



# North Los Angeles County Regional Center

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March 27, 2020

Dear Family Members, Friends, and Others,

In an effort to protect the health and safety of individuals residing in a residential facility (also known as group homes), or in an intermediate care facility, directives have been issued by both the [Department of Developmental Disabilities \(DDS\)](#) and the [California Department of Social Services \(CDSS\)](#) requiring facilities to limit visits to only those individuals who need entry to prevent, contain or mitigate COVID-19.

Furthermore, we must remember that the Governor's order for all individuals to "stay at home" applies to all members of the community, including individuals living in residential facilities. Leaving home for essential activities, such as food, medicine, obtaining medical care, or exercise that respects the social distancing requirement, are the only reasons an individual may leave home at this time, and until the Governor's order is lifted.

We know how important it is to stay connected with your family member/friend and want you to be assured that facilities will make arrangements for alternative visits such as telephonic, FaceTime or other live video options.

We thank you for supporting facilities in keeping individuals safe and healthy during this time. Remember, this is a temporary disruption in our daily lives and we will let you know when it is safe for in-person visits to resume.

Please take care, stay home unless you have an essential need to leave home and stay healthy!