



# North Los Angeles County Regional Center

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January 8, 2021

Dear Consumers, Families, and Service Providers,

The Department of Developmental Services ("DDS") has issued a new Directive regarding the rate for Supported Living Services ("SLS") when quarantine/isolation is necessary during the COVID-19 State of Emergency.

Pursuant to W&I Code section 4639.6, to reduce the risk of exposure to COVID-19, the Department authorizes regional centers to reimburse supported living services (SLS) providers at a rate of \$48.06 per hour when necessary to provide 24 hour per day supports to an individual who has either tested positive for, or must quarantine as a result of exposure to, COVID-19. This authorization must be implemented in accordance with applicable labor laws. This rate only applies if the consumer and one direct support staff quarantine or isolate together for the duration of the consumer's illness or required quarantine period and will be used in place of the vendor's typical rate. Regional centers should use the sub-code "ISO" when authorizing claims under this rate.

This Directive is effective January 1, 2021, and remains in effect until further notice, and is necessary to safely support individuals diagnosed with or who have been exposed to COVID-19.

Consumers, family members or providers should contact their local regional center with any questions regarding this Directive.

Please click [here](#) to view this DDS directive or go to <https://www.nlacrc.org/service-providers/covid-19-dds-directives>.