

North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes
November 13, 2019

Present: Adam Breall, Marianne Davis, Jeremy Sunderland, and Curtis Wang – Committee Members
Orli Almog – Vendor Advisory Committee Representative
Sheila Calove, Michele Marra, Megan Mitchell, Cristina Preuss, Jesse Weller and Liliana Windover – Staff Members

Absent: Sharoll Jackson and Caroline Mitchell

I. Call to Order & Introductions

The meeting was called to order at 6:15 p.m. and introductions were made.

II. Public Input – There was no public input.

III. Consent Items

A. Approval of Agenda

M/S/C (A. Breall/C. Wang) To approve the agenda as presented.

B. Approval of Minutes from the October 16th Meeting

M/S/C (A. Breall/C. Wang) To approve the minutes as presented.

IV. Committee Business

A. Service Providers that did not Received a Rate Increase (Jesse)

During the last meeting, information was provided about the supplemental rate increases that were given to some providers between 2.4% and 8.2%. The committee was curious as to which providers were not given an increase. Providers who did not receive a rate increase include:

1. Service Code 520: Independent Living Services: Independent living providers did not receive a supplemental rate increase. We know how critical independent living skills are for our community. Therefore, a rate increase for providers of this service code will be part of our legislative agenda.
2. Service Code 805: Infant Development Program: The 805 program is a multidisciplinary team that consists of occupational therapists, speech

therapists, physical therapists, and child development specialists. Early Start services are critical for early intervention and Early Start providers are understandingly very concerned that they were not included for a rate increase. This is already having a big impact into our Early Start community. We do not know why such a critical program was skipped over for a rate increase. Our plan is to educate our legislators about how crucial these services are and how they benefit our consumers.

B. Monthly Community Placement Plan (CPP) Report (Megan Mitchell)

NLACRC's goal for this fiscal year is to place 1 consumer out of Fairview Developmental Center, 5 consumers out of Porterville Developmental Center, and 2 consumers out of Canyon Springs. All 8 placements are currently pending. NLACRC still has 15 individuals that remain in the court-ordered secure treatment center at Porterville Developmental Center.

C. Self-Determination Program (SDP) Update (Sheila)

NLACRC received a couple of implementation updates from the Department of Developmental Services (DDS). DDS has set a deadline of December 6th for participants to attend their required orientation. NLACRC has scheduled orientations for the remaining consumers. As of today, 139 consumers out of 156 active participants have attended their orientation.

Not all SDP participants decided to remain in the program and have dropped out. On November 22nd, DDS will be conducting their subsequent selection process in order to fill all the remaining openings statewide. NLACRC currently has 27 open spots out of 183 that need to be filled. We have over 100 newly identify interested consumers and families. DDS is looking for individuals over the age of 42 and they are giving priority for siblings of individuals who are already in the program and members of the SDP local advisory committee.

NLACRC continues to conduct staff trainings. We rolled out our 2nd phase focusing in the development of the budget, how to fund person-centered planning, developing modules for staff. We are also conducting workshops and clinics for staff. We have scheduled a make-up training on November 18th. Currently, we have 5 financial management service (FMS) providers vendored.

There will be a statewide SDP conference on November 15 and 16, 2019. This is a conference in collaboration with Disability Rights, Voices United, and the Autism Society of Los Angeles. NLACRC has funded 39 participants (consumers and

families). In addition, Dr. Weller, Sheila Calove and our SDP supervisor will be in attendance. Some of the topics that will be discussed during this conference are:

- What is SDP
- What to expect
- What is FMS, providers, responsibilities
- Person Center Planning
- Networking for parents, etc.

We are also expecting DDS staff to attend this conference.

D. Person-Centered Planning (PCP) (Jesse)

Previously, this committee inquired what information is out there regarding PCP. We partnered with the Family Focus Resource Center to see what type of information is out there related to PCP. We also were able to collect information from our staff. Based on this information obtained, the committee will receive a list of PCP materials and public information collected. More to come!

VI. Chief of Program Services Report (Jesse Weller)

A. Onboarding Process for New Staff

We are taking a look at the New Staff Orientation (NSO) training and all the different courses new staff goes through to see if they need to be revamped, changed, streamlined and make it more effective, including PCP trainings that our staff currently attends. We are taking in consideration feedback received by the Senior Leadership Team when they meet with the 6 month, 12 month, 18 month and 24 month new staff. Based on this feedback, Eric Ingber, our training and development supervisor has created a NSO redesign recommendation plan. We are going to be separating out to see what the organization wants from the onboarding prospective and what type of training we need from the service coordinator prospective. We are also looking at trainings for current staff. More to come.

B. Megan Mitchell, Consumer Services Manager

After working for NLACRC for almost 15 years, Megan Mitchell, consumer services manager and forensic expert for NLACRC, has accepted a position with DDS. She will be greatly missed.

C. Cafecito Entre Nos Events and Community Coffees

The next Cafecito Entre Nos event will take place on November 14th. These events are community coffees for Spanish-speaking families. In addition we also have Community Coffee events that are usually attended by providers, consumers, families, and parents. A Community Coffee took place on October 30th at Desert Haven Enterprises and was attended mostly by consumers. In addition, another Community Coffee took place on November 8th at New Horizons.

D. Parent Mentor Program

This committee requested quarterly report regarding this program. Dr. Weller will be providing these reports to this committee.

VII. Board Meeting Agenda Items

The following item was identified for the committee's section of the January 15th board meeting agenda:

- A. Minutes of the November 13th Meeting

VIII. Announcements / Information Items / Public Input

- A. Next Meeting: Wednesday, January 22nd, at 6:00 p.m.

IX. Adjournment

The meeting was adjourned at 6:55 p.m.

Submitted by:

Liliana Windover

Liliana Windover
Executive Assistant

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