

North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes

August 21, 2019

Present: Adam Breall, Marianne Davis, Anna Hamilton, Sharoll Jackson, Caroline Mitchell, Jeremy Sunderland (by phone), and Curtis Wang – Committee Members
Loreena Garcia and Orli Almog – Vendor Advisory Committee Representatives
Maria Bosch, Sheila Calove, Evan Ingber, Ruth Janka, Jennifer Kaiser, Michele Marra, Megan Mitchell, and Jesse Weller – Staff Members

Absent: All present

I. Call to Order & Introductions

In absence of a chair, Ruth Janka called the meeting to order at 6:04 p.m. and introductions were made.

II. Public Input – There was no public input.

III. Consent Items

A. Approval of Agenda

M/S/C (C. Wang/C. Mitchell) To approve the agenda as presented.

B. Approval of Minutes from the July 17th Meeting

M/S/C (C. Mitchell/A. Hamilton) To approve the minutes as presented.

IV. Committee Business

A. Election of FY 2019-20 Committee Chair

There was only one nomination made.

M/S/C (A. Hamilton/J. Sunderland) To elect Caroline Mitchell to serve as committee chair for this fiscal year.

B. FY 2018-19 Committee Action Log

All of the actions that are taken by the various board committees are logged. A log of the actions this committee took last fiscal year were provided. The

log serves to show the number and types of actions that were taken for the committee's information.

C. Identify Priority Issues for FY 2019-20

The committee's priority issues for last fiscal year were:

1. Oversee the implementation of the self-determination program consistent with statute, Medicaid waiver, and regulations.
2. Monitor purchase of service disparity within the provision of services.
3. Ensure that the center provides services that are in compliance with Medicaid waiver, statute, and regulations.
4. Monitor the center's caseload ratios.

M/S/C (M. Davis/A. Hamilton) To present the same 4 priorities for this fiscal year to the Board of Trustees for approval.

Action: Michele will ask Sara Iwahashi to provide information on person-centered planning to the next Consumer Services Committee meeting on October 23rd.

There was discussion about Westside Regional Center's annual event for service providers and consumers called "Westside Jam."

Action: Jennifer will bring the idea of a NLACRC service provider/consumer event to the Vendor Advisory Committee's attention for their input.

Action: Ruth will bring information about which service providers received rate increases and which did not to the next Consumer Services Committee meeting.

D. 4th Quarter Appeals/Hearings Report

Copies of the report were provided and reviewed. During the 4th quarter:

1. Eligibility: 436 Notices of Action (NOAs) were sent and 20 were returned (appealed); 7 additional hearings were requested from NOAs sent in previous quarters.
2. Service: 266 Notices of Action were sent and 13 were returned; 2 additional hearings were requested from NOAs sent in previous quarters.

3. Hearings: 7 fair hearings were held:
 - 1 eligibility hearing (denied)
 - 6 service hearings (4 granted, 2 denied)

E. Monthly Community Placement Plan (CPP) Report

Copies of the CPP report were provided to the committee and Maria reviewed the highlights with them. The center's goal for this fiscal year is to place 1 consumer out of Fairview Development Center, thereby moving the center's remaining consumers and completing our portion of the closure process for this developmental center. The center is also projecting to place 5 consumers out of Porterville Developmental Center and 3 consumers out of Canyon Springs. Placements for these 9 consumers and pending transition.

Action: Maria will bring information on all of the types of placements that NLACRC has to offer consumers and the number of consumers living in them to the next Consumer Services Committee meeting.

F. Self-Determination Program Update

The Department of Developmental Services gave NLACRC 183 spots to fill for the SDP; 161 consumers are participating in the SDP and approximately 22 consumers have voluntarily withdrawn. We have 39 consumers/families who are still in need of an orientation, which are regularly held. Staff is reaching out to identify barriers to attending an orientation. DDS has finalized the budget calculation tool and distributed it to regional centers. NLACRC's director of finance is working with our programmer to make the tool more user friendly. The training unit and SDP staff are conducting policy and procedures training, including the use of the budget calculation tool. NLACRC is fully staffed for the SDP with an SDP supervisor in the SFV office and 2 SDP specialists, one per branch. Local advisory committee meetings continue to be held on the third Thursday of each month, with the next meeting being held on August 15th. Michelle Heid is the new advisory committee chair. SDP informational meetings are held once per month across all three offices.

V. **Board Meeting Agenda Items**

The following items were identified for the committee's section of the September 11th board meeting agenda:

- A. Minutes of the August 21st Meeting
- B. 4th Quarter Appeals/Hearings Report
- A. Self-Determination Program Update

VI. Announcements / Information Items / Public Input

- A. Legislative Training: Wednesday, September 18th, at 6:00 p.m.

The legislative training will be held in lieu of the Consumer Services and Government/Community Relations Committee meetings.

- B. Next Meeting: Wednesday, October 23rd, at 6:00 p.m.

VII. Adjournment

Caroline adjourned the meeting at 7:13 p.m.

Submitted by:

Jennifer Kaiser

Jennifer Kaiser
Executive Assistant

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