

Community Services

Vendor Maintenance Newsletter



May – 2019

Mission Statement: North Los Angeles County Regional Center, with integrity and transparency, provides lifelong partnerships and planning to persons with developmental disabilities by promoting their civil and personal rights, providing comprehensive information, advocating in cooperation with consumers, promoting and providing quality services, and supporting full participation of consumers and families in all aspects of community life.

Spring RFV **Ends Soon**

Projects being sought are:

- Level 4 ARF with Complex and Challenging Support Needs
- Level 2, 3 ARF with Mild to Moderate Support Needs

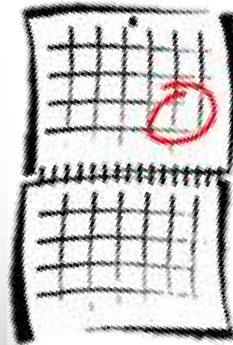
Specifically in SCV / AV:

- Speech-Language Pathology
- Occupational Therapist
- Physical Therapist
- Infant Development Program

For complete details, see content requirements posted on our website at:

<https://www.nlacrc.org/service-providers/spring-2019-request-for-vendorization-rfv-announcement-page-341>

The deadline for submissions for the current Request for Vendorization Proposal is **11:59 pm on Saturday, May 11, 2019.**



Upcoming Events:

May

2nd – 9:30 am VAC (SFV)

20th – 10 am AV Vendor Forum

June

6th – 9:30 am VAC (SFV)

July

*no VAC meeting

29th – 10 am AV Vendor Forum

Direct Support Professional (DSP) Annual Advisory Committee meeting

Friday, May 31st - 10 am
NLACRC SFV office, CR 143

Agenda will cover the recent changes to DSPT including reports from DDS, CDE, and Service Hub.

Please RSVP to Vera Owens at
VOwens@sbceo.org (805) 964-4710 x 4462

Vendor Trainings

Registration and updates are through Eventbrite:

<https://www.eventbrite.com/o/north-los-angeles-county-regional-center-nlacrc-4402395551>

Registration is limited.

Please ensure the staff you are registering for are able to attend the vendor training, as their registration prevents others from attending.

Should you or your staff become unable to attend, please **inform us immediately** via Eventbrite.

May	28 th	Personal & Incidental	SFV 10 AM-12 PM
	29 th	Personal & Incidental	AV 10 AM-12 PM
June	10 th	Self Determination Program: Provider Training	SFV 10 AM-12 PM
	11 th	Medication Administering	SFV 10 AM-12 PM
	12 th	Self Determination Program: Provider Training	AV 10 AM-12 PM
	19 th	Medication Administering	AV 10 AM-12 PM
July	TBD	Risk Mitigation Direct Care Staff	TBD

(Dates and times subject to change.)

CONTRACT & COMPLIANCE TEAM: (818) 756-6127 • FAX: (818) 756-6130 • Contract&Compliance@nlacrc.org

Main/SFV office: 818-778-1900 | 9200 Oakdale Ave, #100, Chatsworth, CA 91311
SCV office: 661-775-8450 | 25630 Magic Mountain Pkwy, #140, Santa Clarita, CA 91355
AV office: 661-945-6761 | 43210 Gingham Ave, #6, Lancaster, CA 93535

CCLD Licensing Updates

California Department of Social Services, Community Care Licensing Division (CCLD) uses Provider Information Notices (PIN) to communicate important updates.

Please regularly check their website at <http://www.cdss.ca.gov/inforesources/Community-Care-Licensing/Policy/Provider-Information-Notices> for updates.

Highlight:

PIN 19-02-CCLD: [2018 Most Commonly Cited Deficiencies](#)

- [Adult Day Programs](#)
- [Adult Residential Facilities](#)
- [Residential Care Facilities for the Elderly](#)

NLACRC Accounting New Central Email for Revenue Unit

Effective 04/11/2019, the Revenue Unit now has a centralized email address for consumer accounts.

Send inquiries to revenuehelp@nlacrc.org

Please include UCI, Consumer Name and Subject in the subject line, in that order.

HIPAA Reminders

What is "PHI"? PHI is any oral or recorded information created or received by service providers related to past, present or future physical or mental health status, and the provision or payment for health care that identifies to a specific Consumer.

A Breach is any unlawful or unauthorized access to, viewing, acquisition, use, or disclosure of PHI.

In the event of a Security Incident or Breach, service providers should notify privacyofficer@nlacrc.org in the most expedient time possible and at least within 24 hours.

Review NLACRC's current Business Associate Agreement here <https://www.nlacrc.org/home/showdocument?id=3489>

Falls Are Preventable

Falls are a significant health risk. They are the leading cause of injury related to hospitalization.

Adults with developmental disabilities have an increased risk of falling – 1 in 3 compared to 1 in 5 in the general population over the age of 65. In addition, they are more likely to experience an injury, such as a broken bone or head injury, after a fall. And, with each fall, the chance of falling again increases.

To learn about risk factors, training strategies, and other fall prevention tips visit <http://www.ddssafety.net/safety/fall-prevention/all-about-fall-prevention>

REMINDER

Before any and all address changes, tax identification number changes, or business entity changes, a scan of written request on signed letterhead must be sent to Contract&Compliance@nlacrc.org.

Upon receipt of your request, you will be contacted to submit additional documents, as needed.

NOTE: This is a 3 month process.

Continue billing under current conditions until your request is approved.

Please be advised, our previous inbox, VUpdate@nlacrc.org, has been discontinued.

Reach the appropriate team at Contract&Compliance@nlacrc.org or ResourceDevelopment@nlacrc.org.

Next newsletter: August 2019

Are you moving?

Please email Contract&Compliance@nlacrc.org with 60 days notice.

The Vendor Address Change Form is available on our website at

<https://www.nlacrc.org/home/showdocument?id=5655>

