Public Stakeholder Meeting

Discussion of Fiscal Year 2016-2017 POS Expenditure Data

Tuesday, March 20, 2018
6:30pm – 8:00pm
NLACRC, 43210 Gingham Avenue, Lancaster

Tuesday, March 27, 2018
6:30pm – 8:00pm
NLACRC, 9200 Oakdale Ave., Chatsworth
Mission Statement

North Los Angeles County Regional Center, with integrity and transparency, provides lifelong partnerships and planning to persons with developmental disabilities by promoting their civil and personal rights, providing comprehensive information, advocating in cooperation with consumers, promoting and providing quality services, and supporting full participation of consumers and families in all aspects of community life.
NLACRC’s Commitment to our Community

NLACRC is committed to meeting the needs of those it serves regardless of age, race or ethnicity, diagnosis, or where people live.
Purpose of Community Meeting

Welfare & Institutions Code, §4519.5(a)

- Department of Developmental Services (DDS) and regional centers must annually compile purchase of service (POS) data.

- Data is posted on the NLACRC Website by December 31.

- Regional centers to post notice 30 days prior to the public meeting.

- Public meetings held within 3 months of posting data; no later than March 31.

- The report of the outcome of the public meeting and recommendations to reduce disparity will be posted on NLACRC’s website by August 31.
A particular type of difference that is closely linked with social or economic disadvantage. Disparities adversely affect groups of people who have experienced greater social and/or economic obstacles based on their racial or ethnic group; religion; socioeconomic status; gender; age; mental health; cognitive, sensory, or physical disability; sexual orientation or gender identity; geographic location; or other characteristics historically linked to discrimination or exclusion.
NLACRC – Background

- NLACRC is 1 of 21 regional centers in California.
- NLACRC is the largest of the 7 regional centers in LA County.
- We serve **24,204 (as of June 2017)** individuals with developmental disabilities in the following valleys:
  - San Fernando
  - Santa Clarita
  - Antelope Valley
We are the third largest and one of the fastest growing regional centers serving a multicultural and multilingual community.

1,615 net new consumers added since last Fiscal Year

639 new intakes per month
  - 367 per month for Early Start
  - 272 per month for Lanterman Over 3

Effective partnerships and relationships with our community referral sources
Limitations of Expenditure Data

NLACRC wants the public to be fully informed regarding the limitations of the data that is presented.
Limitations of Expenditure Data

- Total number of consumers reported is 14.7% higher than NLACRC’s current/actual caseload (24,204 vs 27,762)
  - Data includes consumers no longer served, consumers who moved out of our catchment area, and consumers who did not meet eligibility criteria.

- Reported expenses may not be reflective of the actual services purchased and used by consumers.
  - Examples: Services paid under Contract Specialized Transportation and Supported Employment are not included in the data.
Limitations of Expenditure Data

- Consumers with multiple diagnosis may be counted multiple times.
  - Visuals in this presentation may include duplicated consumer expenditures and counts.

- NLACRC POS expenditures are not the only indicator of the amount of services received by a consumer.
  - Same service type but provider may have different rates.
  - Services from generic resources are not included in the data.
Limitations of Expenditure Data

- Small sample sizes may not be statistically significant.
  - Some graphs have spikes in the data and appear large; however, this can be misleading due to only having a few individuals in one category.
  - In some cases, data with small sample sizes have been removed or merged for clarity in the presentation.

- POS expenditure reports regarding “language” only reports the consumer’s threshold language rather than the parent/family members threshold language.
Limitations of Expenditure Data

- The categories used to define race or ethnicity are not consistent with US Census definitions.
  - For Example: “Other” category includes multicultural individuals.
  - US Census allows individuals to identify by both race and ethnicity whereas the data in these reports collects one or the other.
Age of NLACRC Consumers

NLACRC Consumers by Age: As of June 30, 2017

- 0-2 years: 8,375, 30%
- 3-21 years: 5,533, 20%
- 22+: 13,854, 50%

Total Consumers for NLACRC as of June 30, 2017: 27,762

NOTE: Data from Report of Total Annual Expenditure and Authorized Services by Diagnosis – Summary
The chart shows the race or ethnicity of NLACRC Consumers compared to the general LA County population. Here are the percentages for each category:

- **Hispanic**: General LA County 48.3%, NLACRC Consumers 45.7%
- **White**: General LA County 26.7%, NLACRC Consumers 31.2%
- **Asian**: General LA County 14.1%, NLACRC Consumers 3.4%
- **African American**: General LA County 8.0%, NLACRC Consumers 9.9%
- **Other**: General LA County 2.7%, NLACRC Consumers 9.7%
- **Native American**: General LA County 0.2%, NLACRC Consumers 0.1%

**NOTE**: Based on U.S. Census Bureau 2016 American Community Survey & NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race.
Language of NLACRC Consumers

2017

- English: 20,395, 73%
- Spanish: 6,841, 25%
- All Others: 526, 2%

NOTE: Data from NLACRC Report on Total Annual Expenditure and Authorized Services by Language
# Authorized Services by Consumer Language

<table>
<thead>
<tr>
<th>Language</th>
<th>Consumer Count</th>
<th>Total Expenses</th>
<th>Total Auth. Services</th>
<th>Per Capita Expenses</th>
<th>Per Capita Auth. Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>20,395</td>
<td>$280,136,633</td>
<td>$368,029,092</td>
<td>$13,736</td>
<td>$18,045</td>
</tr>
<tr>
<td>Spanish</td>
<td>6,841</td>
<td>$58,872,533</td>
<td>$80,515,555</td>
<td>$8,606</td>
<td>$11,770</td>
</tr>
<tr>
<td>All Others</td>
<td>526</td>
<td>$11,458,788</td>
<td>$14,351,137</td>
<td>$21,785*</td>
<td>$27,284*</td>
</tr>
<tr>
<td>Total</td>
<td>27,762</td>
<td>$350,467,954</td>
<td>$462,895,784</td>
<td>$12,264 (avg.)</td>
<td>$16,674 (avg.)</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report on Total Annual Expenditure and Authorized Services by Language
Per Capita Expenses by Ethnicity/Race

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>$13,571</td>
<td>$13,745</td>
<td>$13,489</td>
</tr>
<tr>
<td>African American</td>
<td>$10,882</td>
<td>$10,822</td>
<td>$12,286</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$8,430</td>
<td>$8,732</td>
<td>$8,695</td>
</tr>
<tr>
<td>Other</td>
<td>$9,315</td>
<td>$9,430</td>
<td>$8,986</td>
</tr>
<tr>
<td>White</td>
<td>$16,528</td>
<td>$17,225</td>
<td>$19,185</td>
</tr>
</tbody>
</table>

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race
Per Capita Expenses by Ethnicity/Race – Ages: 0-2

<table>
<thead>
<tr>
<th>Ethnicity/Race</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>$6,548</td>
<td>$7,115</td>
<td>$6,696</td>
</tr>
<tr>
<td>African American</td>
<td>$4,697</td>
<td>$4,536</td>
<td>$5,177</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$5,135</td>
<td>$5,380</td>
<td>$5,158</td>
</tr>
<tr>
<td>Other</td>
<td>$4,480</td>
<td>$4,250</td>
<td>$4,161</td>
</tr>
<tr>
<td>White</td>
<td>$5,770</td>
<td>$5,821</td>
<td>$5,787</td>
</tr>
</tbody>
</table>

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race
Per Capita Expenses by Ethnicity/Race – Ages: 3-21

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>$9,053</td>
<td>$9,210</td>
<td>$7,478</td>
</tr>
<tr>
<td>African American</td>
<td>$7,680</td>
<td>$7,146</td>
<td>$7,013</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$6,865</td>
<td>$6,861</td>
<td>$5,862</td>
</tr>
<tr>
<td>Other</td>
<td>$8,131</td>
<td>$7,975</td>
<td>$6,697</td>
</tr>
<tr>
<td>White</td>
<td>$8,907</td>
<td>$8,854</td>
<td>$8,517</td>
</tr>
</tbody>
</table>

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race
Per Capita Expenses by Ethnicity/Race – Ages: 22+

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>$25,268</td>
<td>$26,062</td>
<td>$27,584</td>
</tr>
<tr>
<td>African American</td>
<td>$17,456</td>
<td>$17,861</td>
<td>$21,494</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>$16,037</td>
<td>$17,046</td>
<td>$19,707</td>
</tr>
<tr>
<td>Other</td>
<td>$21,856</td>
<td>$23,607</td>
<td>$26,859</td>
</tr>
<tr>
<td>White</td>
<td>$27,323</td>
<td>$29,044</td>
<td>$34,028</td>
</tr>
</tbody>
</table>

Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Ethnicity or Race
## Per Capita Expenses by Diagnosis

<table>
<thead>
<tr>
<th>Diagnosis</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autism</td>
<td>$12,023</td>
<td>$12,006</td>
<td>$11,383</td>
</tr>
<tr>
<td>Intellectual Disability</td>
<td>$15,043</td>
<td>$16,019</td>
<td>$19,836</td>
</tr>
<tr>
<td>Cerebral Palsy</td>
<td>$17,309</td>
<td>$18,403</td>
<td>$22,087</td>
</tr>
<tr>
<td>Epilepsy</td>
<td>$15,664</td>
<td>$16,715</td>
<td>$20,745</td>
</tr>
<tr>
<td>Category 5</td>
<td>$11,869</td>
<td>$9,367</td>
<td>$11,162</td>
</tr>
<tr>
<td>No Diagnosis</td>
<td>$3,622</td>
<td>$3,759</td>
<td>$3,840</td>
</tr>
</tbody>
</table>

**NOTE:** Data from NLACRC 2016/2017 Report on Total Annual Expenditures and Authorized Services by Diagnosis – Summary
NLACRC Consumers by Residence For Year 2017

Total for 2017 – 27,762

- 23,136, 83%
- 1,829, 7%
- 1,182, 4%
- 1,615, 6%

NOTE: Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Residence

*All Others – Institutions, Rehab and Medical facilities, Other (Homeless, Transient/Hospice etc.)
**Per Capita Expenditure Percentage by Residence Type For Year 2017**

- **Home of Parent / Guardian**: $2,060, 1%
- **Community Care Facility**: $7,634, 6%
- **Sub-Acute**: $6,4209, 47%
- **Independent / Supported Living**: $16,496, 12%
- **Foster Home, Children**: $8,228, 6%
- **Other**

**2017**

- **$38,853, 28%**

**NOTE:** Data from NLACRC Report on Total Annual Expenditures and Authorized Services by Residence

**All Others – Institutions, Rehabilitation Center, Hospitals, Other (Homeless, Transient/Hospice etc.)**
Per Capita Expenses by Ethnicity or Race for Residence Type: *Home*

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>$9,799</td>
<td>$9,998</td>
<td>$10,306</td>
</tr>
<tr>
<td>Hispanic</td>
<td>$7,276</td>
<td>$7,440</td>
<td>$7,035</td>
</tr>
<tr>
<td>African American</td>
<td>$8,184</td>
<td>$8,095</td>
<td>$8,504</td>
</tr>
<tr>
<td>Asian</td>
<td>$9,855</td>
<td>$9,808</td>
<td>$9,709</td>
</tr>
<tr>
<td>Other Ethnicity</td>
<td>$7,576</td>
<td>$7,687</td>
<td>$7,087</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Home.
Per Capita Expenses by Ethnicity or Race for Residence Type: *Residential*

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>$36,796</td>
<td>$39,526</td>
<td>$48,143</td>
</tr>
<tr>
<td>Hispanic</td>
<td>$38,765</td>
<td>$42,641</td>
<td>$51,966</td>
</tr>
<tr>
<td>African American</td>
<td>$41,461</td>
<td>$44,090</td>
<td>$54,298</td>
</tr>
<tr>
<td>Asian</td>
<td>$38,432</td>
<td>$41,911</td>
<td>$57,853</td>
</tr>
<tr>
<td>Other Ethnicity</td>
<td>$36,401</td>
<td>$38,970</td>
<td>$51,762</td>
</tr>
</tbody>
</table>

NOTE: Data from NLACRC Report Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Residential.
NLACRC Race or Ethnicity of All Staff

Total Staff for 2017 = 523

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian / Pacific Islander</td>
<td>51</td>
<td>51</td>
<td>51</td>
</tr>
<tr>
<td>African American</td>
<td>52</td>
<td>52</td>
<td>51</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>210</td>
<td>237</td>
<td>257</td>
</tr>
<tr>
<td>White</td>
<td>137</td>
<td>139</td>
<td>146</td>
</tr>
<tr>
<td>American Indian/Alaskan Native</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Two or More Races</td>
<td>5</td>
<td>10</td>
<td>17</td>
</tr>
</tbody>
</table>

*Please note that zeros in the above table do not accurately reflect the make up of our staff. Due to changes in EEO reporting requirements, we have updated our categories accordingly in 2015.*
NLACRC Race or Ethnicity of Service Coordinators

Total Service Coordinators for 2017 = 319

- Asian / Pacific Islander
  - 2015: 19
  - 2016: 35
  - 2017: 33

- African American
  - 2015: 35
  - 2016: 35
  - 2017: 33

- Hispanic or Latino
  - 2015: 151
  - 2016: 162
  - 2017: 186

- White
  - 2015: 74
  - 2016: 67
  - 2017: 69

- American Indian/Alaskan Native
  - 2015: 0
  - 2016: 0
  - 2017: 0

- Two or More Races
  - 2015: 5
  - 2016: 8
  - 2017: 13

*Please note that zeros in the above table do not accurately reflect the make up of our staff. Due to changes in EEO reporting requirements, we have updated our categories accordingly in 2015.*
Utilization of Services

- Expenditures are affected by the consumers:
  - geographic location;
  - living situation;
  - individual needs, preferences, and choices.

- Expenditures are affected by the availability of generic resources, services, and supports.
FETA Disparity Project

- Family Empower Team in Action (FETA) is a project with California State University, Northridge.

- Addresses the needs of underserved consumers and families throughout all three valleys.

- The ability of underserved communities to access or utilize Regional Center services is severely limited due to the lack of transportation, language barriers, and basic need challenges (e.g., immigration, health care, housing, employment, etc.).

- Disparity is prevalent in the Hispanic/Latino communities, primarily for Spanish-speaking individuals.
Other Measures to Address Disparity

- Legislative advocacy training to the community and work closely with our legislators.
- Cultural competency training for providers, outreach to underserved populations.
- Social media, such as Facebook, Twitter, and LinkedIn to reach diverse audiences.
Community Feedback

- What services does the Regional Center provide that you are unable to access?

- What services or supports would you like to see offered at the Regional Center that currently are not provided?

- What ideas do you have to improve public and underserved community attendance and participation at public meetings?
Community Feedback

- What ideas do you have to address barriers that may be affecting access or utilization to services.

- What legislative changes would you like to see in order to allow more people to utilize or access services?
Thank you