



North Los Angeles County Regional Center

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March 27, 2020

Dear Consumers, Families and Service Providers,

We continue to extend our thoughts to you and your loved ones during these challenging times. Most of our Service Coordinators, Community Services staff, and Fiscal staff are temporarily working remotely and relying on the use of technology. As such, you may receive phone calls from an unknown or unidentified number from your Service Coordinator, a Community Services staff member, or our Fiscal Staff. We understand that some individuals may feel more comfortable knowing who is calling them so we wanted to take a moment to provide this update. In any event, your Service Coordinator, Community Services staff, or Fiscal Staff will leave a voicemail or email you so you can respond. If you have a preferred way of communicating, please contact your Service Coordinator or our Community Services Department.

Please stay safe and healthy!