



# North Los Angeles County Regional Center

Main 818-778-1900 • Fax 818-756-6140 | 9200 Oakdale Avenue #100, Chatsworth, CA 91311 | [www.nlacrc.org](http://www.nlacrc.org)

March 24, 2020

Dear Behavior Analytic and Adaptive Skills Service Providers,

As you are aware, circumstances around the COVID-19 pandemic are quickly changing requiring the professional community to respond with flexibility around provision of services. And as such, the Department of Developmental Services has provided regional centers with a directive allowing flexibility in the delivery of certain services, including applied behavior analytic and adaptive skills services. This directive allows services to be delivered in alternate locations or via electronic remote communications such as Skype, FaceTime, video or telephone conference.

Delivering applied behavior analytic or adaptive skills services in an alternate manner should include the following considerations:

- 1) The appropriateness of providing services in an alternate location or via remote electronic communication service model for a given individual.
- 2) Any risk factors associated with providing services in an alternate location or via remote electronic communications for the individual consumer.

## **Service Providers' Process for Informing NLAARC of an Alternate Location or Remote Electronic Communication for Service Delivery**

Once you have assessed the appropriateness of the provision of an alternate service delivery model and risk factors associated with it, please inform NLAARC, either prior to or within seven days, of the change in service delivery, of the individual's or family's agreement to receive services (specify each service code to be provided utilizing the alternative service delivery model) in an alternate location or via remote electronic communication by completing the attached form and submitting it to [alternativeservicedelivery@nlacrc.org](mailto:alternativeservicedelivery@nlacrc.org).

NLAARC will send a follow-up letter to the individual/family, in their preferred language, confirming agreement with the change in service delivery.

Please, continually monitor and evaluate the treatment effects of the alternate service delivery approach and make data-based decisions with regard to continuation with the specified service delivery approach.

Please, report on treatment effects and the impact of the remote electronic communication or alternate location service within the NLAARC progress reporting structure.



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Please note that this alternative service delivery approach is temporary, and hopefully, we'll return to our former routines quickly. Meantime, know that the directive is in effect for 30 days (April 18<sup>th</sup>, 2020), and should it be extended, we will communicate to our provider community.

Once again, the NLACRC team expresses our gratitude for serving and supporting individuals and their families, especially under these very challenging conditions. We value and appreciate your collaboration. Please reach out to our Behavioral Services team with any questions or concerns.