North Los Angeles County Regional Center

Consumer Services Committee Meeting Minutes
November 20, 2018

Present: Sharoll Jackson and Jeremy Sunderland – Committee Members
Orli Almog and Sonia Ojeda – Vendor Advisory Committee Representatives
Arnulfo Jackson and Steve Miller - Guests
Heike Ballmaier, Maria Bosch, Sheila Calove, Jamie DeWitt, Evan Ingber, Ruth Janka, Jennifer Kaiser, Michele Marra, George Stevens, and Jesse Weller – Staff Members

Absent: Marianne Davis, Melissa Ferman, Anna Hamilton, Angelina Martinez, and Caroline Mitchell

I. Call to Order & Introductions

The meeting began at 6:33 p.m., but could not be officially called to order as a majority of the members (quorum) were not present. Introductions were made.

II. Public Input – There was no public input.

III. Consent Items

A. Approval of Agenda
B. Approval of Minutes from the October 17th Meeting

The agenda and minutes could not be approved due to lack of a quorum.

IV. Committee Business

A. AB 637 Proposal: Mileage Premium for AV Assessments (Heike)

NLACRC conducts approximately 300 psychological assessment each month throughout the catchment area. About 1/3 of the requests for psychological assessments come from people in the Antelope Valley. Most of our psychologists are unwilling to drive to the AV and back because they are not compensated for mileage. In addition, appointments can sometimes be “no shows” which makes the journey even less inviting. We are proposing to provide our psychologists with a travel premium to provide an incentive for psychologists to travel to the AV. The amount of the travel premium would be determined in collaboration and partnership with our vendored psychologists. The proposal is being
presented to this committee so they can recommend support of it to the Board of Trustees.

**Action:** As there was no quorum, the committee could not recommend the concept for this AB 637 proposal to the Board of Trustees. As such, action on the proposal will be referred to the Executive Committee.

**B. “Autism Live” Self-Determination Program Interview Invitation (Ruth)**

Autism Live, in partnership with The Center for Autism and Related Disorders (CARD), produces a show regarding issues relevant to the Autism community and posts their show on YouTube. Autism Live has invited the NLACRC to make a guest appearance to discuss NLACRC’s implementation of the self-determination program. Given the need for information from the Department of Developmental Services (DDS) that is required before regional centers are able to implement the self-determination program, NLACRC and Autism Live agreed to wait for program implementation before doing a regional center interview.

**C. DDS Approval of IPP and Early Start Program Service Standards**

Last May, the Board of Trustees approved changes to 5 of the center’s services standards; the proposed changes were then submitted to DDS for their review and approval. On October 8th, DDS approved the changes to the 3 of the service standards (Family Supports and Living Arrangements, Educational and Vocational Services, and Legal Services). On November 16th, DDS gave their approval on our IPP and Early Start Program service standards. Now that they changes have been approved, the changes to the service standards can be finalized and disseminated to providers, consumers, and families.

**D. Self-Determination Program Update**

DDS has selected the original 2,500 consumers statewide to begin participating in the self-determination program, including the 184 consumers for NLACRC. We have sent welcome letters to our 184 consumers and their families. We have an internal self-determination committee that meets twice each month to help the center prepare for the program’s implementation. We are also trying to recruit for a supervisor and service coordinators for a new self-determination unit. However, due to lack of interest, we may not be able to have a separate unit for the program. In the meantime, the Self-Determination Advisory Committee (SDAC) continues to meet monthly at 1 of the center’s 3 officers (usually the 3rd
Thursday of the month at 7:00 p.m.), which are open to the public. Ruth reported that the SDAC had asked to have information about the center’s 184 consumers selected for the program so they could oversee their individual participation, but we felt this was beyond their scope and was an operations issue so we declined their request.

E. Monthly Community Placement Plan (CPP) Report

The center’s goal for this fiscal year is to place our last consumer out of Fairview Developmental Center, 1 consumer out of acute crisis at Southern Star, 1 consumer out of Porterville DC, and 4 consumers out of Canyon Springs. These placements have been delayed because they were scheduled to move into homes from by the company AACRES and all AACRES homes have been suspended by DDS due to numerous serious incidents.

F. Board Audit: Review the center’s mission, vision, and values statement to determine if they center is providing adequate guidance in establishing consumer services policy

Yes. The center’s service standards are written based on language taken straight from the Lanterman Act. We support people with individualized services and supports with a focus on person-centered planning.

V. Board Meeting Agenda Items

The following items were identified for the committee’s section of the January 9th board meeting:

A. Minutes of the November 20th Meeting
B. DDS Approval of IPP and Early Start Program Service Standards
C. Self-Determination Program Update

VI. Announcements / Information Items / Public Input

A. Complete Meeting Evaluations

This was not necessary as only 2 committee members were present.

B. Next Meeting: Wednesday, January 16th (no December meeting)
VII. Adjournment

The meeting ended at 7:08 p.m.

Submitted by:

Jennifer Kaiser
Jennifer Kaiser
Executive Assistant

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