

Special Incident Reporting Requirements

Title 17, Section 54327



Required to be reported to the regional center regardless of when or where they occurred:

- **The death of any consumer, regardless of cause**
- **The consumer is the victim of the following crimes:**
 - Robbery
 - Aggravated Assault
 - Larceny
 - Burglary
 - Rape, including rape and attempts to commit rape

Required to be reported to the regional center if they occurred during the time the consumer was receiving services and supports from any vendor or long-term health care facility:

- **The consumer is missing and a missing persons report has been filed with a law enforcement agency**
- **Reasonably suspected neglect, including failure to:**
 - Provide medical care for physical and mental health needs
 - Prevent malnutrition or dehydration
 - Protect from health and safety hazards
 - Assist in personal hygiene, or the provision of food, clothing or shelter
 - Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult
- **Unplanned or unscheduled hospitalization due to:**
 - Respiratory illness
 - Seizures
 - Cardiac-related hospitalization
 - Internal infections, including ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract
 - Diabetes and diabetes-related complications
 - Wound/skin care, including cellulitis and decubitus
 - Nutritional deficiencies, including anemia and dehydration
 - Involuntary psychiatric admission
- **Reasonably suspected abuse/exploitation, including:**
 - Physical
 - Sexual
 - Fiduciary
 - Emotional/mental
 - Physical and/or chemical restraint
- **Serious injury/accident including:**
 - Lacerations requiring sutures or staples
 - Puncture wounds requiring medical treatment beyond first aid
 - Fractures
 - Dislocations
 - Bites that break the skin and require medical treatment beyond first aid
 - Internal bleeding requiring medical treatment beyond first aid
 - Any medication errors
 - Medication reactions that require medical treatment beyond first aid
 - Burns that require medical treatment beyond first aid



When reporting a special incident to the regional center, it is important to include:

- The date, time and location of the special incident;
- The name(s) and date(s) of birth of the consumer(s) involved;
- A description of the incident;
- The treatment provided to the consumer, if any;
- The action(s) taken by the vendor, the consumer or any other agency(ies) or individual(s) in response to the special incident;
- The law enforcement, licensing, protective services and/or other agencies or individuals notified of the special incident or involved in the special incident; and,
- All other information required by Title 17