



PAT LEARY
ACTING DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



GAVIN NEWSOM
GOVERNOR

March 7, 2019

PIN 19-02-CCLD

TO: ALL COMMUNITY CARE PROVIDERS

FROM: *Original signed by Pamela Dickfoss*
PAMELA DICKFOSS
Deputy Director
Community Care Licensing Division

SUBJECT: **2018 MOST COMMONLY CITED DEFICIENCIES**

Provider Information Notice (PIN) Summary

PIN 19-02-CCLD provides notice that the Community Care Licensing Division (CCLD) has posted to its webpage, the 2018 Most Commonly Cited Deficiencies list for all visit types where deficiencies were cited between 1/1/2018 and 12/31/2018.

This PIN provides notice that the CCLD webpage has been updated with the 2018 Most Commonly Cited Deficiencies list.

All deficiencies cited between 1/1/2018 and 12/31/2018 were reviewed. Deficiencies that were equal to two percent (2%) or more of the total number of deficiencies cited were compiled into a most common deficiencies list.

Below are links to the most common deficiencies cited for each program for all visit types, including:

- Child Care Program
 - [Family Child Care Homes](#)
 - [Infant Care Centers](#)
 - [Preschool Child Care Centers](#)
 - [School-age Child Care Centers](#)

- Children's Residential Program
 - [Foster Family Agency](#)
 - [Foster Family Home](#)

- [Group Homes](#)
- *In 2018 there were 204 licensed Short Term Residential Therapeutic Programs with a total of 261 deficiencies cited. This is not a large enough number of citations to provide a meaningful list for 2018.*

- Adult and Senior Care Program
 - [Adult Day Programs](#)
 - [Adult Residential Facilities](#)
 - [Residential Care Facilities for the Elderly](#)
 - *In 2018 there were 193 licensed Social Rehabilitation Facilities with a total of 152 deficiencies cited. This is not a large enough number of citations to provide a meaningful list for 2018.*

To find the current and historical deficiencies for all program types, please visit the homepage of all the [most commonly cited deficiencies](#).

Please use this information to assess your operations for systems improvements or policy updates to ensure compliance with licensing requirements. If you would like technical assistance with your facility's operations, please reach out to CCLD's Technical Support and Advocacy Unit at (916) 654-1541.

If you have any questions, please contact your local licensing office.