



# North Los Angeles County Regional Center

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Topic: **UPDATE** Scams Involving the Impersonation of an NLACRC Employee

Dear NLACRC Consumers and Families, Service Providers, and Community,

NLACRC would like to take the opportunity to remind everyone to protect yourselves against Scammers. NLACRC has become aware that Scammers have been falsely impersonating or pretending to be an NLACRC employee in an attempt to obtain your personal and confidential information, such as your bank account information, or to have you send them money. These scammers may promise you that they are trying to help you, or they might threaten you with arrest, a lawsuit, or the loss of your services if you do not pay. Regardless of their tactics, the goal is the same to get you to send them money or to obtain your personal data. Please **DO NOT** do it. Unfortunately, scam attempts appear to be elevated during the COVID-19 health crisis. Please know that NLACRC employees would never ask for your banking information or credit card information over the phone. Your Service Coordinator may inquire and verify social security information for purposes related to Medi-Cal verification. Out of an abundance of caution, please do not provide Scammers with your personal and confidential information. Instead, hang up and call back your Service Coordinator at NLACRC for assistance.