
(a) The vendor shall conduct an annual review of its effectiveness in relation to the service design. This shall include a review of:
(1) The ability of the vendor to meet the in-home respite needs of consumers served;
(2) The aggregate data on:
   (A) The number of consumers served;
   (B) The different type of consumer needs encountered during service delivery; and
   (C) Outcomes in relation to the expectations identified in the service design as required in Section 56780 (a)(1)(B) of these regulations; and
(3) The degree to which family members were satisfied with the service as provided by the in-home respite services agency.
(b) The vendor shall have a written evaluation design specifying:
   (1) The purpose of the evaluation;
   (2) The type of data to be collected and used;
   (3) The frequency of data collection;
   (4) The role of consumers, families or authorized consumer representatives in the evaluation process;
   (5) Data collection and analysis methods;
   (6) A description of the distribution, communication of, and actions taken upon the results of the evaluation;
   (7) The frequency of evaluations; and
   (8) A description of how the particular evaluation design chosen by the vendor relates to the service design.
(c) The vendor shall submit to the vendorsing regional center, user regional centers and the Department a written summary of the annual in-home respite service evaluation which shall be maintained in the vendor file at the regional center and at the Department. The vendor shall maintain on file, pursuant to Section 56796 of these regulations, the full in-home respite service evaluation for review by the vendorsing regional center and the Department.

Note
Authority cited: Sections 4648 and 4690.2, Welfare and Institutions Code.

History
1. New section filed 6-26-90 as an emergency; operative 7-1-90 (Register 90, No. 36). A Certificate of Compliance must be transmitted to OAL by 10-29-90 or emergency language will be repealed by operation of law on the following day.

2. Certificate of Compliance as to 6-26-90 order transmitted to OAL 9-28-90 and filed 10-29-90 (Register 90, No. 46).

3. Amendment of subsection (a) and Note filed 11-5-91 as an emergency; operative 11-5-91 (Register 92, No. 21). A Certificate of Compliance must be transmitted to OAL 3-4-92 or emergency language will be repealed by operation of law on the following day.

4. Amendment of subsection (a) and NOTE refiled 3-4-92 as an emergency; operative 3-4-92 (Register 92, No. 25). A Certificate of Compliance must be transmitted to OAL 7-2-92 or emergency language will be repealed by operation of law on the following day.

5. Certificate of Compliance as to 3-4-92 order transmitted to OAL 6-25-92 and filed 8-6-92 (Register 92, No. 33).

6. Amendment of section filed as an emergency 6-17-93; operative 6-17-93. Submitted to OAL for printing only pursuant to SB485 (Chapter 722, Statutes of 1992) Section 147(a) (Register 93, No. 26).

7. Certificate of Compliance as to 6-17-93 order transmitted to OAL 6-20-94 and filed 8-2-94 (Register 94, No. 31).

8. Change without regulatory effect amending subsections (a), (a)(1), (a)(2)(A), (a)(2)(B) and (b)(4) filed 1-17-97 pursuant to section 100, title 1, California Code of Regulations (Register 97, No. 3).

Source: California Department of Developmental Services