



# North Los Angeles County Regional Center

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March 24, 2020

Dear Consumers, Families and Service Providers,

These are certainly interesting times, as our daily lives are temporarily changed while we all do our part in response to COVID-19. It seems that these are the times that highlight dedication, commitment, collaboration and spirit, as regional centers and service providers adjust and respond to the needs of our community! It's truly uplifting and reminds me that, together, we can do great things.

That said, and in doing great things, we will navigate through these times together. Please be assured that NLACRC is working with service providers to continue providing support to consumers and families. Consumer Services Coordinators and service providers are reaching out to consumers and families to assess those who may need additional support in the event of illness and the Center is proactively planning with providers to develop alternative resources and modify current services to support our community.

For those with family members residing in a community care facility, also known as group homes, or in an intermediate care facility, these facilities must limit visits to only those individuals who need entry to prevent, contain or mitigate COVID-19. During this time, facilities will make arrangements for visits via telephone calls, video calls or online communications.

Please be well, please stay at home unless you have an essential need to leave your home, and most importantly, please contact your consumer service coordinator if you need assistance.

Together, we will get to the other side of this!

Sincerely,

Ruth Janka  
Executive Director