



North Los Angeles County Regional Center

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March 27, 2020

Dear Vendor Community,

State of Emergency Notice:

We are continuing to closely monitor the Coronavirus (COVID-19) and the impact it may have on our consumers and services providers. The Director of the Departmental Services (Department) has provided the regional centers with the following directive in order to protect consumer rights, and ensure the health, safety, and welfare of everyone. As a result of the State of Emergency declared for California, the Department of Developmental Services (Department) is authorizing pursuant to Title 17, California Code of Regulations section 54326(a)(11), regional centers to pay vendors for absences that are the direct result of the COVID-19 outbreak in California. The applicable regulation section reads as follows:

“[All vendors shall...] Not bill for consumer absences for nonresidential services. The Department shall authorize payment for absences which are the direct result of situations and/or occurrences for which a State of Emergency has been declared by the Governor. If payment for absences due to a State of Emergency is authorized by the Department, the vendor shall bill only for absences in excess of the average number of absences experienced by the vendor during the 12-month period prior to the month in which the disaster occurred.”

Effective immediately North Los Angeles County Regional Center is implementing DDS's directive.

Enclosed is the Department's March 12, 2020, correspondence to regional centers regarding Governor Gavin Newsom's declared State of Emergency due to the COVID-19 outbreak and authorizing, pursuant to Title 17, California Code of Regulations section 54326(a)(11), and due to this regional centers will pay vendors for absences that are a direct result of the COVID-19 outbreak in California.

In the next few days, NLACRC will publish information on its website regarding the process to seek payment for absences due to the current health emergency, and NLACRC will communicate, by email, when this information is available.

Thank you for your continued dedication and support!