North Los Angeles County Regional Center

Strategic Planning Committee Meeting Minutes
May 7, 2018

Present: Roschell Ashley, Yolanda Bosch, Adelina Castellanos, Sara Iwahashi, Ruth Janka, Ellen Jannol, Michele Marra, Kim Rolfes, Curtis Wang, and Todd Withers - Committee Members
Bob Erio – VAC Representative
Erica Beall – Guest
Jennifer Kaiser and Evelyn McOmie – Staff Members

Absent: Elizabeth Badger, George Stevens, and Jeremy Sunderland

I. Call to Order & Introductions

Michele Marra called the meeting to order at 6:04 p.m. Introductions were made.

II. Public Input – There was no public input.

III. Consent Items

A. Approval of Agenda

M/S/C (C. Wang/E. Jannol) To approve the agenda as presented.

B. Approval of Minutes of February 5th Meeting

M/S/C (Y. Bosch/C. Wang) To approve the minutes as presented.

IV. Committee Business

A. Update on the National Core Indicators (NCI) Project (Ruth)

In 2010, the Department of Developmental Services (DDS) implemented a nationwide quality assessment survey called the NCI, one tool that DDS uses to monitor the performance of the developmental disabilities service system as well as the performance of the 21 regional centers. The NCI surveys are conducted through in-person interviews with adult consumers every three years and consumers who have moved out of a developmental center to the community every year. NCI surveys are conducted by the State Council on Developmental Disabilities. Surveys collect data on consumer and family satisfaction, quality of services, and personal results. The interviews are completely voluntary on the
part of consumers. Ruth provided the committee members with a report comparing the center’s outcomes from FY 2012-13 with the outcomes from FY 2015-16. The full FY 2015-16 report is available if any of the committee members would like to take a look at it.

B. Quarterly Report on NLACRC Program Closures (Yolanda)

Copies of the report were provided and reviewed. There have been 12 program closures so far this fiscal year: 3 were because the licensees passed away; 6 were because they failed to maintain an office in our catchment area, 2 were for a lost license/certification, 2 were due to retirement; and 1 per the vendor’s request.

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Program Closures</th>
<th>Consumers Impacted</th>
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<tr>
<td>2017-18</td>
<td>12</td>
<td>4</td>
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<tr>
<td>2016-17</td>
<td>32</td>
<td>184</td>
</tr>
<tr>
<td>2015-16</td>
<td>102</td>
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<td>28</td>
<td>90</td>
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<tr>
<td>2013-14</td>
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<td>112</td>
</tr>
<tr>
<td>2012-13</td>
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<td>95</td>
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<tr>
<td>2011-12</td>
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<td>1,118</td>
</tr>
<tr>
<td>2010-11</td>
<td>4</td>
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<tr>
<td>2008-09</td>
<td>9</td>
<td>138</td>
</tr>
<tr>
<td>Total:</td>
<td>244</td>
<td>2,268</td>
</tr>
</tbody>
</table>

C. Quarterly Report on NLACRC’s Activities Related to CIE and PIP (Evelyn)

1. In an effort to spread awareness about our job initiative and recruit potential employers for our providers to partner with, the employment specialist has attended the Mayor’s Committee (an employment committee in Santa Clarita), Next Santa Clarita Valley (employment committee in Santa Clarita that is partnered with Antelope Valley employers), LA Missions College Job Fair, and Town Hall meeting (at New Horizons). This has resulted in three partnerships (TJ Maxx, Carlo incorporated-property management services, and LA Regional Food Bank).

2. We have met with 44 vendors for Q&A sessions to discuss PIP & CIE (this is an additional 19 providers for this reporting period).
3. We are providing technical assistance to providers going through the vendorization process as well as vendors already approved for CIE & PIP on how to begin reimbursement for PIP and on how to receive the incentives.

4. We are continuing with efforts to encourage providers to be vendored for CIE & PIP through outreach at Vendor Advisory Committee meetings and the Antelope Valley vendor forums, and to 1:1 meetings with providers who have expressed interest in knowing more about this initiative. Most recently meeting with Desert Haven, New Horizons, Access Home Care, Goodwill, California Spectrum, and Angel Wings.

5. The employment specialist has provided trainings to educate parents and consumers on CIE & PIP at the Santa Clarita Transition Fair and the Life After High School event at Miller High School during this reporting period.

6. We currently have 7 vendored providers for CIE and 7 vendored providers for PIP (from 8 to 14).

7. We currently have 11 individuals utilizing the services (7 CIE/ 4 PIP).

D. Performance Contract Update (Sara)

Each year, DDS looks at how well the 21 regional centers in the state are doing with their performance objectives. Copies of NLACRC’s performance contract year-end report were provided and Sara reviewed the data with them. At NLACRC, we want to improve each year, do better than the state average, and meet or exceed DDS’s standards. The report showed that the center did well with meeting goals and meeting DDS standards, but we did fall short in 1 area (more than 6 adults living in a facility); the state average is 2.47% and NLACRC’s number is 2.76%. The year-end report will be posted on the center’s website upon receipt of the DDS approval letter.

E. Update on the Self-Determination Program (Ruth)

DDS submitted the waiver application and they are very confident that the Centers for Medicare and Medicaid Services (CMS) is going to approve it sometime in mid-June. DDS reported that they will provide $2.8 million in funding to cover self-determination positions at each regional center and 2 positions at DDS and $500,000 per year in funding to cover ongoing training costs. The center has developed an implementation work group for the fiscal
side to help the center prepare for implementing the program. Since January, service coordinators have provided fliers about the self-determination program to consumers and families at IPP meetings. We have also begun holding monthly informational meetings at all 3 offices in English and Spanish. We continue to hold our Self-Determination Local Advisory Committee meetings on a monthly basis. We currently we have an interest list of 205 families.

V. Board Meeting Agenda Items

The following items were identified for the committee’s section of the May 9th board meeting agenda:

A. Minutes of the May 7th Meeting
B. Quarterly Report on Program Closures
C. Quarterly Report on NLACRC’s Activities Related to CIE and PIP

VI. Announcements / Information / Public Input

A. Next Meeting: Monday, August 6th, at 6:00 p.m.

VII. Adjournment

Michele adjourned the meeting at 7:07 p.m.

Submitted by,

Jennifer Kaiser
Jennifer Kaiser
Executive Assistant

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