



North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | www.nlacrc.org

March 16, 2020

Dear Clients, Families and Service Providers,

NLACRC continues to monitor the rapidly changing Coronavirus (COVID-19) situation and has been implementing many of the recommendations from Centers for Disease Control and Prevention, the California Department of Public Health and the Los Angeles County Department of Public Health. NLACRC's top priority is the protection of the health and safety of each person we serve, families, service providers and our staff. NLACRC has received directives from the Department of Developmental Services authorizing regional centers to grant rate adjustments for residential and supplemental residential support when needed for health and safety, conduct electronic meetings in lieu of in-person meetings and authorize the electronic delivery of early intervention services, wherever possible. Further, the department has directed regional centers to ensure individuals with compromised immune systems or increased risk for respiratory illness and/or reside in specific types of facilities to remain home from day services. We have been updating our website with information including these directives. Please view these directives and other information on our website at www.nlacrc.org by clicking on the Coronavirus Update (COVID-19).

We are aware that school districts and programs have temporarily closed in an effort to protect all and limit potential exposure. If you require additional services as a result of a program or school closure, please contact your service coordinator. Please know that during these most challenging times, many of our service providers are also managing their staffing efforts and appreciate your flexibility and communication to ensure that your service and support needs are met.

If you have a meeting scheduled with your NLACRC service coordinator over the next 30 days, please note that you may have a telephonic meeting rather than an in-person meeting. Service coordinators will be asking if anyone in the home is ill or exhibiting symptoms of illness and have been directed to reschedule, cancel or postpone in-person meetings when illness is reported.

If you have any questions related to your services, please contact your service coordinator.

NLACRC is reviewing our large community meetings/trainings on a case-by-case basis and will make notifications if canceled. Please continue to monitor our website (www.nlacrc.org) for the most current information as it relates to our public meetings

If you have any general questions related to the directives issued by DDS, please email us at director@nlacrc.org.

Please be assured that NLACRC is committed to supporting our community. Our staff and leadership team will continue to prepare, monitor, coordinate and respond to your needs.

Sincerely,

Ruth Janka
Executive Director