Public Stakeholder Meeting

Discussion of Fiscal Year 2017-2018 POS Expenditure Data

Thursday, March 7, 2019
6:30pm – 8:00pm
NLACRC, 9200 Oakdale Ave., Chatsworth

Thursday, March 14, 2019
6:30pm – 8:00pm
NLACRC, 43210 Gingham Avenue, Lancaster
Purpose of Community Meeting

Welfare & Institutions Code, §4519.5(a)
- Department of Developmental Services (DDS) and regional centers must annually compile purchase of service (POS) data.

- Data is posted on the NLACRC Website by December 31.

- Regional centers to post notice 30 days prior to the public meeting; NLACRC posted notice on February 5, 2019.

- Public meetings held within 3 months of posting data; no later than March 31.

- The report of the outcome of the public meeting and recommendations to reduce disparity will be posted on NLACRC’s website by August 31, 2019.
Mission Statement

North Los Angeles County Regional Center, with integrity and transparency, provides lifelong partnerships and planning to persons with developmental disabilities by promoting their civil and personal rights, providing comprehensive information, advocating in cooperation with consumers, promoting and providing quality services, and supporting full participation of consumers and families in all aspects of community life.
NLACRC’s Commitment to our Community

NLACRC is committed to meeting the needs of those it serves regardless of age, race or ethnicity, diagnosis, or where people live.
A particular type of difference that is closely linked with social or economic disadvantage. Disparities adversely affect groups of people who have experienced greater social and/or economic obstacles based on their racial or ethnic group; religion; socioeconomic status; gender; age; mental health; cognitive, sensory, or physical disability; sexual orientation or gender identity; geographic location; or other characteristics historically linked to discrimination or exclusion.
NLACRC – Background

- NLACRC is 1 of 21 regional centers in California.

- NLACRC is the largest of the 7 regional centers in LA County.

- We served a total of 26,582 consumers as of June 30, 2018 in San Fernando Valley, Santa Clarita Valley, and Antelope Valley:
  - Active Consumers: 25,371
  - Active Applicants in Intake: 1,211
NLACRC – Background

- We are the third largest regional center serving a multicultural and multilingual community.
- 1,229 net new consumers added since last Fiscal Year
- Average of 405 new intakes per month
  - Average of 260 per month for Early Start
  - Average of 145 per month for Lanterman Over 3
- Effective partnerships and relationships with our community referral sources
NLACRC wants the public to be fully informed regarding the limitations of the data that is presented.
Limitations of Expenditure Data

- Total number of consumers reported is 10% higher than NLACRC’s current/actual caseload (26,582 vs 29,292)
  - Data includes consumers that stopped receiving services and those who did not meet eligibility.

- Reported expenses may not be reflective of the actual services purchased and used by consumers.
  - Some services purchased may not be included in the data, such as, contracted services like Specialized Transportation, Employment, and Crisis Services.
Limitations of Expenditure Data

- In some cases, consumers’ and families’ expenditures may be counted twice.
  - Visuals in this presentation may include duplicated consumer expenditures and counts.

- NLACRC POS expenditures are not the only indicator of the amount of services received by a consumer.
  - Same service type but provider may have different rates.
  - Services from generic resources are not included in the data.
Limitations of Expenditure Data

- Low numbers of people may not accurately reflect our true population in the graphs
  - Some graphs have spikes in the data and appear large; however, this can be misleading due to only having a few individuals in one category.
  - In some cases, data with a low number of people have been removed or merged for clarity in the presentation.
Limitations of Expenditure Data

- The categories used to define race or ethnicity are not consistent with U.S. Census Bureau definitions.
  - The U.S. Census Bureau considers race and ethnicity two separate and distinct concepts; allows people to identify in both categories.
  - WIC 4519.5(a)(2) combines race and ethnicity to be the same concept, which creates a flaw in the data.
  - The “other” category in this data includes multicultural individuals.
Age of NLACRC Consumers

Total Consumers for NLACRC
29,292

NOTE: Data from Report of Total Annual Expenditure and Authorized Services by Diagnosis – Summary
U.S. Census – Los Angeles County

U.S. Census - Los Angeles County - Total Population 10,163,507

- White alone, 26%
- African American/Black alone, 7.8%
- American Indian and Alaska Native alone, 0.23%
- Asian, 14.6%
- Hispanic or Latino, 48.6%
- Other, 2.77%

NOTE: Based on U.S. Census Bureau 2017 American Community Survey
NOTE: Based on NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race.
Language of NLACRC Consumers

2018

- English: 21,551, 73%
- Spanish: 7,201, 25%
- All Others: 540, 2%

NOTE: Data from NLACRC Report on Total Annual Expenditure and Authorized Services by Language
# Authorized Services by Consumer Language

<table>
<thead>
<tr>
<th>Language</th>
<th>Consumer Count</th>
<th>Total Expenses</th>
<th>Total Auth. Services</th>
<th>Per Person Expenses</th>
<th>Per Person Auth. Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>21,551</td>
<td>$302,848,459</td>
<td>$395,307,764</td>
<td>$14,053</td>
<td>76.5%</td>
</tr>
<tr>
<td>Spanish</td>
<td>6,841</td>
<td>$64,620,569</td>
<td>$87,969,522</td>
<td>$8,974</td>
<td>75%</td>
</tr>
<tr>
<td>All Others</td>
<td>540</td>
<td>$12,069,966</td>
<td>$15,050,123</td>
<td>$10,911 (avg.)</td>
<td>$13,189 (avg.)</td>
</tr>
<tr>
<td>Total</td>
<td>29,292</td>
<td>$380,078,993</td>
<td>$498,327,409</td>
<td>$12,976 (avg.)</td>
<td>$17,012 (avg.)</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report on Total Annual Expenditure and Authorized Services by Language
Per Person Expenses by Ethnicity/Race

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race

<table>
<thead>
<tr>
<th>Year</th>
<th>African American/Black</th>
<th>Asian</th>
<th>Hispanic or Latino</th>
<th>Other</th>
<th>White</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$10,822</td>
<td>$13,745</td>
<td>$8,732</td>
<td>$9,430</td>
<td>$17,225</td>
</tr>
<tr>
<td>2017</td>
<td>$12,286</td>
<td>$13,489</td>
<td>$8,695</td>
<td>$8,986</td>
<td>$19,185</td>
</tr>
<tr>
<td>2018</td>
<td>$12,153</td>
<td>$13,720</td>
<td>$8,819</td>
<td>$9,282</td>
<td>$20,535</td>
</tr>
</tbody>
</table>
# Per Person Expenses by Ethnicity/Race – Ages: 0-2

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race

<table>
<thead>
<tr>
<th>Ethnicity/Race</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American/Black</td>
<td>$4,536</td>
<td>$5,177</td>
<td>$4,732</td>
</tr>
<tr>
<td>Asian</td>
<td>$7,115</td>
<td>$6,696</td>
<td>$6,831</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$5,380</td>
<td>$5,158</td>
<td>$5,324</td>
</tr>
<tr>
<td>Other Ethnicity or Race Multi-Cultural</td>
<td>$4,250</td>
<td>$4,161</td>
<td>$4,843</td>
</tr>
<tr>
<td>White</td>
<td>$5,821</td>
<td>$5,787</td>
<td>$5,838</td>
</tr>
</tbody>
</table>
Per Person Expenses by Ethnicity/Race – Ages: 3-21

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race

<table>
<thead>
<tr>
<th>Ethnicity/Race</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American/Black</td>
<td>$7,146</td>
<td>$7,013</td>
<td>$6,776</td>
</tr>
<tr>
<td>Asian</td>
<td>$9,210</td>
<td>$7,478</td>
<td>$7,382</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$6,861</td>
<td>$5,862</td>
<td>$5,664</td>
</tr>
<tr>
<td>Other Ethnicity or Race Multi-cultural</td>
<td>$7,975</td>
<td>$6,697</td>
<td>$6,081</td>
</tr>
<tr>
<td>White</td>
<td>$8,854</td>
<td>$8,517</td>
<td>$8,501</td>
</tr>
</tbody>
</table>
Per Person Expenses by Ethnicity/Race – Ages: 22+

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race

<table>
<thead>
<tr>
<th>Year</th>
<th>African American/Black</th>
<th>Asian</th>
<th>Hispanic or Latino</th>
<th>Other Ethnicity or Race Multicultural</th>
<th>White</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$17,861</td>
<td>$26,062</td>
<td>$17,046</td>
<td>$23,607</td>
<td>$29,044</td>
</tr>
<tr>
<td>2017</td>
<td>$21,494</td>
<td>$27,584</td>
<td>$19,707</td>
<td>$26,859</td>
<td>$34,028</td>
</tr>
<tr>
<td>2018</td>
<td>$21,840</td>
<td>$28,805</td>
<td>$20,616</td>
<td>$30,659</td>
<td>$36,849</td>
</tr>
</tbody>
</table>
Per Person Expenses by Diagnosis

<table>
<thead>
<tr>
<th>Diagnosis</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autism</td>
<td>$12,006</td>
<td>$11,383</td>
<td>$11,362</td>
</tr>
<tr>
<td>Category 5</td>
<td>$9,367</td>
<td>$11,162</td>
<td>$12,134</td>
</tr>
<tr>
<td>Cerebral Palsy</td>
<td>$18,403</td>
<td>$22,087</td>
<td>$23,433</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>$16,715</td>
<td>$20,745</td>
<td>$23,239</td>
</tr>
<tr>
<td>Intellectual Disability</td>
<td>$16,019</td>
<td>$19,836</td>
<td>$21,273</td>
</tr>
<tr>
<td>Other</td>
<td>$3,759</td>
<td>$3,840</td>
<td>$3,873</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Diagnosis – Summary
NLACRC Consumers by Residence For Year 2018

Total for 2018 – 29,292

*All Others – Institutions, Rehab and Medical facilities, Other (Homeless, Transient/Hospice etc.)

NOTE: Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Residence
Per Person Expenditure Percentage by Residence Type For Year 2018

- **Community Care Facility**: 46%
- **Independent / Supported Living**: 28%
- **Home of Parent / Guardian**: 6%
- **Foster Home, Children**: 3%
- **Other***: 17%
- **Sub-Acute**: 0%

*Other*—Institutions, Rehabilitation Center, Hospitals, Other (Homeless, Transient/Hospice etc.)

NOTE: Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Residence
Per Person Expenses by Ethnicity or Race for Residence Type: *Home*

<table>
<thead>
<tr>
<th>Ethnicity or Race</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American/Black</td>
<td>$8,095</td>
<td>$8,504</td>
<td>$8,165</td>
</tr>
<tr>
<td>Asian</td>
<td>$9,808</td>
<td>$9,709</td>
<td>$9,683</td>
</tr>
<tr>
<td>Hispanic</td>
<td>$7,440</td>
<td>$7,035</td>
<td>$7,139</td>
</tr>
<tr>
<td>Other Ethnicity</td>
<td>$7,687</td>
<td>$7,087</td>
<td>$7,131</td>
</tr>
<tr>
<td>White</td>
<td>$9,998</td>
<td>$10,306</td>
<td>$10,780</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Home.
## Per Person Expenses by Ethnicity or Race for Residence Type: Residential

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American/Black</td>
<td>$44,090</td>
<td>$54,298</td>
<td>$57,415</td>
</tr>
<tr>
<td>Asian</td>
<td>$41,911</td>
<td>$57,853</td>
<td>$63,636</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$42,641</td>
<td>$51,966</td>
<td>$57,734</td>
</tr>
<tr>
<td>Other Ethnicity</td>
<td>$38,970</td>
<td>$51,762</td>
<td>$59,741</td>
</tr>
<tr>
<td>White</td>
<td>$39,526</td>
<td>$48,143</td>
<td>$52,679</td>
</tr>
</tbody>
</table>

**NOTE:** Data from NLACRC Report Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Residential.
NLACRC Race or Ethnicity of All Staff

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian / Pacific Islander</td>
<td>52</td>
<td>52</td>
<td>52</td>
</tr>
<tr>
<td>African American</td>
<td>52</td>
<td>51</td>
<td>53</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>237</td>
<td>257</td>
<td>289</td>
</tr>
<tr>
<td>White</td>
<td>139</td>
<td>146</td>
<td>150</td>
</tr>
<tr>
<td>American Indian/Alaskan Native</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Two or More Races</td>
<td>10</td>
<td>17</td>
<td>19</td>
</tr>
</tbody>
</table>

Total Staff for 2018 = 564
Total Bilingual Staff for 2018 = 188

*Please note that zeros in the above table do not accurately reflect the make up of our staff. Due to changes in EEO reporting requirements, we have updated our categories accordingly in 2015.
NLACRC Race or Ethnicity of Service Coordinators

2016  2017  2018

Total Service Coordinators for 2018 = 352
Total Bilingual Service Coordinators for 2018 = 150

*Please note that zeros in the above table do not accurately reflect the make up of our staff. Due to changes in EEO reporting requirements, we have updated our categories accordingly in 2015.
Utilization of Services

- Expenditures are affected by some factors:
  - geographic location;
  - living situation;
  - individual needs, preferences, and choices.

- Expenditures are affected by the availability of generic resources, services, and supports.
To Better Understand Disparities

NLACRC has worked with a consultant to examine and analyze our data to better understand the limitations
To Better Understand Disparities

Areas of Interest for NLACRC and our community:

- What are the most common services purchased by age, geographic location, and preferred language?
- If consumers do not have a service authorized, do they have a generic resource meeting their needs?
- What disparities exist for people that live at home versus people that live in residential facilities?
The following slides will discuss NLACRC and Community Based Organizations (CBOs) disparity projects in our three valleys
Family Empowerment Team in Action (FETA)

- Partnership with California State University Northridge

- CSUN Social Work Students address the needs of underserved consumers and families throughout all three valleys

- CSUN Social Work Student provide advocacy & navigation in collaboration with NLACRC Service Coordinator

- CSUN developed Cultural Competency Training for Providers/Vendors; next steps are implementation.
Parent Mentor Project

- NLACRC will hire a Parent or Family Member of a consumer to be part of NLACRC staff
- Goal is to foster relationships and build trust within our Hispanic/Latino population
- Work with NLACRC staff to provide recommendations
- Implement a Parent Mentor Hotline
Partnership with CBO Disparity Projects

- **Autism Society of Los Angeles**
  - Increase awareness of self-determination program and provide independent facilitator trainings.

- **Integrated Community Collaborative (ICC)**
  - Outreach to Hispanic/Latino populations to increase use of regional center services.

- **Learning Rights Law Center**
  - Assist families with navigating and accessing services through school districts.

- **Pathpoint**
  - Staff training on cultural competency to support underserved populations in central and southern California.
Other Measures to Address Disparities

- Legislative Advocacy/Training
- Cultural competency training and outreach to underserved populations.
- NLACRC Website/Social Media to reach diverse communities to get live updates.
- Common Coordinated Services Brochures
Festival Educacional (Event in Spanish)

- January 26, 2019 – Presented by NLACRC
- Approximately 150 participants
- Hosted by New Horizons
- Presentations & Resource Fair conducted in Spanish:
  - Behavioral Health Treatment (A Change in Trajectory)
  - Housing Rights by Neighborhood Legal Services
  - Generic Resources by State Council on Developmental Disabilities (SCDD)
  - NLACRC Resource Table on Self Determination & Case Management
Getting Your Voices Heard

- NLACRC recognizes the value of educating our consumers, families, providers/vendors to be actively involved with their local and state legislators.

- NLACRC wants to know how do we get everyone involved to discuss real issues related to rate reform, program closures, waitlists, and impact to daily life? How do we get everyone’s active participation so that their voices are heard?
Community Feedback

NLACRC wants to hear from you about your thoughts, experiences, and suggestions.
Community Feedback

- What services does the regional center provide that you are able/unable to access?

- What services or supports would you like to see offered at the regional center that currently are not provided?

- What ideas do you have to improve public and underserved community attendance and participation at public meetings and with their local/state legislators?
Community Feedback

- What ideas do you have to increase the number of people using regional center services?

- What legislative changes would you like to see in order to allow more people to access and use regional center services?
Thank you