Mission Statement: North Los Angeles County Regional Center, with integrity and transparency, provides lifelong partnerships and planning to persons with developmental disabilities by promoting their civil and personal rights, providing comprehensive information, advocating in cooperation with consumers, promoting and providing quality services, and supporting full participation of consumers and families in all aspects of community life.

We hope this season is off to a great start!

As we all know, the summer sun and heat can be dangerous for you and the consumers you support.

Some easy ways to prevent heat-related health crises are:

1. Drink plenty of water.
2. Wear lightweight, light-colored clothing and a hat.
3. Use and reapply sunscreen.
4. Stay cool indoors: room temperatures should be between 68 and 85 degrees.

For more helpful tips and handouts visit http://ddssafety.net/safety/summer-safety

AB X2-1 Survey –
The DDS portal for all service providers who received the July 1, 2016 AB X2-1 increase to submit their rate increase survey responses is now live.

The survey must be completed by 09/15/17, or providers will forfeit the rate increase.

To assist you with completing the mandated survey, optional webinar trainings will take place on:

- 07/25 [https://attendee.gotowebinar.com/register/8440236467849628162]
- 08/04 [https://attendee.gotowebinar.com/register/281882115775080706]

First-time users of the portal need to register at: https://www.evoconportal.com/CADDS/authenticate.php

Once registered, submit survey responses at: https://www.evoconportal.com/CADDS/login.php

The Contract & Compliance team is available for technical assistance. If you have additional questions, please contact Contract&Compliance@nlaerc.org.

Independent Audits –
June 2016 reporting requirements changed for independent audits! FY16 reports are due within nine months of the end of each service provider’s fiscal year.

Please send reports to RequiredVendorAudits@nlaerc.org.

Annual Program Evaluations –
Providers vendored for community-based day programs under service codes 505, 510, 515, 520, and 805, and in-home respite agencies under service code 862 are required to submit a written Program Evaluation Report to NLACRC annually by Nov. 30th.

Please send reports to Contract&Compliance@nlaerc.org.

Meetings

- Jul 31: Antelope Valley Vendor Forum (Lancaster)
- Aug 3: Vendor Advisory Committee (Chatsworth)
- Sept. 7: Vendor Advisory Committee (Chatsworth)
- Sept. 25: Antelope Valley Vendor Forum (Lancaster)

Trainings

- July 25: Active Engagement through Activity-Based Intervention & Active Support (Chatsworth)
- Aug 9: Medication Error Prevention (Chatsworth)
- Aug 31: Medication Error Prevention (Lancaster)

Sign up for trainings at: https://www.eventbrite.com/o/north-los-angeles-county-regional-center-nlacrc-4402395551

Community Services
Vendor Maintenance Newsletter

July – 2017, Vol. 3
**Business Location Reminder**

Welfare and Institutions Code, Section 4648.1 contemplates regional centers having the ability to freely monitor services and supports purchased for consumers with or without prior notice, and for regional center to have regular access to the provider’s grounds, buildings, and service program and to all related records.

(See WIC, Section 4648.1, subds. (a) & (b); 17 CCR, Section 5426, subd. (a)(2).)

Section 4648.1 further contemplates regional centers having regular access to administrators, staff, consultants, and others to obtain information about consumers and services.

Thus, it is imperative that you maintain your business location and follow our address change procedures should you ever need to make a change.

**Moving your physical business location out of our catchment area will result in the loss of your vendorization with NLACRC.**

**Questions?**
For the quickest response, email the appropriate team at Contract&Compliance@nlacrc.org or ResourceDevelopment@nlacrc.org

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**Licensed Capacity Changes**

REMINDER: Please collaborate with NLACRC before making requests to CCL to CHANGE your capacity in licensed settings.

Currently, we are working with residential providers to decrease their capacity, when appropriate, to four-bed homes.

For day service settings, we anticipate program growth in the community such that larger sites are not necessary during the day, unless in exceptional circumstances.

Please know an increase in your licensed capacity does not guarantee an increase in your vendored capacity, so please email ResourceDevelopment@nlacrc.org for consultation so we can plan together.

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**Preventing Medi-Cal Terminations, How You Can Help!**

Remember it is important if an individual in your facility receives a Medi-Cal Redetermination Form and NLACRC is the representative payee for the consumer’s SSI/SSA benefits, the form must be forwarded to NLACRC immediately to the attention of our Accounting Dept.

Failure to forward the form to NLACRC so we can take the appropriate actions, could result in termination of the consumers Medi-Cal benefits and loss of funding for your facility.

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**Business Organization Changes**

Please keep the regional center informed of all business organization changes.

A current organizational chart should be sent to NLACRC whenever there is a change.

**Residential Facilities** – Additional requirements and approval are required for changes to the Administrator. Please email resourcedevelopment@nlacrc.org to discuss planned changes.

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Don’t forget to send in insurance renewal certificates and to update your general/professional/abuse liability carrier with NLACRC’s Chatsworth address as the Additionally Insured.