and meetings will continue through technology, including consumer and family support groups.

Please do not hesitate to contact the Center should you need assistance or information regarding services or resources! Our three offices can be reached at the following numbers:

Chatsworth (818) 778-1900
Santa Clarita (661) 775-8450
Lancaster (661) 945-6761

While our offices are closed to the public, we are open and conducting business Monday through Friday from 8:30 a.m. to 5:00 p.m. Additionally, we continue to have an Officer of the Day available in each office should you be unable to reach your desired staff person. Lastly, should you call after business hours, please be assured that our messaging service will ensure your message is forwarded to the appropriate staff person!

May you enjoy a sunny weekend at home and know that sunny weekends in the community are coming!

Most sincerely,

Ruth